



Guided Digital Claim Experience for Employees

We focus on making experiences simple and intuitive for employees. The mobile-first design is easy to navigate and the features are robust. Employees are empowered throughout their claim process. From initial filing to their return to work, all the tools needed to manage their claim are at their fingertips.



Guided Digital Claim Experience for Employees

■ Mobile-first and intuitive

Simple claim submission

Missing information alerts

Alerts by text or email

Claim activity log

Estimated future payments

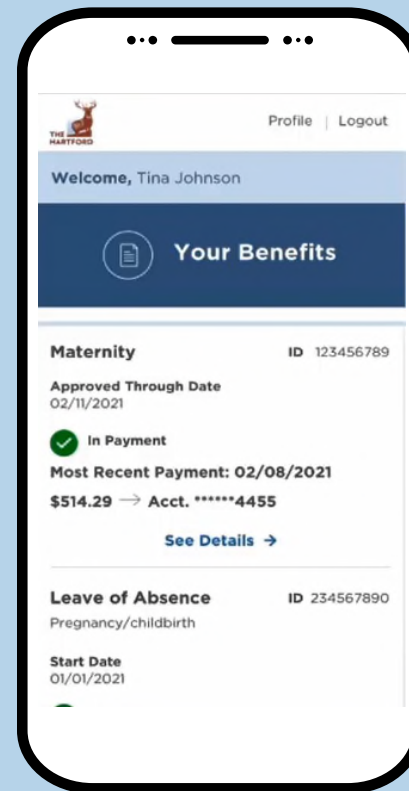
View Leave balances

Leave calendar

Schedule a call with claim rep

Live chat

Request an extension



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*Please note stand-alone PLO claims should be filed telephonically and can be accessed online in approximately 24 hours.

The screenshot shows a mobile application interface for starting a new claim. At the top, there is a navigation bar with the Hartford logo on the left and 'Payments | Profile | Log Out' on the right. Below this is a blue header with a back arrow and the text 'Start a New Claim'. The main content area contains two questions. The first question is 'What is or will be your first day out of work?' with an information icon. Below it is a date input field showing '10/27/2022' and a calendar icon, followed by a checkbox labeled 'I don't know'. The second question is 'What's the reason for your absence?' with an information icon. Below it are four radio button options: 'Bonding, adoption or foster care', 'Caring for someone', 'My own illness or injury', and 'Pregnancy/Maternity'. At the bottom of the form are two buttons: 'Next' and 'Cancel'.



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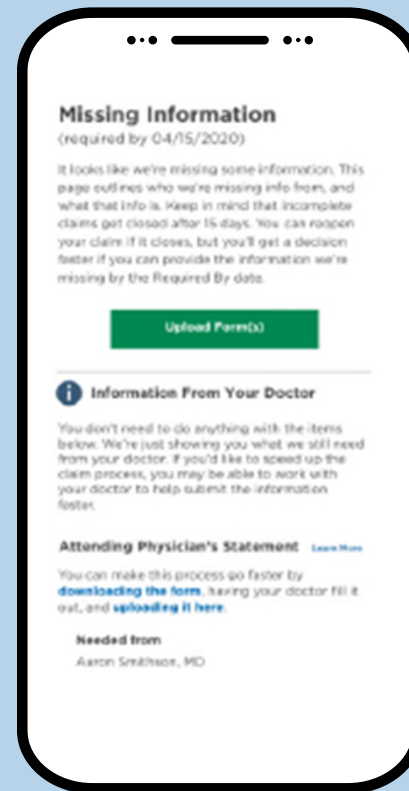
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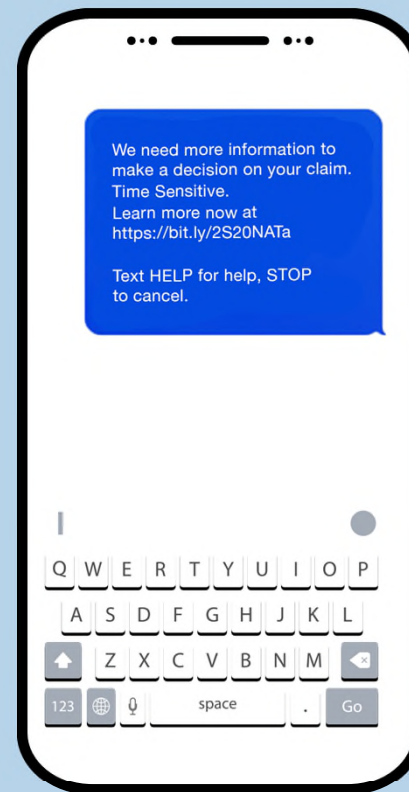
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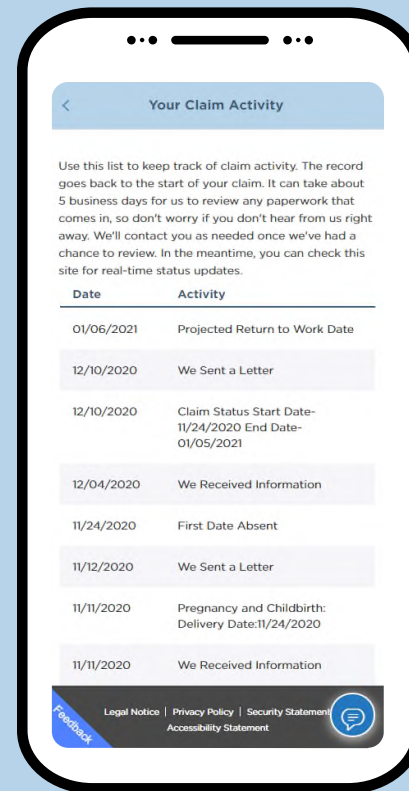
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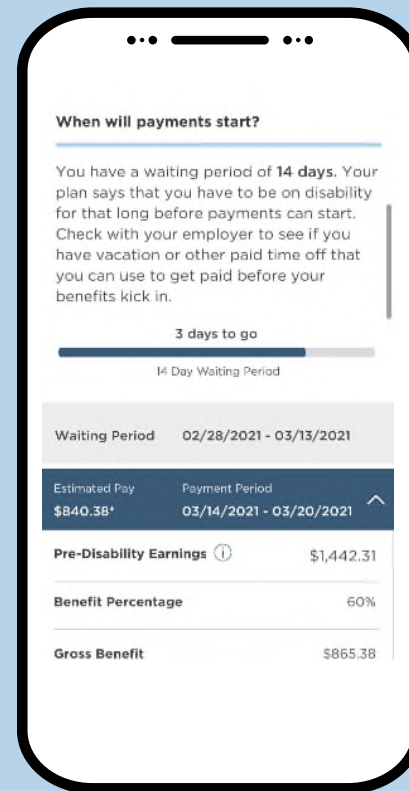
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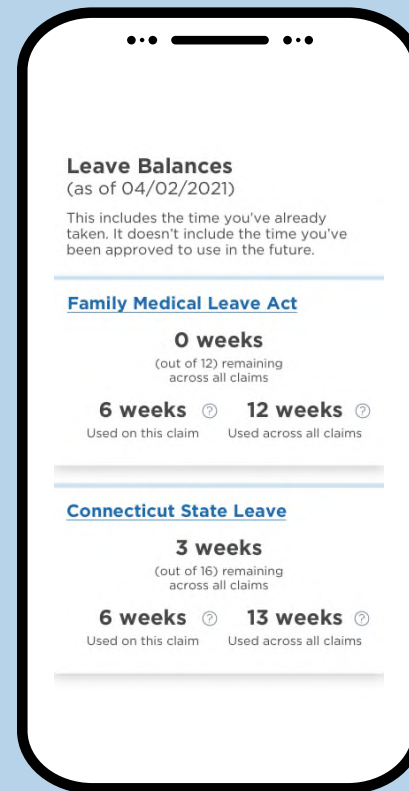
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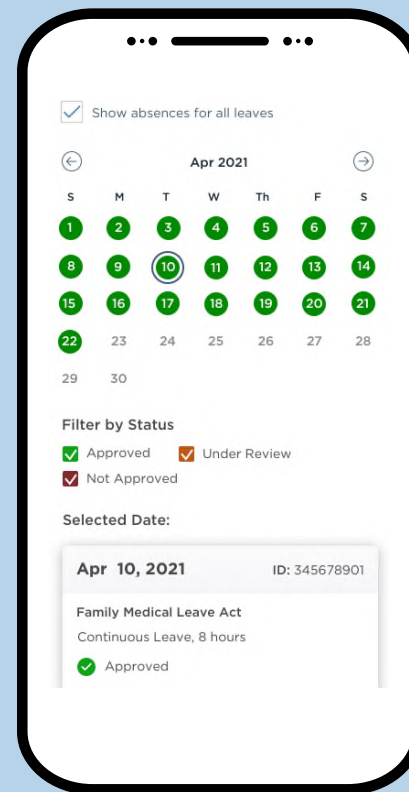
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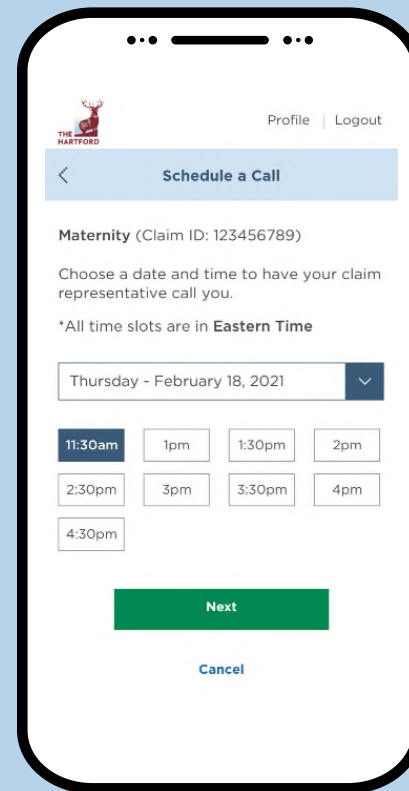
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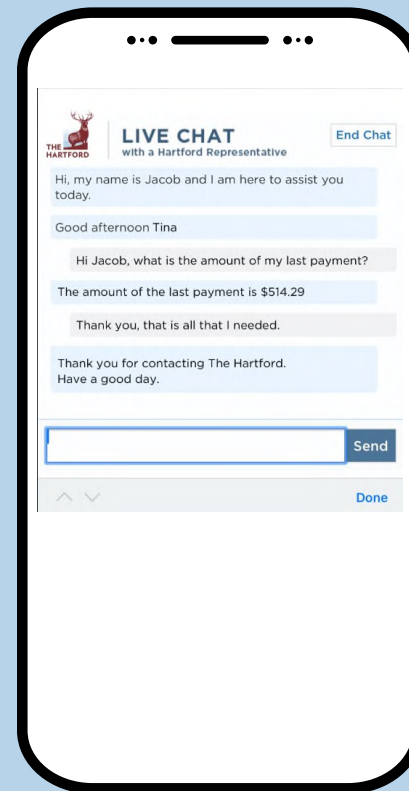
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■ Request an extension

The screenshot shows a mobile app interface for 'Request an Extension'. At the top left is the 'THE HARTFORD' logo, and at the top right are 'Profile' and 'Logout' links. Below the title bar is a blue header with a back arrow and the text 'Request an Extension'. A dark blue callout box contains the text: 'We just need a little information to get started.' Below this, a paragraph of text reads: 'Enter the date you expect to go back to work after your extension. If you don't know, hit "I don't know" and we'll be in touch.' The form includes a label 'Your current approved-through date:' with the value '04/22/2021'. Below that is a label 'When do you plan to return to work?' with a text input field containing '06/01/2021' and a calendar icon. There is also a checkbox labeled 'I don't know'. At the bottom, there are two buttons: a green 'Finish and Submit' button and a blue 'Cancel' button.

