

**CITY OF EUGENE  
PARKS AND OPEN SPACE DIVISION**

**ANNUAL SURVEY RESULTS  
AND YEAR OVER YEAR COMPARISON**  
September 2022

## INTRODUCTION AND METHODOLOGY

Between July 18 and September 6, 2022, Turell Group surveyed residents of the City of Eugene on behalf of the Parks and Open Space Division. The survey was designed to understand Eugene residents' enjoyment of parks, and how park maintenance funded by the 2018 Levy is affecting perceptions, use of, and attitudes about parks and open spaces. Of the 1,271 respondents, 1,260 responded to the English version of the survey, and 11 were submitted through the Spanish version.

### RESEARCH METHODOLOGY

Turell Group conducted an online survey, available in both English and Spanish, of users of Eugene parks and natural areas. The survey was promoted in City of Eugene printed and emailed newsletters and in City of Eugene social media. The survey took an average of 11 minutes to complete.

Participants could elect to participate in a drawing for an item of their choice from the Parks and Open Space online store (up to \$40 value). The drawing was completed by Turell Group and was awarded by the Parks and Open Space Division.

All survey questions were analyzed for correlation with frequency of park usage, age, gender, area of residence, language chosen to complete the survey, and if children reside in the home.

In 2021, around 600 survey responses were disqualified because the responses were believed to be generated by a computer ("bot") or were duplicate in an effort to get more entries into the drawing, which was for a VISA card. This year, with a different incentive, no responses were identified as being suspicious and needed to be disqualified.

To reduce any effects of participants' unintentional preference for the first option listed, past surveys have randomized answer options when participants could choose from a list of options. This year, this programming was expanded to all questions. When answer options needed to maintain a certain order, such as Likert scales, the survey was programmed to alternate the presentation of scaled responses from low-to-high, then high-to-low. In addition, the areas of Eugene were presented in a random order to participants, instead of in alphabetical order.

### LIMITATIONS

Any sampling of opinions or attitudes is subject to a margin of error. The margin of sampling error represents the difference between the sample and the entire population. For this study, the sampling error is +/- 2% at a 95% confidence interval. This means there is a 95% probability that the sample taken for this study falls within this margin of error if all users of Eugene parks were able to be surveyed. Due to rounding, some percentages do not add up to 100% and, in the survey responses provided in the Appendix, results may add up to 99% or 101%.

Participants were self-selected and may not be a representative sample of Eugene residents or Eugene voters. Generalizing these results to the Eugene public without adjustments may yield inaccurate results.

### TURELL GROUP

Turell Group is a full-service marketing and communications agency in Eugene, Oregon, that offers independent research as a service. The agency staff have been providing unbiased services for more than two decades. The agency is non-partisan, independent, and specializes in supporting organizations located within Oregon.

## SUMMARY

In the summer of 2022, area residents were surveyed to understand how they view their parks and the improvements made possible through the 2018 Levy. Of the 1,271 respondents, 1,260 responded to the English version of the survey, and 11 were submitted through the Spanish version.

### IMPORTANCE OF PARKS

Eugene parks are very important to survey respondents' quality of life, with 89% of survey respondents expressing that parks are extremely (62%) or very (27%) important. For respondents to the Spanish language survey, the distribution is nearly identical, with 91% indicating that parks are extremely or very important to their quality of life. This finding is similar to the 2020 results, in which 90% of respondents indicated this strong value for parks.

**89%**  
*indicate parks are extremely or very important to their quality of life*

### FREQUENCY AND USE

Most respondents (75%) visit parks at least weekly, and nearly all (87%) visit parks at least monthly. They are predominantly in the parks enjoying nature (77%) and utilizing paved paths (70%).

**75%**  
*are at parks daily or weekly*

The frequency with which people use parks is directly correlated with their sense of how clean, well-maintained, and safe parks are, and how much they value parks and support paying for the associated costs. In other words, the more often people visit the parks, the more they value them.

People who use parks frequently (daily or weekly) are significantly more likely to be exercising, using unpaved trails, and walking their dog than those who are at parks less frequently. The percentage of respondents who attend events is consistent across all frequencies.

Those who go to parks least frequently (monthly or less frequently) are most likely to indicate their reasons for not going is concern about their personal safety and people camping.

Most respondents indicate that they visit parks near where they live. The parks in the City Central and Southeast Eugene areas are visited most by people of all areas.

### SAFETY, MAINTENANCE, AND CLEANLINESS

Most participants feel parks are

- Very (42%) or moderately well-maintained (36%),
- Very (33%) or moderately safe (42%), and
- Very (39%) or moderately clean (42%).

Write-in responses about what would make someone feel safer or that parks are better maintained primarily described situations involving people who are camping, garbage, or the combination of the two.

People's sense of safety for more than half of respondents (58%) has not changed in the past year. A third (33%) feel less safe, and 10% feel more safe than last year. Those whose sense of safety hasn't changed indicated they see litter and people camping in parks. Those who feel less safe indicated people camping is the primary contributor to why they feel less safe, along with behavior of people at the parks and evidence of drug use. For those who feel safer, they cited seeing fewer people camping as their primary reason.

## RESTROOMS

For half of respondents, the presence of restrooms has no effect on the decision on whether to go to a park, or which one. A quarter indicated they will not go to a park if the restroom there feels unsafe. A restroom being at a park is a determining factor for 19%, and 16% will only go to a park where the restroom is clean. Restrooms in some way affect the decision to go to a park for 65% of residents in the Bethel/Danebo area and 60% of people who live with children under the age of 18.

**50%**  
*are influenced by the availability and condition of a restroom in their decision to go to a park*

## REPORTING CONCERNS

About a third (29%) of respondents have reported a park safety or maintenance concern. This year's survey attempted to expand awareness that concerns can be submitted through the Park Watch page on the City's website. Of those who have reported a concern, about as many people were not sure if their concern was handled promptly (41%) as those who indicated it was (38%). A smaller percent (21%) indicated it was not handled promptly.

## CAMPING

Most respondents see people camping along natural areas or along waterways (81%), and only about a third (31%) report seeing camping in their neighborhood parks. Those who live in City Central are significantly more likely to report camping in their neighborhood parks (59%).

**81%**  
*see camping along natural areas or waterways*

People shared concerns about behavior in parks, people with mental illness, trash and human waste around campsites or abandoned campsites, and a sense that parks are no longer a public space when people live in them.

When asked what they would like to see improved in parks, most selected less camping (59%). Restrooms came in at a distant second (38%). Camping is a major issue for many users of Eugene's parks.

## PERCEPTIONS AND SATISFACTION

About two-thirds (63%) of respondents strongly or somewhat approve of how parks and open spaces are currently maintained for clean, safe, and well-operating parks. This is down slightly from the 2020 and 2021 surveys of a 73% positive rating.

**63%**

*strongly or somewhat  
approve of how parks and  
open spaces are operated*

This year, participants were asked what they enjoy about Eugene's parks. People described the enjoyment they get from being in nature, the beauty of the area, the river, the wooded trails, and the extensive miles of trails and paths.

## PARKS FUNDING AND LEVY CHANGES

Funding parks is extremely or very important to nearly all (82%) respondents. For most (70%), the changes made possible by 2018 Levy funds are completely or mostly worth the additional expense. This is a much stronger positive sentiment than in 2021, returning to levels reported in 2020.

The changes people have noticed that are funded by the levy have remained constant each year of the survey, with restroom or portable toilet availability and care of trees and vegetation always being selected the most frequently.

Respondents' top three operating priorities for parks is consistent with past years: ongoing park maintenance and cleaning up homeless encampments in public parks and improving park safety and security.

**82%**

*indicate funding parks is  
extremely or very  
important*

**70%**

*feel changes made  
possible by 2018 Levy  
funds are completely or  
mostly worth the expense*

## KEY FINDINGS

In many areas, the 2022 results look similar to the 2020 results. Many variations found in the 2021 survey are no longer present. Whether that is indicative of a different sample of participants, or if opinions have shifted is not possible to know.

## IMPORTANCE OF PARKS

Parks are very important to nearly all survey respondents, with 89% indicating parks are extremely (62%) or very important (27%) to their quality of life. For respondents to the Spanish language survey, the distribution was nearly identical, with 91% indicating that parks are extremely or very important to their quality of life. This finding is similar to the 2020 results, in which 90% of respondents indicated this strong value for parks.

## USE OF PARKS

### FREQUENCY

Most respondents (75%) visit parks at least weekly, and nearly all (87%) visit parks at least monthly. The responses to this 2022 survey are similar to the 2020 and 2021 surveys, with slightly more daily users than either year. Spanish-language respondents are at parks with a similar frequency.

- Daily 28%
- Weekly 47%
- Monthly 12%
- 5 – 10 times a year 8%
- Rarely 5%
- Never 1%

### Frequency and Area of Residence

The area of residence shows some interesting, statistically significant differences in survey respondents.

City Central residents are significantly more likely to be at parks daily (43%) than any other area. In contrast, those in Bethel/Danebo are significantly less likely to be at parks daily (18%). Residents of Bethel/Danebo are more likely than any other area residents to say they visit parks monthly (19%).

Frequency of visiting a park is strongly correlated with approval of parks – the more people are in parks the more highly they approve of, value, and support parks. This factor may be important for why residents in Bethel/Danebo are less supportive of parks. However, we are unable to ascertain if their low appreciation of parks is a function of their not being in parks frequently, or if they do not go to parks frequently because the parks in those areas are less attractive than in other areas of Eugene.

Percentage of those indicating they visit parks daily or weekly, by area of residence:

- Southeast Eugene 85%
- City Central 82%
- Southwest Eugene 76%
- River Road/Santa Clara 75%
- Willakenzie/Northeast Eugene 75%
- Bethel/Danebo 58%

### LOCATION

Most people (91% - 97%) use parks that are in the area in which they live. When people travel to a park, they primarily visit parks in the City Central area (65%) and Southeast Eugene (60%). The area the

fewest people travel to a park is the Bethel/Danebo area (25%). Respondents in Spanish are also using parks in Southeast Eugene (50%).

### ACTIVITIES AT PARKS

Enjoying nature and utilizing the miles of paved paths are by far the most common activities that people participate in at Eugene parks.

- Enjoy nature 77%
- Utilize paved paths 70%
- Utilize unpaved trails 55%
- Exercise 50%
- Walk/exercise my dog 45%
- Attend events 37%
- Play on structures and in open areas 36%
- Other (please specify) 20%
- None of the above 1%

For “other,” responses included activities that involved exercise (cycling, mountain biking, swimming, disc golf, pickle ball), enjoying nature, gathering with friends, enjoying picnics, volunteering, playing, and commuting on bike paths.

Respondents to the Spanish survey also are at parks to enjoy nature (64%) but are playing on structures and open areas at a higher rate (55%).

### ENJOYMENT OF PARKS

In this year’s survey, we added a question encouraging people to share an aspect of Eugene parks that respondents particularly enjoy. Participants described both specific locations and general sentiments, including nature, trails and paths, and trees. All responses are provided to Parks and Open Space.

*“I love nature and the nature paths in parks. I love the big trees and the native plants. I love the gardens made and the parks that are kept up for everyone to use.”*

### REASONS FOR NOT GOING TO PARKS

People camping in parks was cited as a primary reason that people don’t use parks. Those who selected “other” wrote about challenges with restrooms, dogs off leash or their waste not being removed, and electric bicycles or scooters moving too fast on paths.

- People camping 46%
- Concern about my personal safety at parks 38%
- Other (please specify) 25%
- None 23%
- Lack of time 15%
- Lack of amenities, such as playground equipment 11%
- Lack of parks near my house 10%
- Unaware of park locations 6%
- Challenges/concerns about traveling to/from parks 5%

Spanish survey respondents were most concerned about their personal safety (45%).

### Reasons by Area

The following differences by area are statistically significant reasons for not going to parks.

- Bethel/Danebo residents are more concerned about their personal safety (52%), believe parks lack amenities such as playgrounds (16%), and are unaware of park locations (12%).
- River Road/Santa Clara residents indicated there is a lack of parks near their house (16%).
- Southeast Eugene residents are less concerned about their personal safety at parks (27%), don't see as many people camping (36%), or report they have no concerns (35%).
- Willakenzie/Northeast Eugene residents are least likely to select a lack of time (9%).

## RESTROOMS

For half of respondents, restrooms are not a deciding factor (50%) for which park to go to, or to go to a park at all. For the half who indicated restrooms do affect their decision, the feeling of the restroom being unsafe is the most important consideration.

- |  |     |
|--|-----|
| • Restrooms do not affect my decision to visit a park        | 50% |
| • I will not go to a park if the restroom there feels unsafe | 25% |
| • Other (please describe)                                    | 22% |
| • I will only go to a park that has a restroom of some type  | 19% |
| • I will not go to a park if the restroom there is not clean | 16% |

Respondents who wrote in comments about restrooms shared that staying at a park for a short period of time makes needing a restroom less important than if they are at a park for a longer time. Uncertainty about if restrooms will be open, clean, or stocked with soap or toilet paper has affected some people's plans for how long they intend to stay at a park.

*“Having clean and safe restrooms is a real plus, but I often go to parks prepared not to use the bathroom.”*

For several who shared comments, seeing people loitering near restrooms, or an impression that those who are homeless are using or living in the restroom, discourage use of a park.

A few noted that portable toilets are not gender specific, which they appreciated.

### Area of Residence

Restrooms affect Bethel/Danebo area residents' decision to go to parks more than those in any other area, with 65% selecting one or more concerns about restrooms. These residents fairly evenly selected these options given in the survey: not going to a park where restrooms feel unsafe (34%), not going to a park that doesn't have a restroom (28%), and not going to a park where a restroom feels unclean (27%).

### Age and Children

Write-ins from people with children and those who are elderly or accompany elderly to the parks feel more acutely the need for restrooms. However, differences in responses when analyzed by age of respondent do not show significant differences.

Those without children were significantly more likely to respond that restrooms do not affect their decision to visit a park (56% no children vs. 40% with children). For those with children, the safety of the restroom is the most significant factor (33%) followed by needing a restroom of some type (23%) and needing the restroom to be clean (20%).

## PERCEPTIONS OF PARKS

### PARK CLEANLINESS

With 44% of respondents indicating parks are extremely (5%) or very clean (39%), this is only slightly more than the percentage who describe them as moderately clean (42%). Looking at the shifts in



perception from different years of the survey, there is significantly fewer respondents who described parks as extremely or very clean than in the 2021 or 2020 surveys.

### Frequency

How often someone is in a park affects their perception of the park’s cleanliness. Those who are in parks most frequently describe parks as cleaner than those who are in parks less frequently.

	Extremely or Very Clean	Moderately Clean	Slightly Clean or Not at all Clean	Don't Know
Daily	50%	40%	10%	0%
Weekly	46%	40%	11%	0%
Monthly	43%	42%	15%	0%
5 - 10 times a year	29%	52%	16%	3%
Rarely	13%	41%	43%	3%
Never	0%	22%	44%	33%

### Area of Residence

Similarly, the area in which someone lives also correlates with their perception of cleanliness. This is expected to some extent, because frequency of park visits also correlates with area of residence for this year’s survey respondents. Those in Southeast Eugene (53%) and City Central (49%) are more likely to describe their parks as extremely or very clean, while those in Bethel/Danebo (34%) are least likely.

## PARK SAFETY

Respondents’ sense of safety is mostly described as moderate (42%). Only 38% described their sense of safety as extremely (5%) or very safe (33%). This is a significant decrease from 2021 where 22% felt extremely safe, and closely resembles 2020 when 8% felt extremely safe.

### Frequency, Area, Gender, Children in the Home, Age

- Although those who are at parks most frequently did indicate they feel extremely (6%) or very safe (38%) at higher levels than those who are at parks less frequently, even this demographic strongly report a sense of only feeling moderately safe (42%).
- When compared by geographic area, those in Southeast Eugene have the strongest sense of safety with 52% choosing extremely or very safe, while those in Bethel/Danebo have the weakest sense of safety with only 27% selecting these positive sentiments.
- Those who identify as men report feeling very safe (46%) at a significantly higher level than those who identify as women (32%). Those who have a different gender identity closely resemble the responses of women.
- Respondents without children in the home feel very safe (38%) at a higher rate than those with children (28%).
- When considering age, those who feel most safe are those 66 and older, with 44% indicating they feel very safe.

### Changes for Feeling Safer

Respondents were asked what changes would increase their sense of safety. Nearly half of respondents described needing to change camping in parks and associated challenges. About a fifth described lack of lighting.

### Sense of Safety Changes from Last Year

Over half (58%) of respondents indicated their sense of safety has not changed in the past year. A third (33%) feel less safe, and only 10% indicated they feel safer.

Camping played a predominant role for all groups. For those whose sense of safety has not changed, 54% indicated seeing campers in parks. Those who feel less safe attributed it to seeing people camping (85%) and those who feel safer attributed it to seeing fewer campers (76%). Those who feel less safe also attributed feeling less safe due to the behavior of people at parks (78%) and evidence of drug use (74%).

## PARK MAINTENANCE

About half of respondents indicated that parks are extremely (8%) or very well-maintained (42%), for a combined positive sentiment of 50%. This positive sentiment is a decrease from 2021 (64%) and 2020 (59%).

### Frequency and Area of Residence

Just as with sentiments of cleanliness, those who are in parks most frequently described the maintenance of parks as better than those who are in parks less frequently. People who are in parks daily are more likely to find them extremely (10%) or very well-maintained (47%).

People in Southeast Eugene are most likely to describe their parks as extremely (12%) or very well-maintained (46%), while those in Bethel/Danebo are the least with 4% describing it as extremely well-maintained and 36% as very well-maintained.

### Changes for Better Sense of Maintenance

Participants were asked what would help them feel parks are better maintained. About 25% of responses described challenges with people camping in parks, about 18% discussed garbage or trash, many times in combination with camping, and about 13% shared thoughts about restrooms.

## REPORTING CONCERNS

About a third (29%) of respondents indicated they have reported concerns about safety or maintenance. Of these, 38% indicated their concern was handled promptly, 21% said it was not handled promptly, and 41% were not sure. A range of comments were shared, including that for some challenges there was no way to know if it was resolved, as well as how some problems that were reported years ago have still not been addressed.

## DESIRED IMPROVEMENTS

Respondents were given a list of choices in an order that was randomized for each respondent asking which of the following, if any, they would like to see improved. The following is the frequency each was selected.

- Less camping 59%
- Restrooms 38%
- Litter pick-up 37%
- Garbage removal 34%
- Other (please specify) 26%
- Dog waste clean-up 23%
- Lighting 22%
- Trails 22%
- Picnic shelters 18%
- Care of playground equipment 17%
- Signage 12%
- Turf/grass care and mowing 10%
- Sports fields 7%
- None 5%

Less camping is the most selected option regardless of how frequently the participant visits parks, and the area of Eugene in which they live.

## UNHOUSED/CAMPING

Participants who reported that they see people camping, primarily see camping along natural areas or along waterways (81%). Those who reported seeing people camping in their neighborhood parks are most likely to live in City Central (59%) or visit parks daily (43%).

- Natural areas or along waterways 81%
- Larger, community park(s) 52%
- Neighborhood park(s) not in my neighborhood 38%
- My neighborhood park(s) 31%
- Other (please describe) 11%
- I do not see camping in parks 6%

Spanish survey respondents also indicated they see camping in their neighborhood parks at the same rate (38%) as the English survey respondents.

When asked if there is an aspect of people using public parks or open spaces to camp is of concern, 900 people offered their perspective. Comments ranged from not being bothered by and having concern for the wellbeing of people who camp, to a dismay that campers leave garbage and exhibit anti-social behavior.

## FUNDING AND APPROVAL

### LEVY CHANGES

Most respondents feel the changes that were made possible by the 2018 Levy are completely (49%) or mostly (21%) worth the expense. This sentiment looks similar to the 2020 responses and is much more positive than responses given in 2021.

- Residents in the Bethel/Danebo area are significantly less likely to indicate the changes are completely worth the expense. Only 35% of respondents living in this area selected this option, compared to the other areas which range from 47% to 56%.
- Those who are in a park daily are most likely to feel that the changes were completely worth the expense (57%).
- People who are older are more likely to indicate the changes were completely worth the expense (62%).

*“The items listed are definitely worth the expense. What I would share is that I have seen much of the maintenance items, which have a big impact. I have not seen any park officers or reduction in the homeless encampments.”*

In response to being asked why they feel this way, responses included a high need for parks, for both children and adults. A wide range of responses shared opinions about taxes, and the visibility of the results.

### Noticed Changes

The most noticed changes include reopened restrooms and more portable toilets, and increased care of trees and vegetation.

- Reopened restrooms and more portable toilets 33%
- Increased care of trees and vegetation, removing invasive plants, and planting native plants where appropriate 33%
- Increased trail maintenance 28%
- Decreased camping in parks, other than Washington Jefferson Park and along 13<sup>th</sup> Avenue near Chambers. (Due to COVID-19 stay-in-place criteria, the City is managing two camping sites at these locations.) 27%
- Added trash cans and increased frequency of trash service 24%
- Increased lighting 22%

- Increased camping in parks 19%
- None of the above 15%
- Other (please specify) 9%
- Increased presence of safety personnel 8%

## OPERATING PRIORITIES

Respondents were encouraged to select their top three operating priorities. Those that were selected the most are ongoing park maintenance (65%), cleaning up homeless encampments in public parks (57%), and improving park safety and security (38%).

- For those responding to the Spanish survey, the top priority is cleaning up homeless encampments in public parks (86%).
- Residents of the Willakenzie/Northeast Eugene area are significantly more concerned about cleaning up homeless encampments in public parks than other areas of Eugene (69%).

## IMPORTANCE OF FUNDING

For most respondents, funding public parks is extremely (50%) or very important (32%). This is an increase from the 2021 survey and looks similar to the 2020 survey.

The value of funding parks is highest for those who visit parks daily (57%) and those who live in Southeast Eugene (58%).

## APPROVAL OF PARKS MANAGEMENT

Respondents strongly (27%) or somewhat approve (36%) of how parks and open spaces are currently maintained for clean, safe, and well-operating parks. This looks most similar to the 2020 survey results.

- Approval is strongest for those who are in parks daily or weekly, with those two groups strongly approving of the management at the same rate of 31%.
- Residents in Southeast Eugene most strongly approve of parks management (35%), while those in Bethel/Danebo are significantly more likely to choose that they neither approve nor disapprove of the management (21%).

## FEEDBACK FOR PARKS AND OPEN SPACE DIVISION

Many people wrote in feedback for Parks and Open Space, with many reiterating comments from above; however, the most common response was an expression of gratitude for the parks and what the division does.

*“Thanks for all the work you do!”*

## CHANGES IN RESULTS FROM YEAR TO YEAR

The 2022 survey more closely resembled the results of the 2020 survey, which could either be a return to that as a baseline, or it could be indicative of the 2020 and 2022 survey participants being more similar.

### Sentiment

- Approval of how parks and opens spaces are maintained is down. While those who strongly approve of how parks are operated has remained constant, those who somewhat approve has decreased from about 45% of respondents in the 2021 and 2020 to 36%.
- The value of funding parks has returned to the same level as in 2020, with 50% of this year’s respondents indicating it is extremely important to them.

- Changes made possible are more completely worth the expense is also back to 2020 levels, with 49% indicating it is completely worth the expense.
- The strength of ongoing park maintenance being a top priority has risen back to being the top priority for 65% of respondents, which is similar to the 2020 survey.
- A desire for less camping in parks has grown, as expressed in a few different questions.
- When asked what improvements people would like to see, less camping was the first choice of 59% of respondents in 2022, which was a huge jump from 39% in 2021.
- Nearly all people who indicated they feel less safe than in previous years, cited people camping as the reason (85%), which was selected by 50% of respondents in 2021 and 74% in 2022.
- Similarly, those who feel safer than in previous years cited fewer people camping as the reason (76%), up from 30% in 2021 and 45% in 2022.

### **Demographic differences**

This survey has significantly fewer responses from previous years' surveys from those who:

- Are between the ages of 18-25, and 26-35;
- Have children in the household;
- Identify as a man;
- Live in City Central; and
- Identify with a race other than white. A significant number of people elected not to disclose their racial identity.

# APPENDIX

## SURVEY QUESTIONS AND RESPONSES

Q1. Typically, how frequently do you visit a park in Eugene?

Answer Choices	Responses	
Daily	28%	349
Weekly	47%	593
Monthly	12%	152
5 – 10 times a year	8%	96
Rarely	5%	61
Never	1%	9
	<b>Answered</b>	<b>1260</b>

Q2. In what activities do you participate at Eugene parks? (Select all that apply.)

Answer Choices	Responses	
None of the above	1%	10
Exercise	50%	631
Enjoy nature	77%	966
Play on structures and in open areas	36%	454
Utilize paved paths	70%	888
Utilize unpaved trails	55%	689
Attend events	37%	461
Walk/exercise my dog	45%	572
Other (please specify)	20%	248
	<b>Answered</b>	<b>1260</b>

Q3. How important or unimportant are Eugene parks to your quality of life?

Answer Choices	Responses	
Extremely important	62%	787
Very important	27%	335
Moderately important	7%	88
Slightly important	3%	39
Not at all important	1%	11
	<b>Answered</b>	<b>1260</b>

Q4. Is there an aspect of Eugene parks that you particularly enjoy? If yes, please describe.

**Answered 851**

Q5. What, if anything, prevents you from visiting Eugene parks? (Select all that apply.)

Answer Choices	Responses	
Unaware of park locations	6%	73
Lack of parks near my house	10%	120
Lack of amenities, such as playground equipment	11%	141
Lack of time	15%	186
Challenges/concerns about traveling to/from parks	5%	67
Concern about my personal safety at parks	38%	483
People camping	46%	577
None	23%	284
Other (please specify)	25%	311
	<b>Answered</b>	<b>1260</b>

Q6. How, if at all, do restrooms affect your decision to visit parks? (select all that apply)

Answer Choices	Responses	
Restrooms do not affect my decision to visit a park	50%	614
I will only go to a park that has a restroom of some type	19%	231
I will not go to a park if the restroom there feels unsafe	25%	310
I will not go to a park if the restroom there is not clean	16%	195
Other (please describe)	22%	273
	<b>Answered</b>	<b>1233</b>

Q7. How well-maintained do you feel Eugene parks and natural areas are?

Answer Choices	Responses	
Extremely well-maintained	8%	102
Very well-maintained	42%	523
Moderately well-maintained	36%	457
Slightly well-maintained	9%	118
Not at all well-maintained	3%	44
Don't know	1%	16
	<b>Answered</b>	<b>1260</b>

Q8. What changes would help you feel parks are better maintained?

**Answered 465**

Q9. How clean do you feel Eugene parks and natural areas are?

Answer Choices	Responses	
Extremely clean	5%	65
Very clean	39%	482
Moderately clean	42%	525
Slightly clean	10%	122
Not at all clean	4%	46
Don't know	1%	10
	<b>Answered</b>	<b>1250</b>

Q10. How safe do you feel Eugene parks and natural areas are? (For example, lighting, equipment conditions, personal safety.)

Answer Choices	Responses	
Extremely safe	5%	57
Very safe	33%	413
Moderately safe	42%	527
Slightly safe	11%	142
Not at all safe	7%	89
Don't know	2%	22
	<b>Answered</b>	<b>1250</b>

Q11. What changes would make you feel more safe?

**Answered 623**

Q12. How has your sense of safety at parks and natural areas changed in the past year?

Answer Choices	Responses	
No change	58%	717
I feel more safe	10%	119
I feel less safe	33%	406
	<b>Answered</b>	<b>1242</b>



Q13. At the parks you go to, do you typically see any of these? (Select all that you see.)

Answer Choices	Responses	
Unsafe equipment or structures conditions	6%	40
People camping	54%	381
Graffiti	46%	321
Evidence of drug use	29%	203
Vandalism	25%	175
Crime	7%	46
Litter	54%	383
Inadequate lighting	17%	119
Dog waste	41%	288
Dogs off leash	46%	321
None	9%	61
Other (please specify)	13%	92
	<b>Answered</b>	<b>705</b>

Q14. Why do you feel more safe? (Select all that apply.)

Answer Choices	Responses	
Improved condition of equipment or structures	26%	30
Fewer people camping	76%	89
Less graffiti	28%	33
Less evidence of drug use	51%	60
Less crime	22%	26
Less vandalism	33%	39
More safety patrols	19%	22
Less litter	53%	62
Better lighting	32%	38
Other (write in)	0%	0
Other (please specify)	17%	20
	<b>Answered</b>	<b>117</b>

Q15. Why do you feel less safe? (Select all that apply.)

Answer Choices	Responses	
Declining condition of equipment or structures	20%	81
People camping	85%	346
Graffiti	38%	155
Evidence of drug use	74%	300
Behavior of people at the parks	78%	314
Crime	52%	212
Vandalism	47%	191
Lack of safety patrols	53%	215
Litter	48%	193
Dogs off leash	30%	123
Poor lighting	20%	80
Other (please specify)	16%	66
	<b>Answered</b>	<b>405</b>

Q16. Have you ever reported a park safety or maintenance concern? One way to submit a concern is through the Park Watch page on the City of Eugene's website.

Answer Choices	Responses	
Yes	29%	354
No	67%	825
Unsure	4%	54
	<b>Answered</b>	<b>1233</b>

Q17. Was your concern handled promptly?

Answer Choices	Responses	
Yes	38%	133
No	21%	74
Not Sure	41%	142
Feel free to describe if you wish		119
	<b>Answered</b>	<b>349</b>

Q18. What, if anything, would you like to see improved? (Select all that apply.)

Answer Choices	Responses	
Less camping	59%	721
Restrooms	38%	468
Litter pick up	37%	453
Garbage removal	34%	417
Other (please specify)	26%	321
Dog waste clean up	23%	286
Lighting	22%	267
Trails	22%	264
Picnic shelters	18%	214
Care of playground equipment	17%	203
Signage	12%	147
Turf/grass care and mowing	10%	124
Sports fields	7%	85
None	5%	61
	<b>Answered</b>	<b>1218</b>

Q19. In what kinds of parks, if any, do you see people camping? (Select all that apply.)

Answer Choices	Responses	
My neighborhood park(s)	31%	366
Neighborhood park(s) not in my neighborhood	38%	460
Larger, community park(s)	52%	627
Natural areas or along waterways	81%	976
I do not see camping in parks	6%	77
Other (please describe)	11%	137
	<b>Answered</b>	<b>1198</b>

Q20. Is there an aspect of people using public parks or open spaces to camp that is concerning to you? If yes, please describe.

**Answered 900**

Q21. Do you feel the changes made possible by the levy are worth the additional expense?

Answer Choices	Responses	
Completely worth the expense	49%	578
Mostly worth the expense	21%	250
Moderately worth the expense	8%	99
Slightly worth the expense	6%	65
Not worth the expense	6%	74
Don't know	9%	105
Please share why you feel this way.		0
	<b>Answered</b>	<b>1171</b>

Q22. Please share why you feel this way.

**Answered 780**

Q23. Which, if any, of the changes have you noticed in Eugene parks? (Select all you have noticed.)

Answer Choices	Responses	
Reopened restrooms and more portable toilets	33%	388
Increased care of trees and vegetation, removing invasive plants, and planting native plants where appropriate	33%	387
Increased trail maintenance	28%	322
Decreased camping in parks	27%	315
Added trash cans and increased frequency of trash service	24%	280
Increased lighting	22%	263
Increased camping in parks	19%	226
None of the above	15%	179
Other (please specify)	9%	100
Increased presence of safety personnel	8%	99
	<b>Answered</b>	<b>1171</b>

Q24. What are your top 3 operating priorities for existing parks? (Select up to 3.)

Answer Choices	Responses	
Ongoing park maintenance, such as removing litter and garbage, mowing, cleaning restrooms, etc.	65%	761
Cleaning up homeless encampments in public parks	57%	667
Improving park safety and security	38%	440
Maintaining hiking and biking trails	35%	406
Protecting wildlife habitat	29%	343
Restoring natural areas	28%	323
Repairing and improving park restrooms	20%	235
Repairing lighting and irrigation systems	9%	103
Other (please specify)	8%	99
	<b>Answered</b>	<b>1171</b>

Q25. How important to you is funding parks to improve safety, accessibility, usability and attractiveness?

Answer Choices	Responses	
Extremely important	50%	583
Very important	32%	377
Moderately important	13%	156
Slightly important	3%	31
Not at all important	2%	24
	<b>Answered</b>	<b>1171</b>

Q26. Do you approve or disapprove of how parks and open spaces are currently maintained for clean, safe and well-operating parks?

Answer Choices	Responses	
Strongly approve	27%	317
Somewhat approve	36%	422
Neither approve nor disapprove	15%	175
Somewhat disapprove	11%	132
Strongly disapprove	7%	82
Don't know	4%	43
	<b>Answered</b>	<b>1171</b>

Q27. What, if anything, would you like to see improved in Eugene parks?

**Answered 638**

Q28. Do you have any feedback or comments about Eugene Parks and Open Space?

**Answered 520**

Q29. In what area do you live? (See map above.)

Answer Choices	Responses	
Bethel/Danebo	14%	159
City Central	9%	105
River Road/Santa Clara	12%	142
Southeast Eugene	28%	321
Southwest Eugene	14%	161
Willakenzie/Northeast Eugene	18%	212
I don't live in any of these areas	6%	66
	<b>Answered</b>	<b>1166</b>

Q30. In what areas do you visit parks? (Select all that apply.)

Answer Choices	Responses	
Bethel-Danebo	34%	395
City Central	69%	805
River Road/Santa Clara	46%	534
Southeast Eugene	71%	829
Southwest Eugene	51%	594
Willakenzie/Northeast Eugene	53%	621

Q31. Gender: How do you identify?

Answer Choices	Responses	
Woman	60%	699
Man	30%	347
Non-binary	2%	26
Another gender identity	0%	1
Prefer not to answer	8%	93
	<b>Answered</b>	<b>1166</b>

Q32. Which of these age brackets best fits you?

Answer Choices	Responses	
18-25	2%	21
26-35	16%	185
36-45	24%	278
46-55	17%	195
56-65	17%	203
66+	24%	284
	<b>Answered</b>	<b>1166</b>

Q33. Do children under the age of 18 live in your household?

Answer Choices	Responses	
No	63%	730
Yes	37%	436
	<b>Answered</b>	<b>1166</b>

Q34. Which age range(s) of children live in your household? (Select all that apply.)

Answer Choices	Responses	
0-5	47%	203
6-11	53%	226
12-18	34%	144
	<b>Answered</b>	<b>428</b>

Q35. Race/ethnic identity (Select all that apply.)

Answer Choices	Responses	
African American/Black	2%	19
Asian American	2%	25
American Indian/Alaska native	2%	21
Hispanic/Latinx	4%	45
White/Caucasian	80%	932
Prefer not to answer	15%	171
Other (please specify)	2%	22
	<b>Answered</b>	<b>1164</b>

Q36. Would you like to receive the Parks and Open Space Monthly Newsletter?

Answer Choices	Responses	
No	52%	564
Yes. Please enter your email address:	48%	530
	<b>Answered</b>	<b>1094</b>

Q37. Yes! Enter me in the drawing.

Answer Choices	Responses	
Your Name:	100.00%	650
Your email address:	98.62%	641
	<b>Answered</b>	<b>650</b>