



# Know Your Zone FAQ



## What is an evacuation zone and how do I find out what my zone is?

Evacuation zones are used in an emergency to notify individuals to leave the area. The QR code on this document will direct you to the evacuation zone map (<https://bit.ly/EugSpringfieldEvacZones>) where you can enter your address and learn your zone number. These zones will be used during emergency notifications and knowing your zone should be included in your emergency plan.

## How will I know when I am supposed to evacuate?

Lane County Emergency Management utilizes AlertSense (also called AlertMe!), a regional emergency notification system. When you sign up for AlertSense you will select where you live and your preferred communication for emergency notifications. You can sign up for AlertSense by visiting [public.alertsense.com/SignUp/](http://public.alertsense.com/SignUp/). AlertSense will inform you when it is time to evacuate using three levels:

**Level 1 – BE READY:** You should be aware of the danger that exists in their area, monitor emergency services websites and local media for information. This is the time for preparation and the precautionary movement of people with special needs, mobile property and (under certain circumstances) pets and livestock. If conditions worsen, emergency services personnel may contact you via an emergency notification system.

**Level 2 – BE SET:** You must be prepared to leave at a moment's notice. This level indicates there is a significant danger to your area. You should either voluntarily relocate outside of the affected area or, if choosing to remain, be ready to evacuate at a moment's notice. You *may* have time to gather necessary items, but doing so is at your own risk.

**Level 3 – GO:** Leave immediately. Danger to your area is current or imminent and you should evacuate immediately. If you choose to ignore this advisement, you must understand that emergency services may not be able to assist you further. DO NOT delay leaving to gather any belongings or make efforts to protect your home. This will be the last notice you receive. Entry into evacuated areas may be denied until conditions are safe.

## Where do I go when I need to evacuate?

Because it is difficult to predict how an emergency such as a wildfire or severe weather event could impact traffic and access to roads, we have not listed specific evacuation routes. We recommend knowing multiple paths to leave your neighborhood. Major roads are identified on the map and by using the interactive website, individuals can see roads that run through the zones that can be used to evacuate. During the evacuation, more information will be supplied, including safest direction of travel and any hazard areas or blocked roads to avoid.

## If I need to evacuate, do I have to go to the assembly point?

No. The assembly points give evacuees a short-term area to receive information and resources. It is helpful to starting thinking about where you might stay if you need to leave your home for multiple days.

## Am I required to evacuate?

No. However, if you decide to stay during a significant event, you could risk injury or death. Emergency Service crews may not be able to reach you to make rescue efforts. Our recommendation is to follow evacuation guidance and do so early.

## My street is narrow and there are limited routes to evacuate. How will my neighbors and I evacuate?

Emergency Services have identified those areas that are congested with narrow streets. A traffic control plan is in place to assist evacuees and allow emergency services to still be able to navigate to their destination. As part of your emergency preparedness plan, we recommend that you know more than one route out of your neighborhood.

