



Date: July 6, 2021
To: All Potential Proposers
From: Margaret Merisante, Purchasing Analyst AIC
Subject: Request for Proposals #2021200054: Worker's Compensation Third-Party Administration

ADDENDUM #2

Vendor Questions:

1. Will all open claims be transferred to a new TPA?
All claims (open and closed) will be transferred.
2. Which defense law firm(s) did City of Eugene utilize for during 2019 and 2020?
Sather Byerly Holloway and MacColl Busch Sato
3. Does the City utilize the incumbent's UR services, pharmacy management services, bill review, or any of these through a separate vendor? Incumbent
4. Does the City utilize the incumbent's nurse case managers or a separate vendor? Separate vendor
5. Does the City utilize the incumbent's 24-7 nurse triage services or a separate vendor? City does not use this service.
6. Does the City utilize contracted Loss Prevention – Risk Management services? City has three Safety/Loss Control Managers on staff.
7. Does the City of Eugene have collective bargaining that impacts workers' compensation benefits such as salary continuation and RTW? Yes
8. May we get 5-years of claims data? From 7/1/2016 to 6/30/2021 there were 723 claims filed of which 339 were indemnity claims.
9. Please provide the total number of open indemnity claims effective 01.01.2020. On 1/1/2020 there were 93 open indemnity claims.
10. Does City of Eugene currently have a risk management information system? Yes

a. Does the City get daily data downloads to its RMIS from the incumbent? **No, not used for workers' compensation claims.**

11. In addition to the regular quarterly claims review meetings, approximately how many administrative and other on-site visits were made by the TPA's branch staff during calendar year 2019? **Only for the quarterly claim review meetings.**

12. Could City of Eugene provide the incumbent TPA's 2020-21 fee structure for claims management, bill review and managed care services? **City does not use an MCO.**

13. How many City of Eugene employees will need access to the claims management system? **4**

All terms, conditions and specifications of this solicitation remain unchanged. Questions regarding this Addendum or solicitation should be emailed to Margaret Merisante, MMerisante@eugene-or.gov