



# COVID-19 Household Impacts – Results from opt-in Spanish survey

Survey Results from Monolingual Spanish-speaking Community

December 2020—January 2021  
CITY OF EUGENE

## Contents

Executive Summary.....	1
Demographics .....	3
Charts and Graphs—Overall Results.....	4
Qualitative Responses.....	27
Category Descriptions for Qualitative Responses.....	30
Written Responses: What Makes Eugene Special? .....	31

## Executive Summary

### Background

A survey conducted late last year reveals that while the pandemic has had a significant impact emotionally and financially on the community, people in Eugene stepped up to help reduce the spread of COVID-19 and protect each other from the virus. The intent of the survey was to:

- Identify community impacts from the pandemic
- Prepare the City for strategic planning work as an organization within the community
- Use the survey as a tool to help chart community progress

### Survey Design

The City of Eugene worked with a survey research firm to develop a standardized, national survey instrument to measure the impacts of COVID-19 on households across the U.S. Once the English survey was finalized, a Spanish version aimed to get feedback directly from the monolingual Spanish-speaking community was released through a partnership with radio station La E-Kiss on the *Aqui en la Ciudad* broadcast with Alex Reyna.

### Thank You for Participating!

In December 2020 Alex ran spots on *Aqui en la Ciudad* that asked the Spanish speaking community to participate so that the City of Eugene could better understand how to offer services that make a positive difference in people’s lives. La E-Kiss ran a program that offered funding support to a family in need during the holiday season, and with every person that filled out the survey, more funds were able to go to a needy family. This resulted in a Latino family in need receiving \$500 this holiday season.

### Overall Results – Representative Community Survey

- Survey results indicated that the vast majority of Eugene community members were taking recommended precautions to protect themselves and the community from the spread of COVID-19. Ninety-eight percent (97.8%) of Eugene residents indicated they are wearing a mask to mitigate the spread of COVID-19.
- As anticipated, COVID-19 has had a significant emotional impact for many in our community: According to the survey, four out of ten (45%) of residents are experiencing emotional distress as a result of COVID-19.

- Results also showed that access to mental health services may be more difficult those with lower incomes. Those reporting lower incomes were more likely to not be able access mental health services when needed.
- Financial impacts to local households have also been significant according to the survey.
- Survey results also indicate that the pandemic had unequal impacts across our community. Communities of color and those whose primary language is Spanish report higher rates of negative impacts.

### Results – Spanish Community Survey

118 people responded to the Spanish language survey, and we learned a lot from those results. To read the entire report, please visit [eugene-or.gov/encuestadecovid19](https://eugene-or.gov/encuestadecovid19). Key highlights from the survey include:

- Overall, many people who took the survey are unable to work from home. This tracks with more Latinos serving as frontline workers and being more at risk of contracting COVID-19.
- Of those experiencing emotional distress, 19% of people who took the Spanish survey reported that they would like to receive mental health support, but are unable to. This number is significantly higher than those who took the English survey.
- Of those who are unemployed, 31% want to apply for unemployment assistance but are unable to due to barriers.
- The top three areas where people have reported needing assistance are: utilities, food, and housing.
- The results from the monolingual Latino/Hispanic community members who took this survey show that there are significant impacts on this population due to the pandemic.

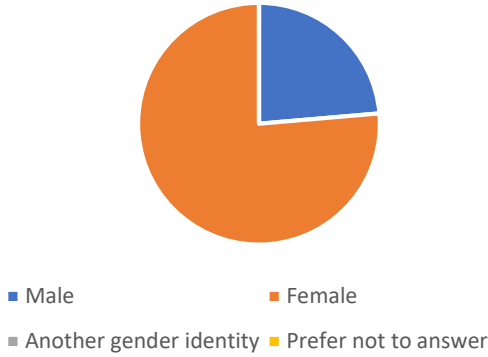
### More Information

The following pages display all results received from the Spanish survey. For more information about the survey results from the English surveys, please visit: [eugene-or.gov/COVID19survey](https://eugene-or.gov/COVID19survey).

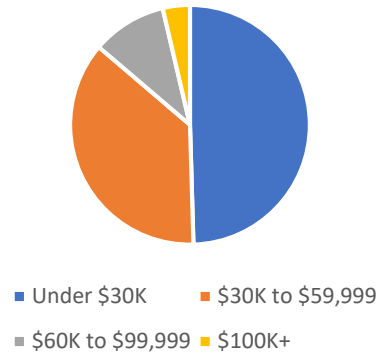
# Demographics

Total number responses: 118

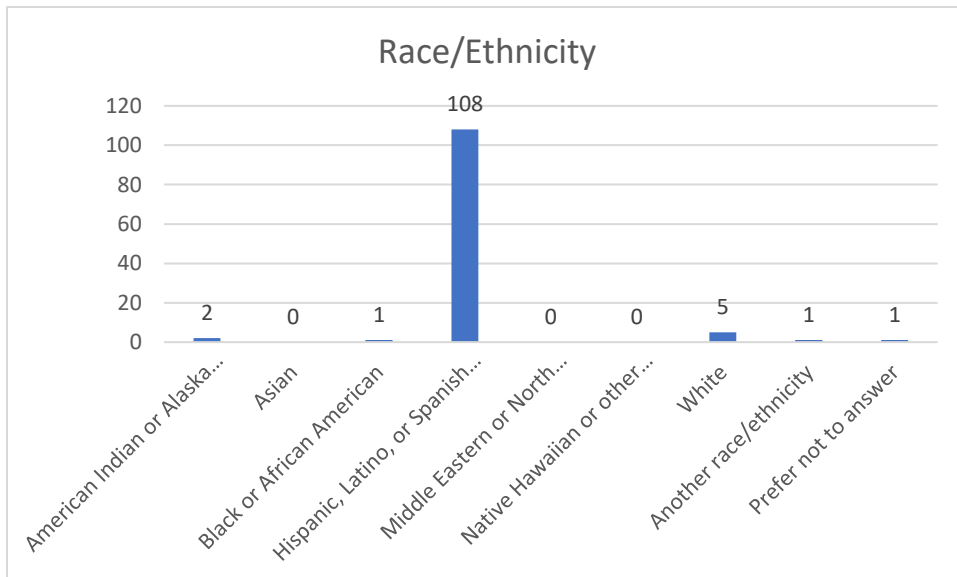
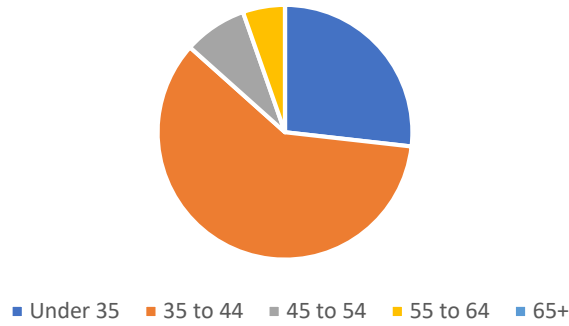
### What is your gender?



### Household income last year

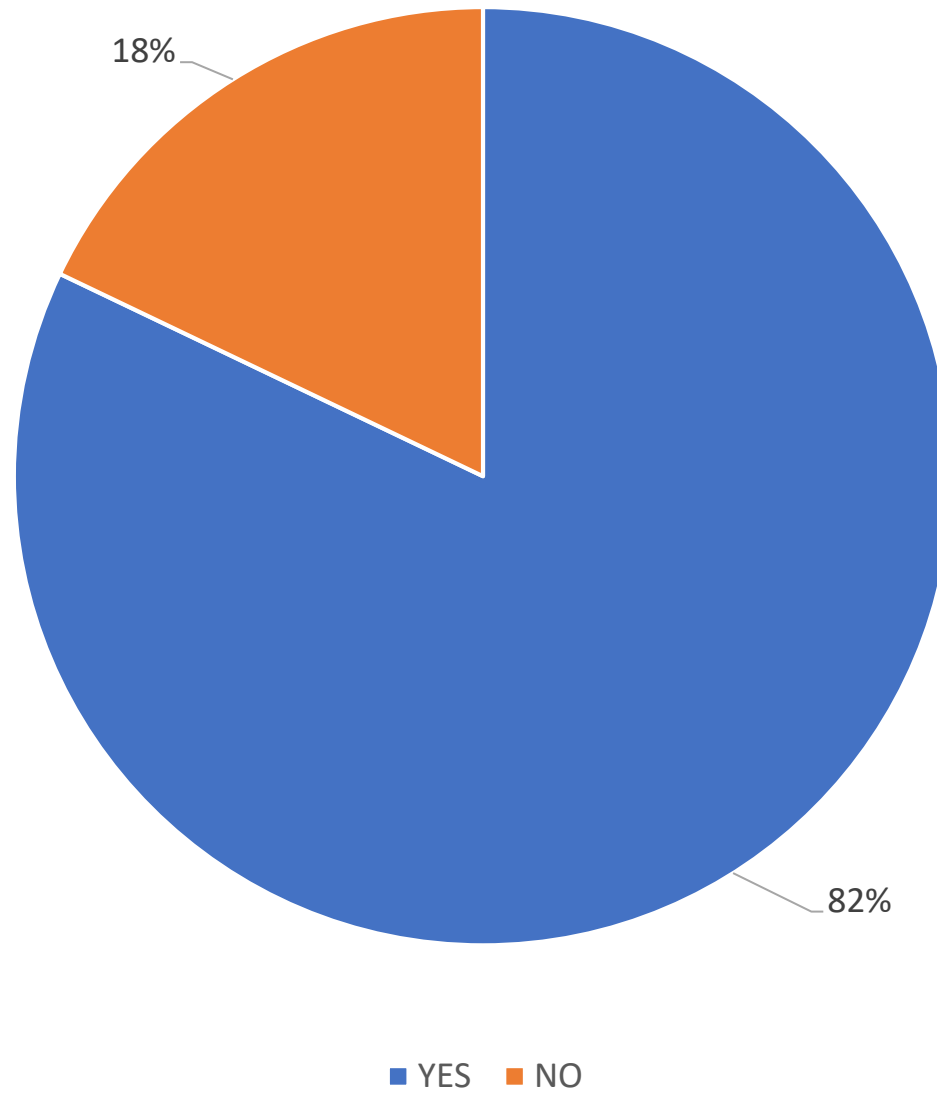


### Age

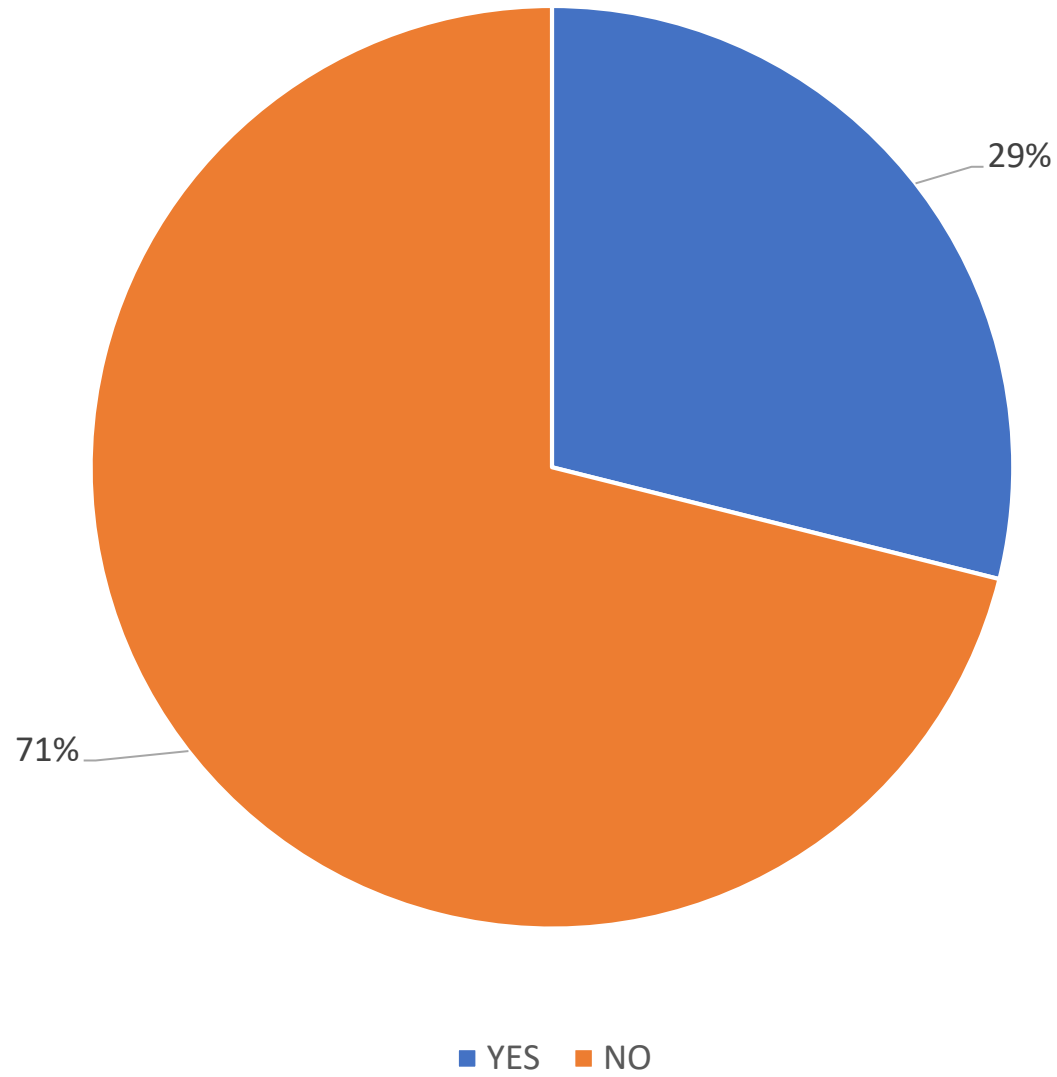


# Charts and Graphs—Overall Results

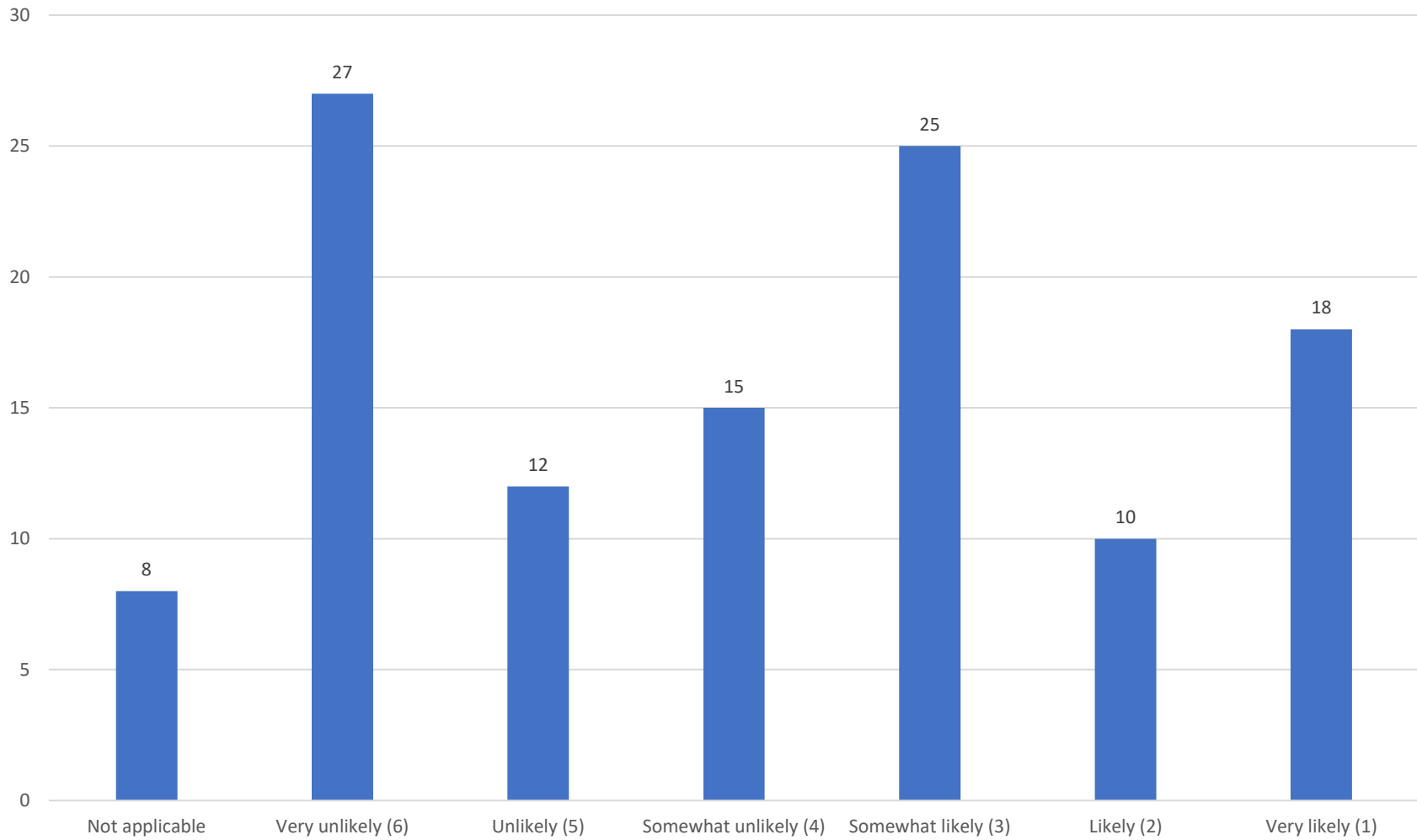
Q1. Do you personally know anyone who has tested positive for COVID-19?



Q2. Do you think anyone in your household might be infected?

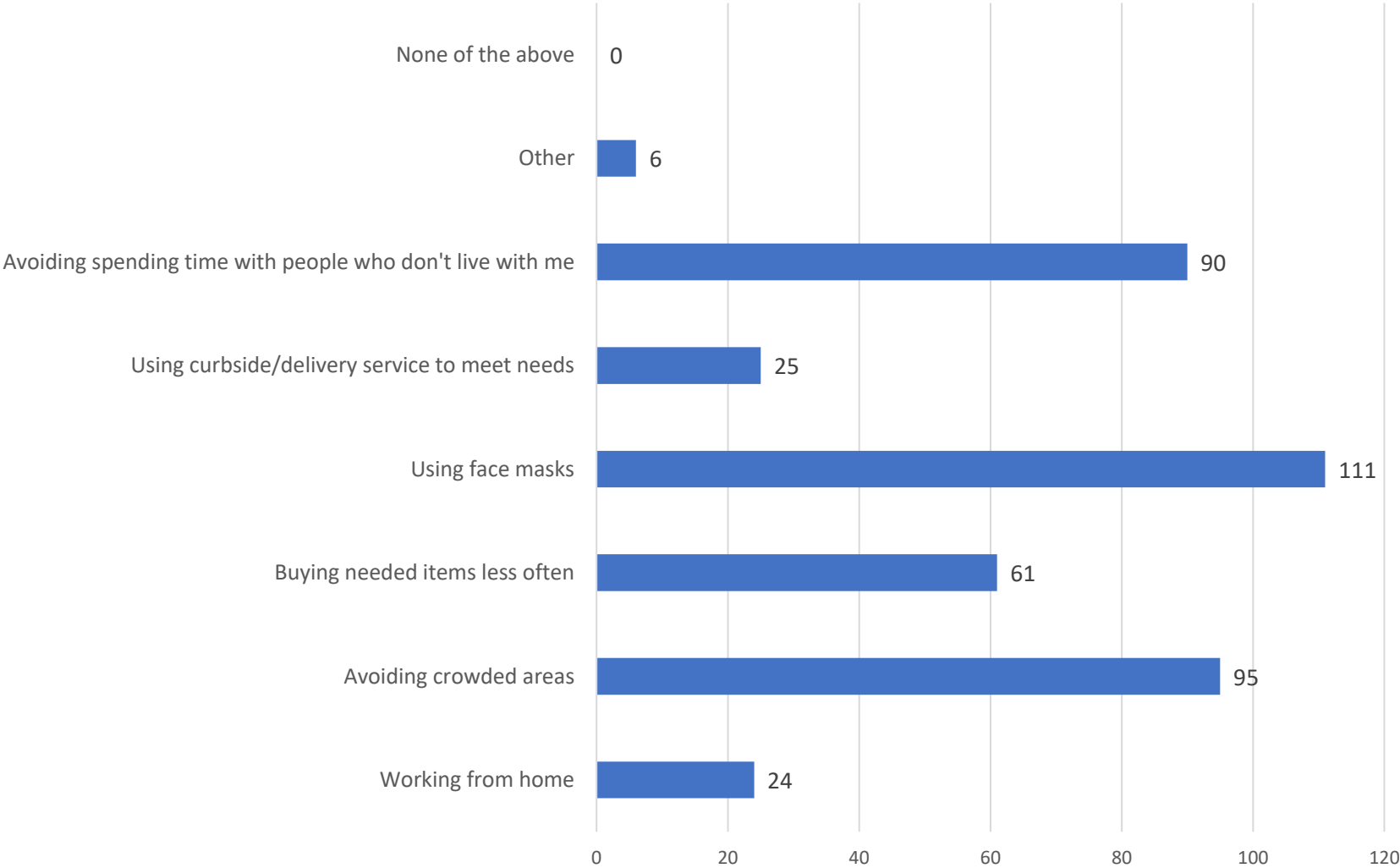


Q3. On a scale of 1-6, how likely do you think you or others in your household will be able to get the virus in the next few weeks? Please mark your answer according to your criterion:

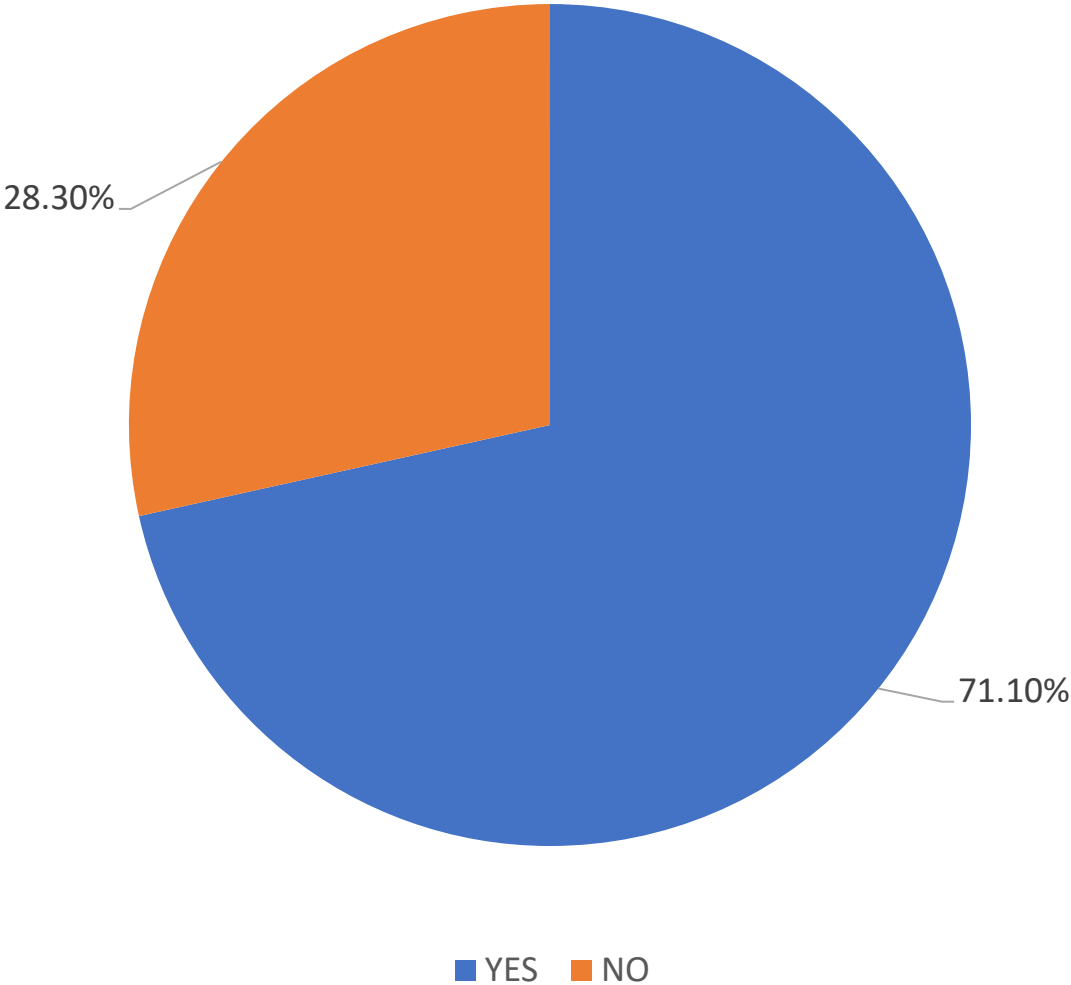




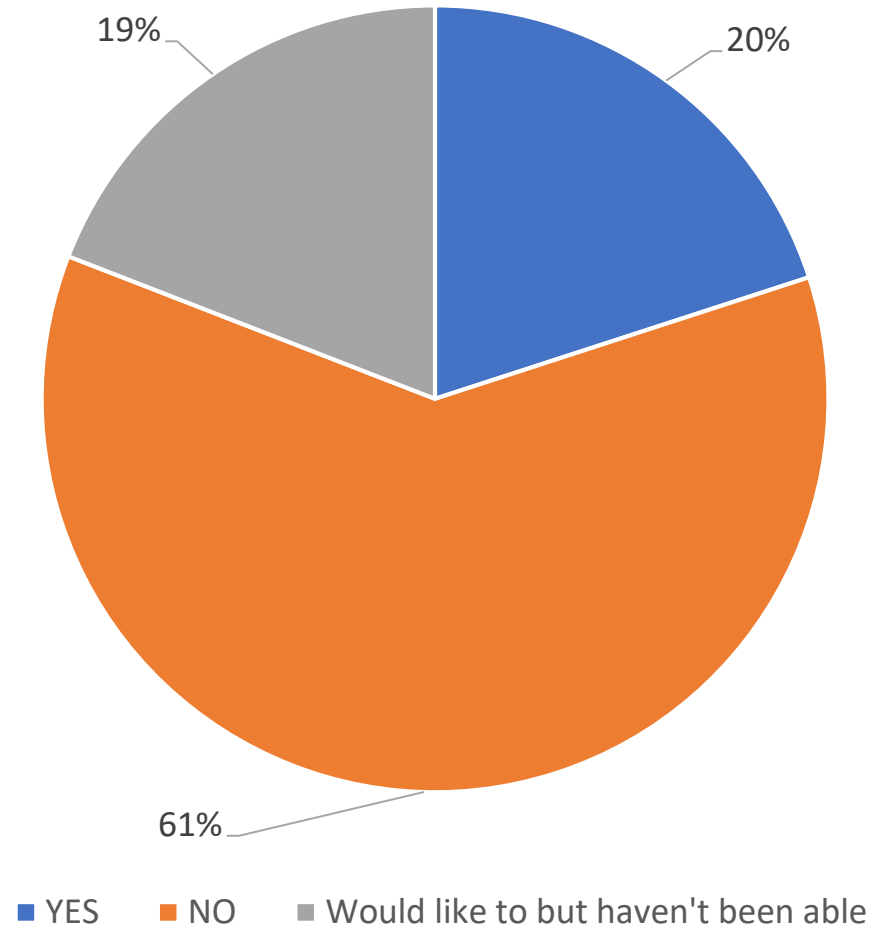
Q4. What are you doing in your daily life to mitigate the spread of the virus? [Check all as applicable].



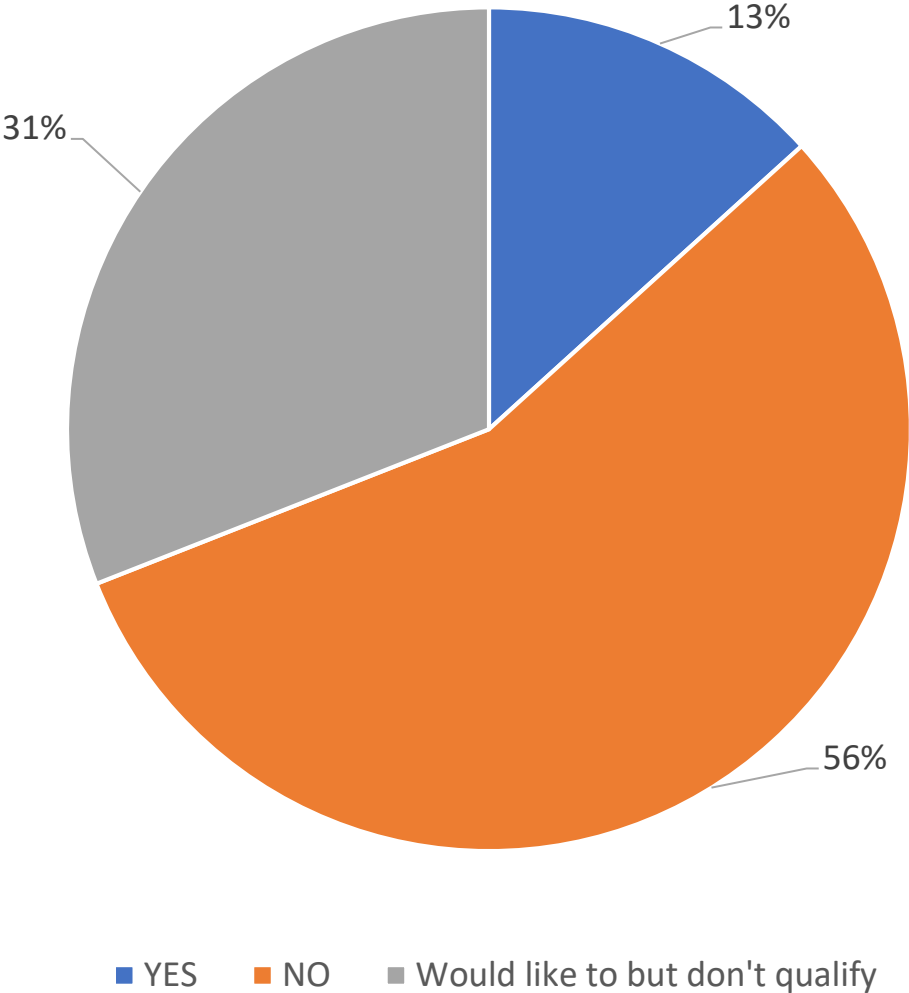
Q5. Are you experiencing emotional distress as a result of COVID-19?



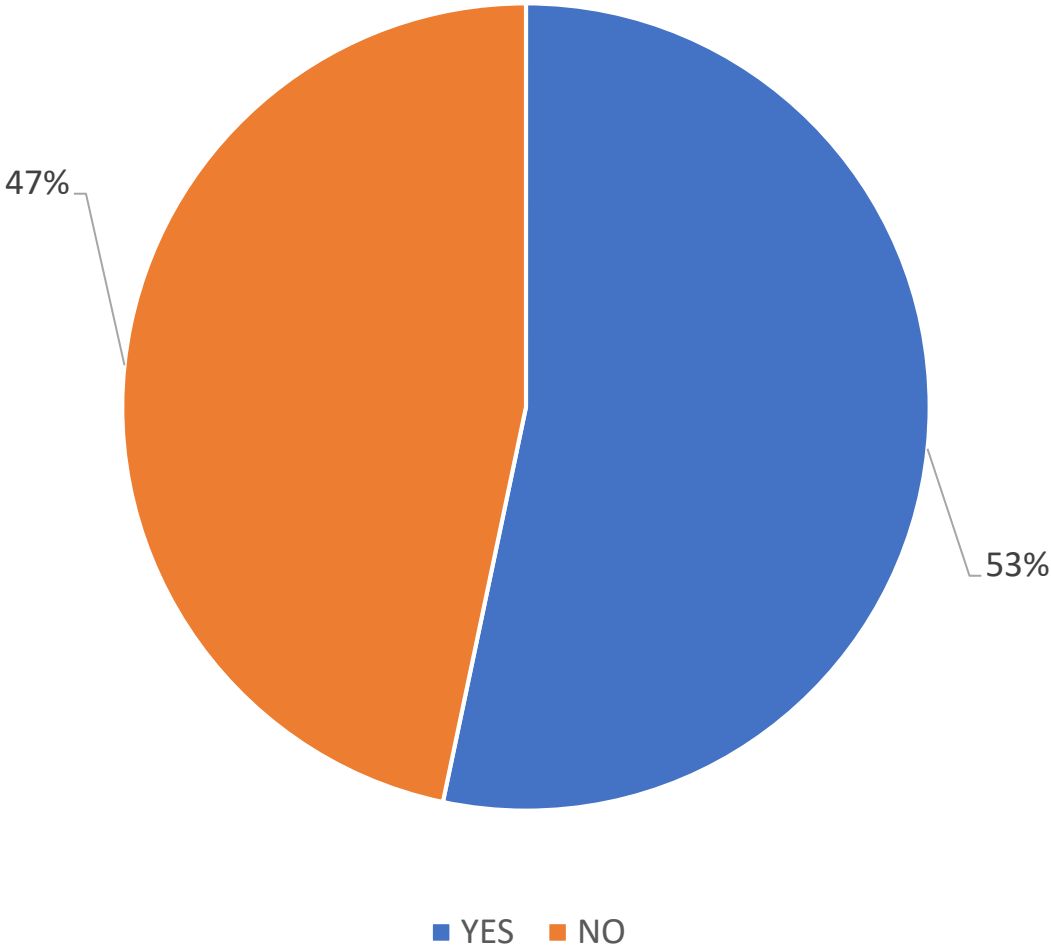
Q6. Have you or any member of your household accessed mental health services during the coronavirus (COVID-19) pandemic in order to help deal with anxiety, stress or depression?



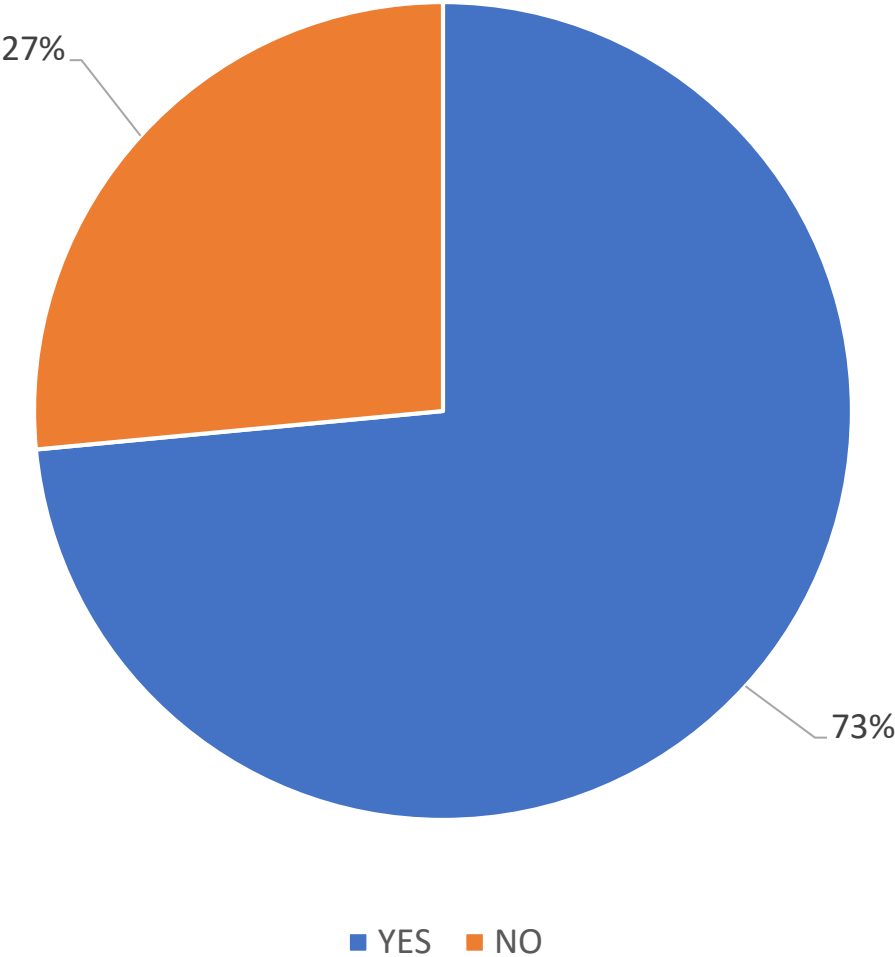
Q7. Due to COVID-19, have you applied for unemployment assistance?



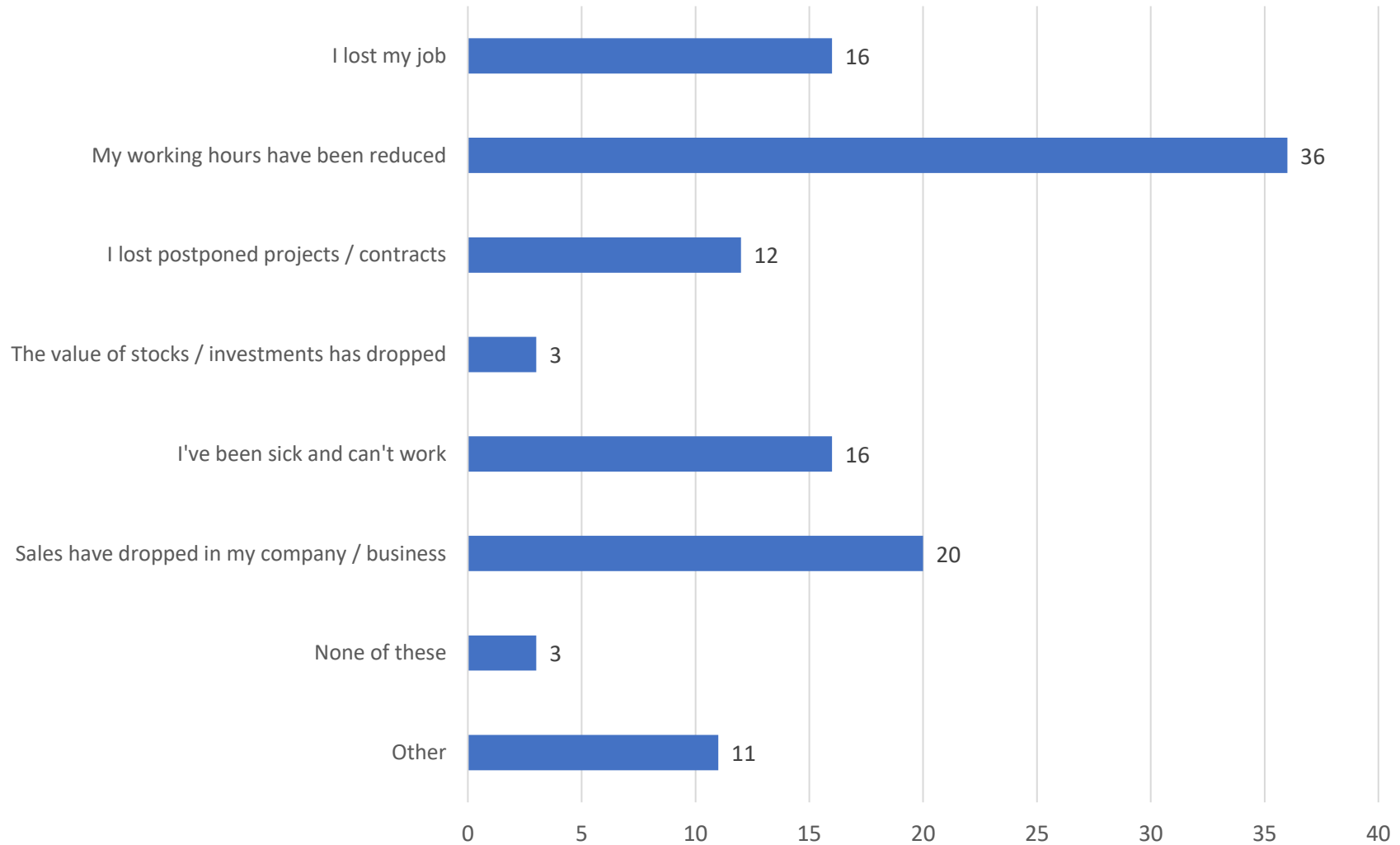
Q7a. Of those who said they applied for unemployment assistance, have you received or are you currently receiving unemployment assistance?



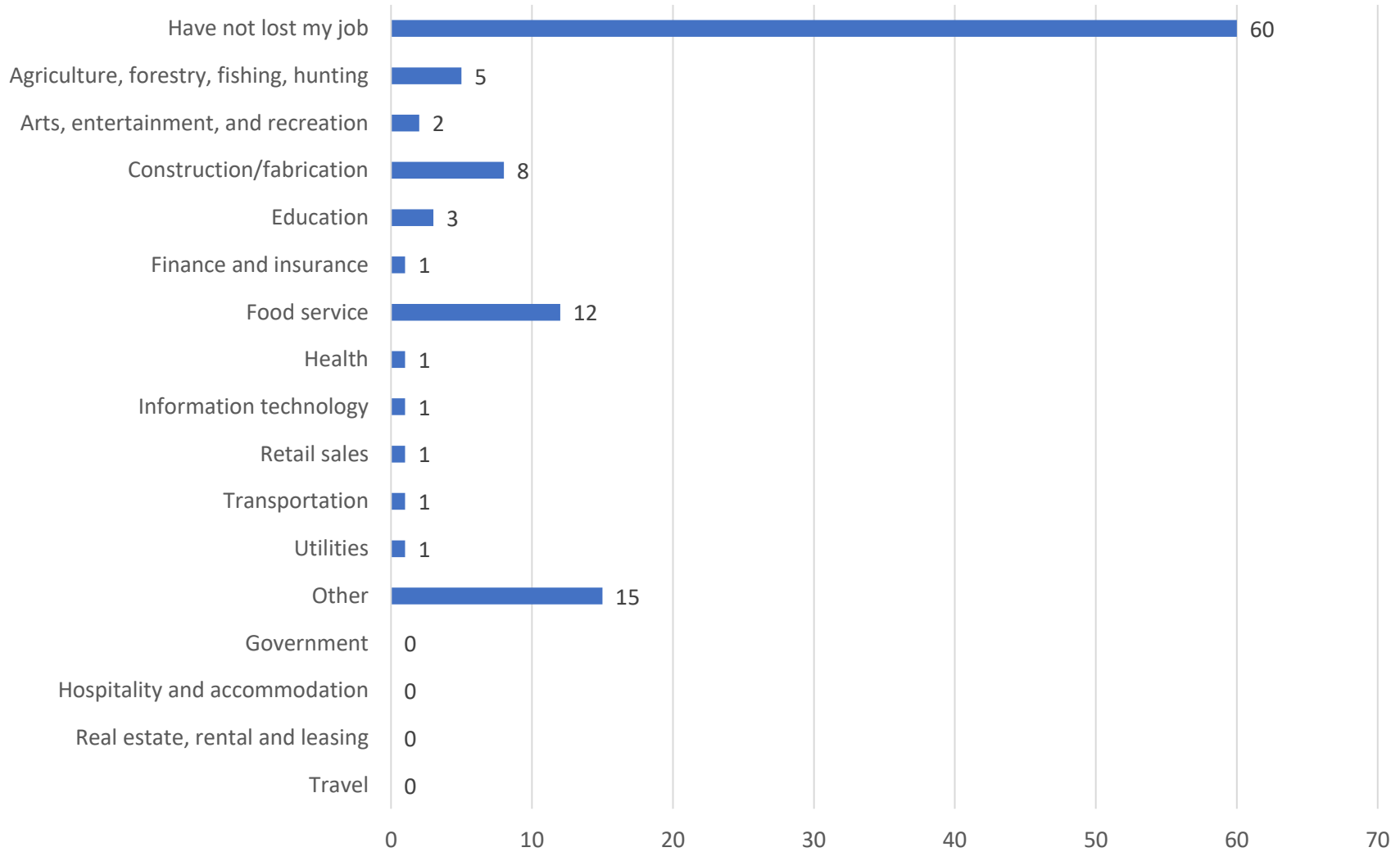
Q8. Has your financial situation gotten worse as a result of the coronavirus (COVID-19) outbreak?



Q9. If your answer is YES, please indicate how your financial situation has worsened because of the pandemic. [Please check all that apply.]

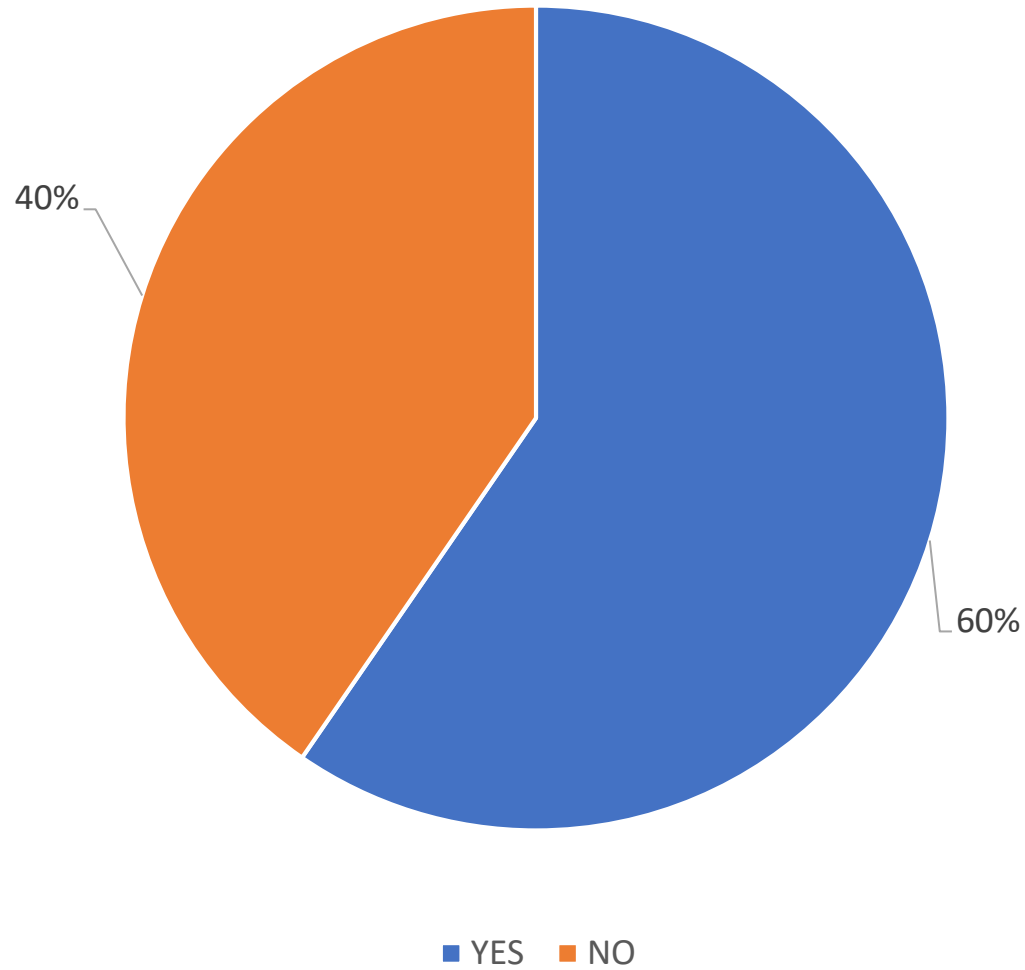


Q10. If you lost your job, what industry did you work in before coronavirus?

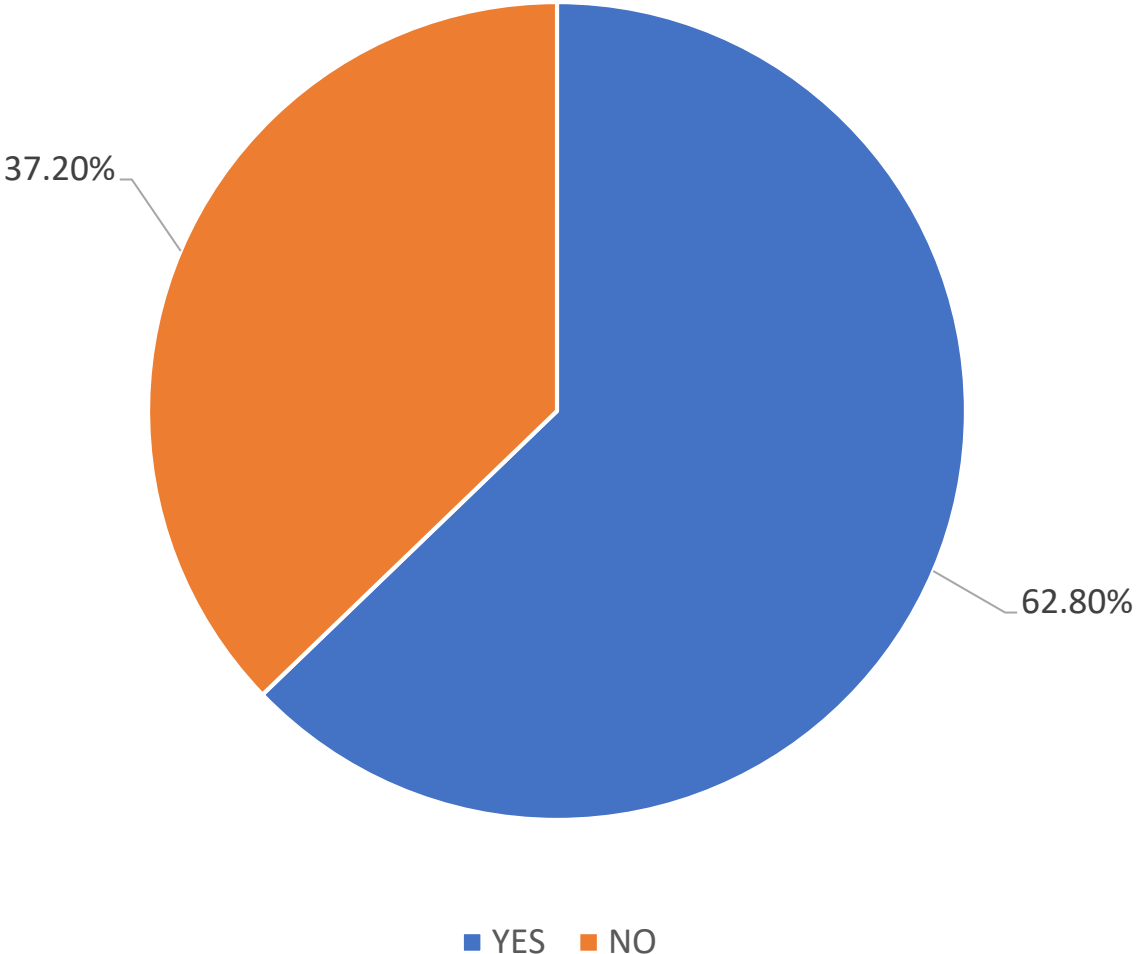




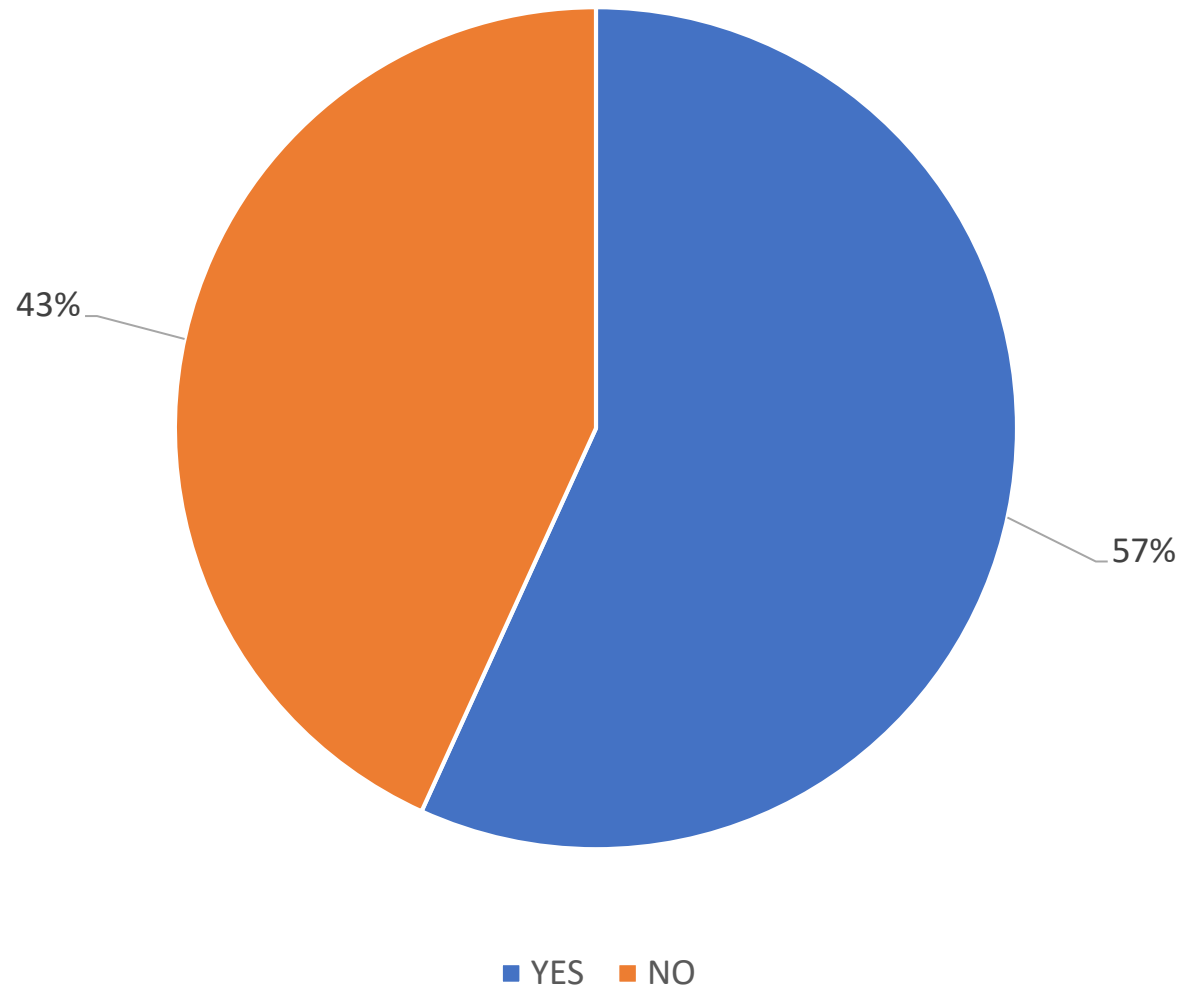
Q11. Have you had problems paying for necessities, such as rent/mortgage, food, utilities, etc. during the coronavirus (COVID-19) pandemic?



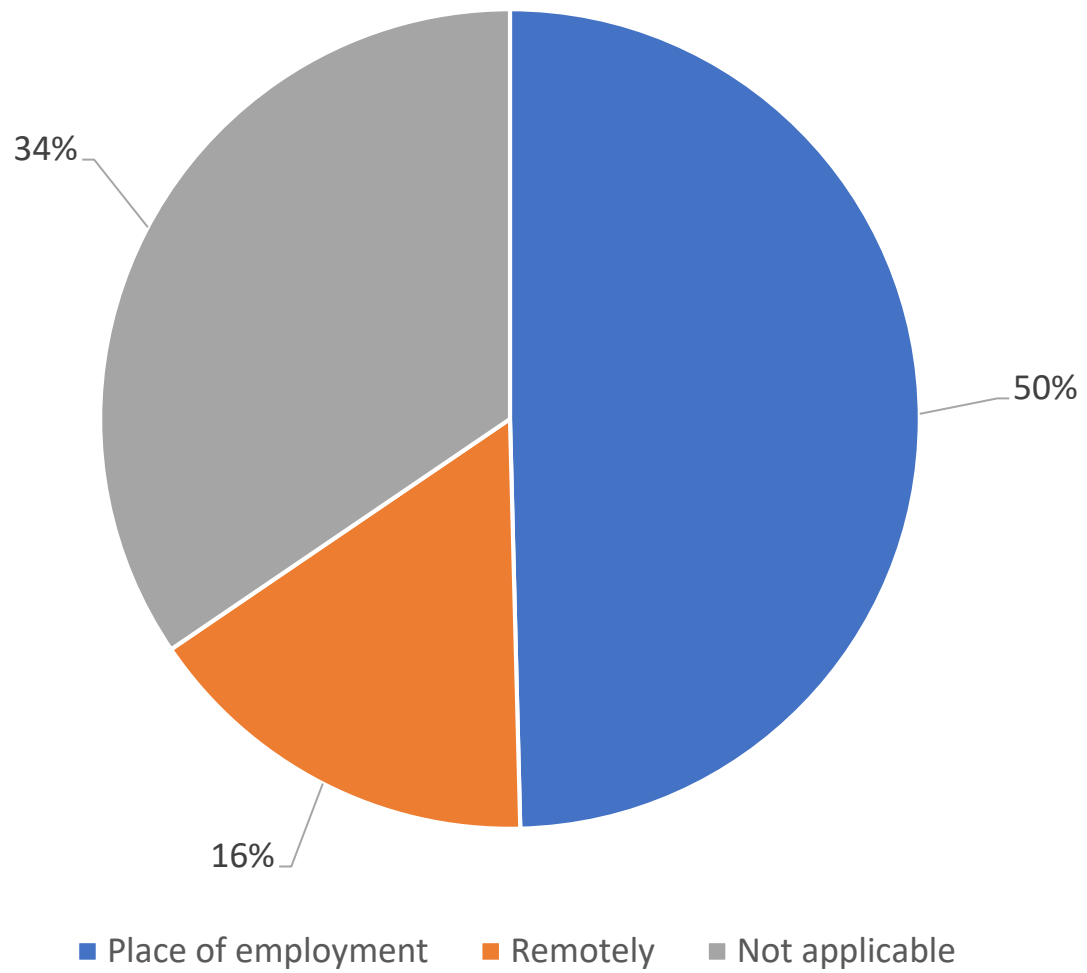
Q12. Do you think you will have problems paying for necessities, such as rent/mortgage, food, utilities, etc. during the coronavirus (COVID-19) pandemic?



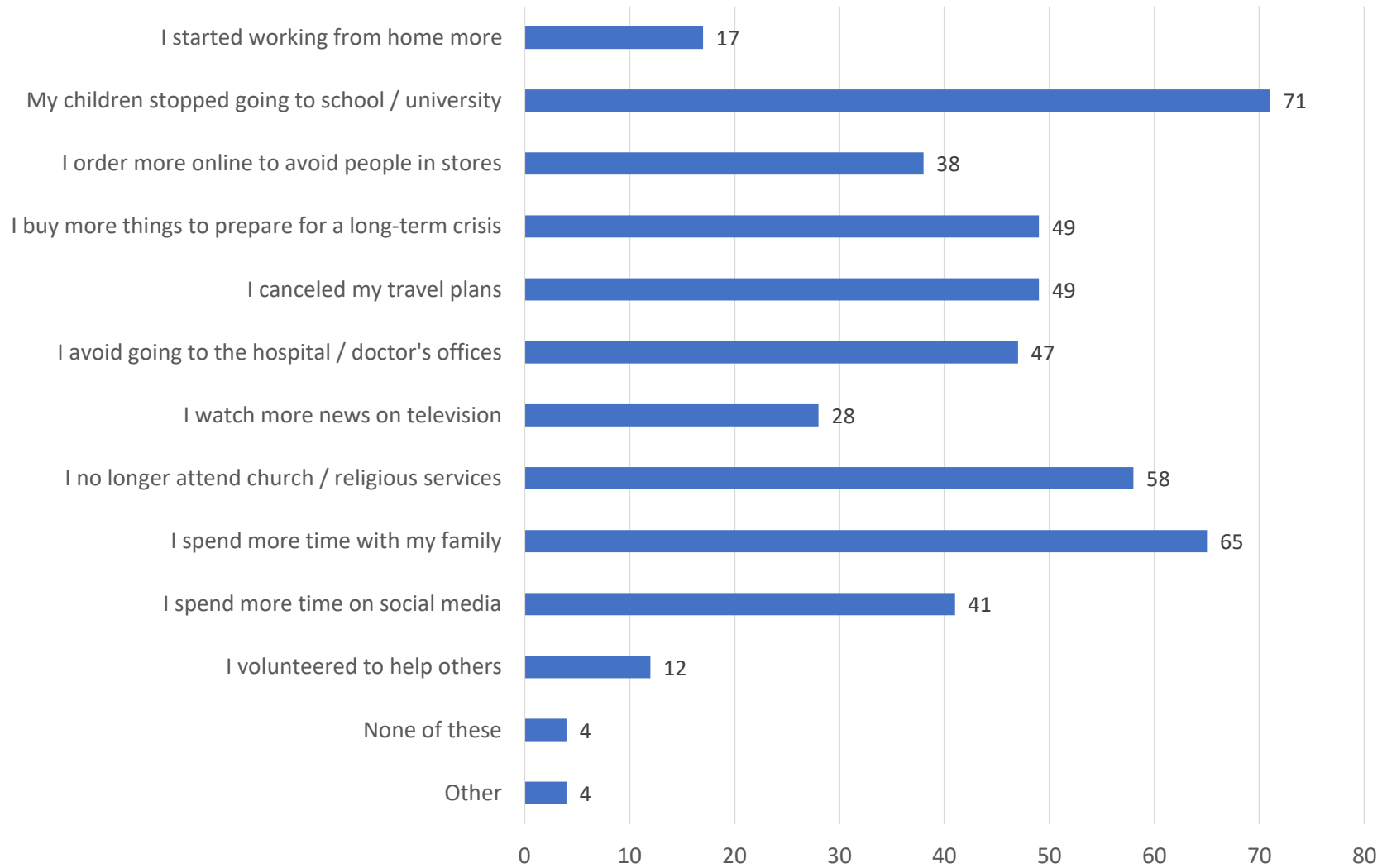
Q13. Do you think your financial situation will get worse in the weeks ahead?



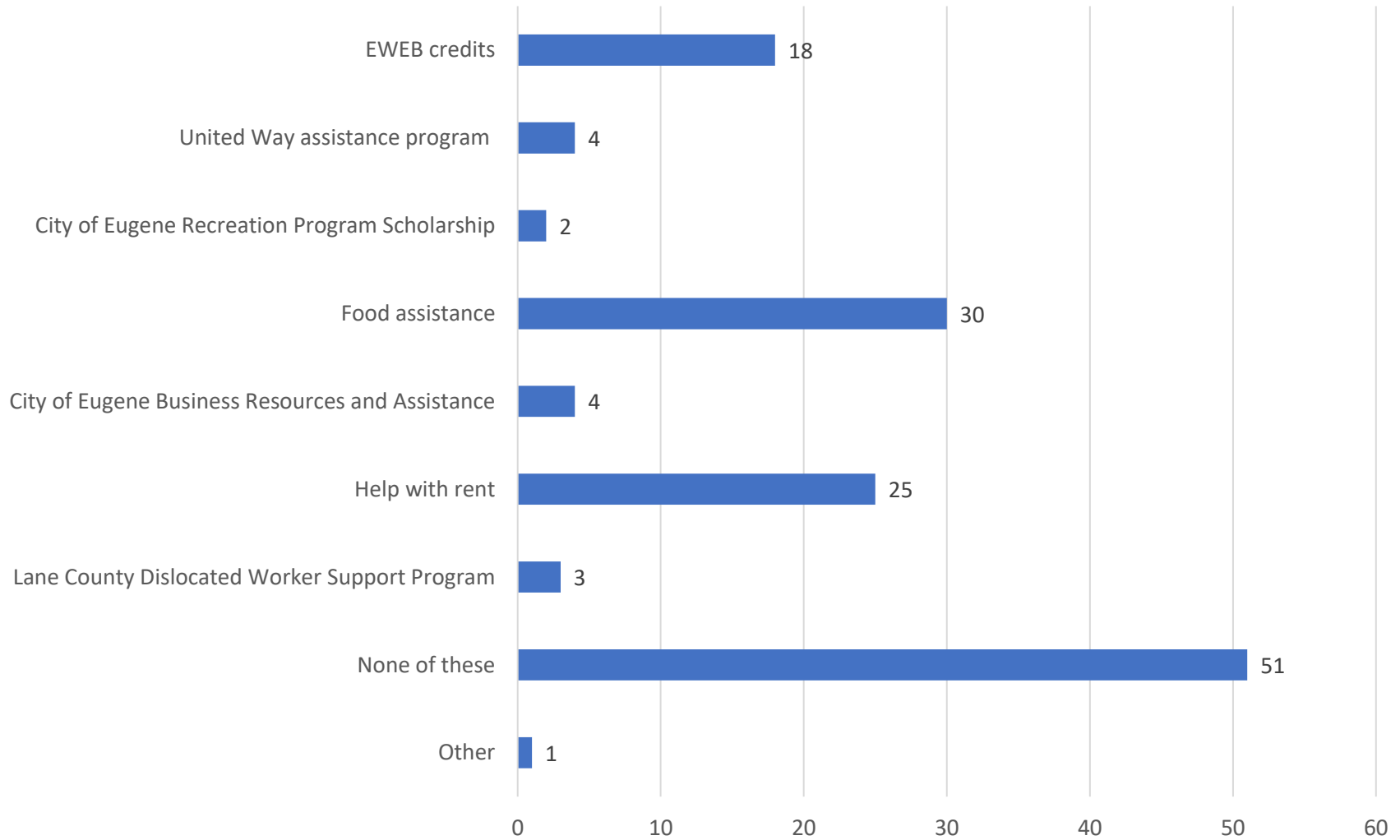
Q14. If you are employed, are you working primarily at your place of employment or remotely?



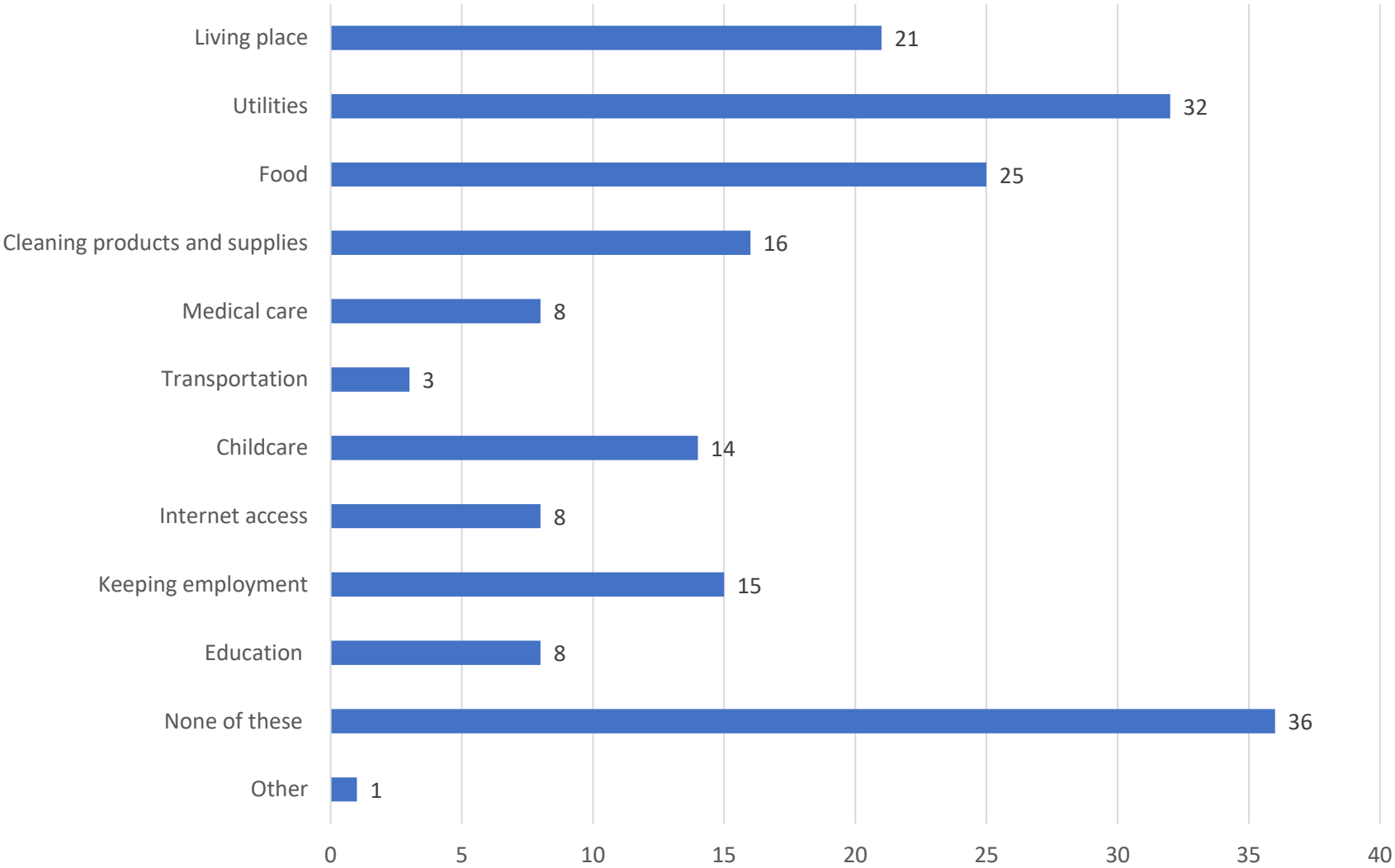
Q15. Please indicate if your life has changed in any of the following ways as a result of the coronavirus (COVID-19) pandemic (check all that apply).



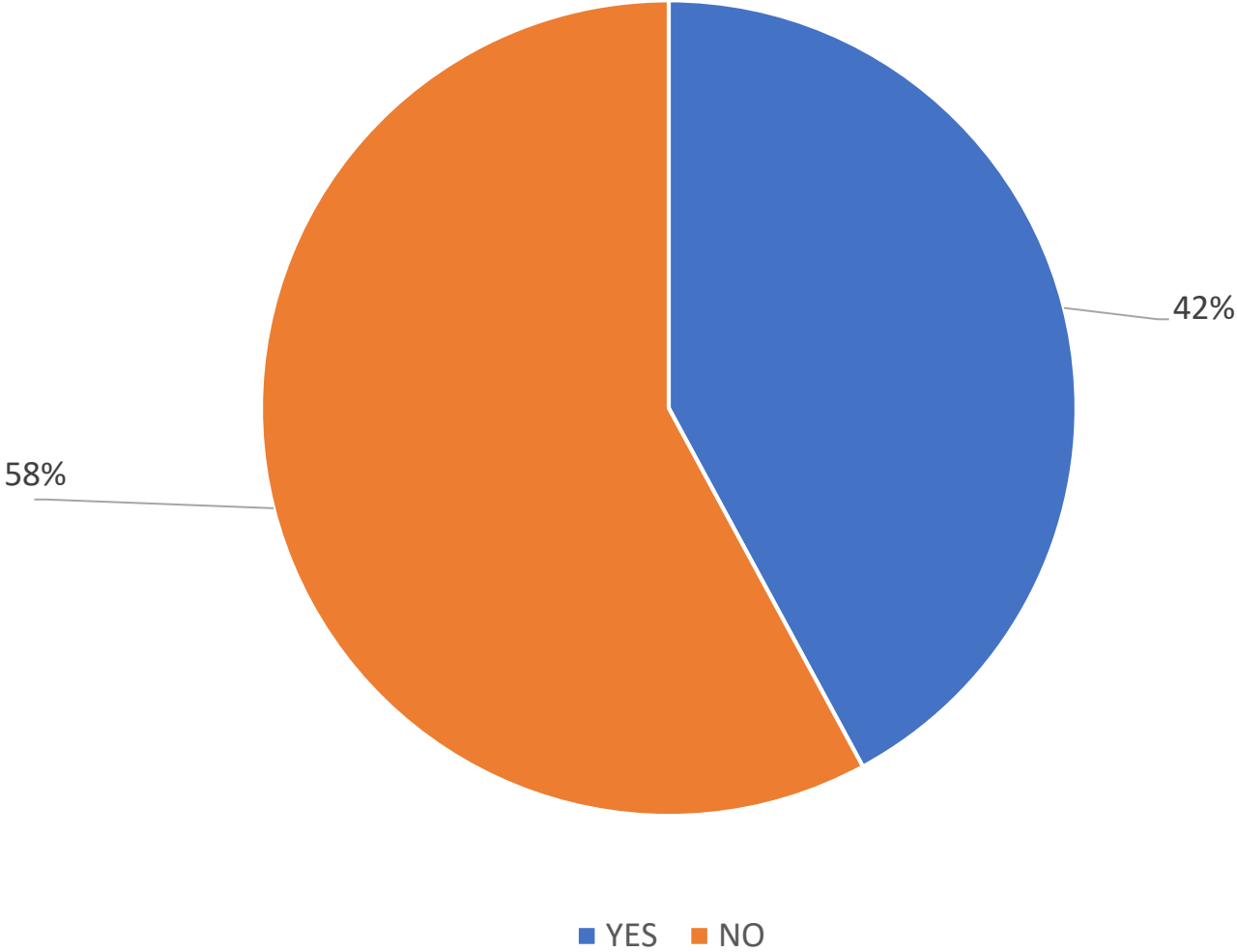
Q.16 Please indicate if you or someone in your family has applied for any of the following assistance programs. (Check all that apply).



Q17. Are you having trouble with any of the following areas right now? (Check all that apply).

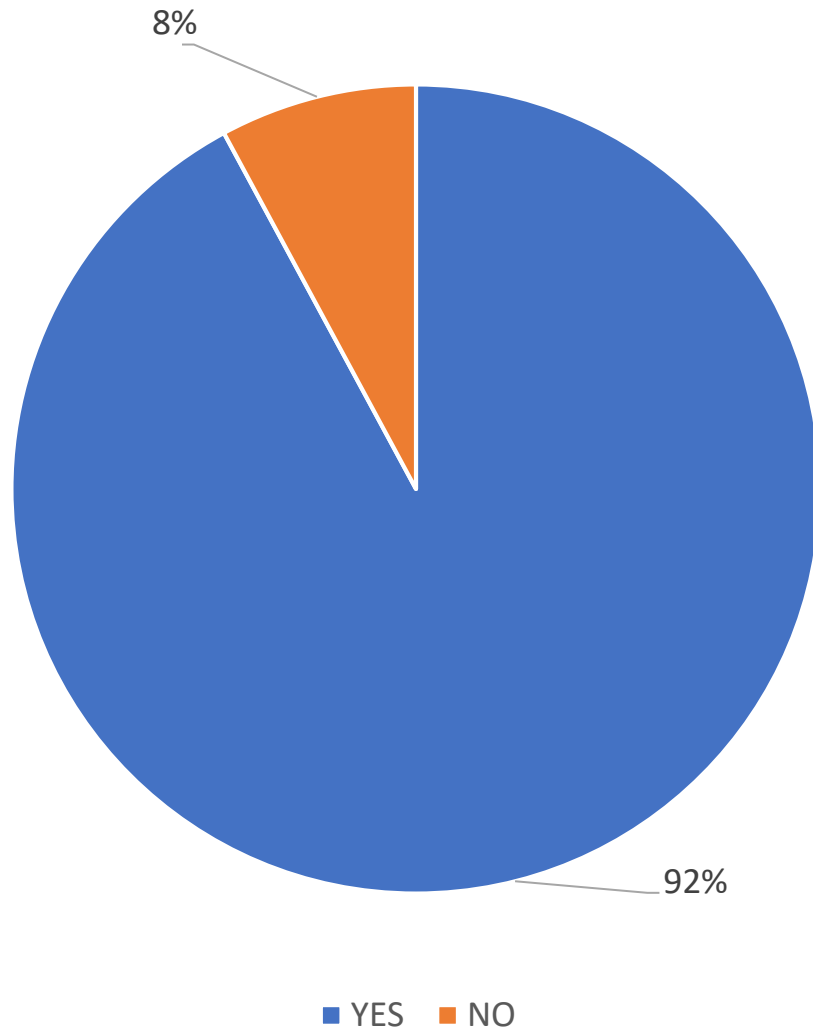


Q18. Is anyone in your home attending pre-school, grade school, or a university?

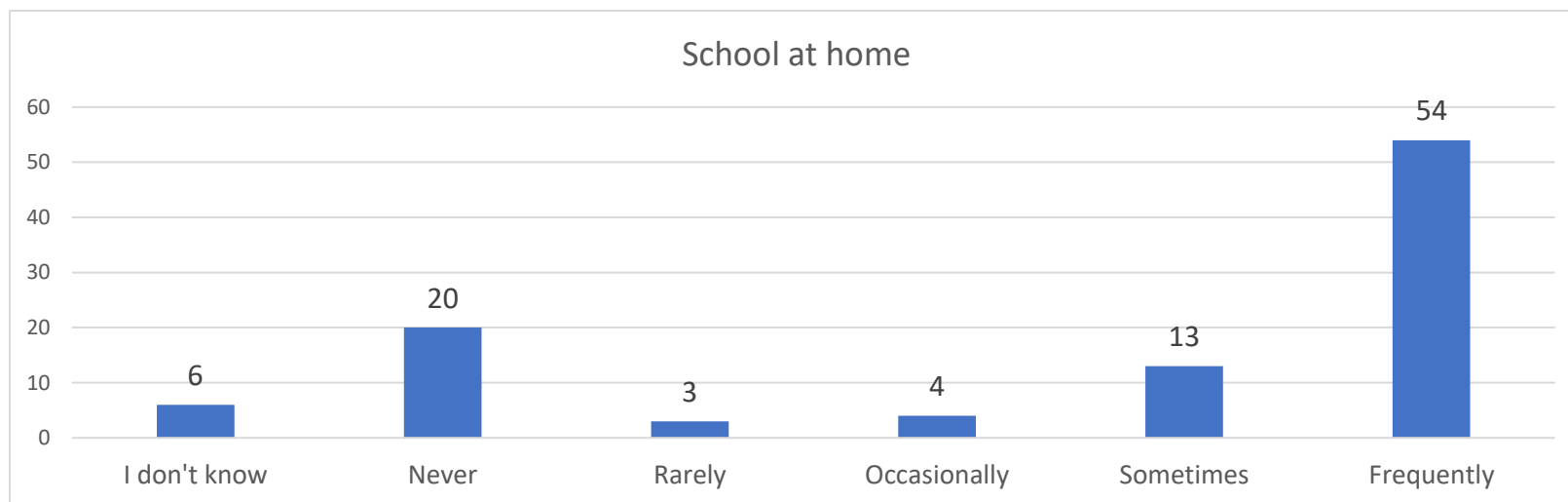
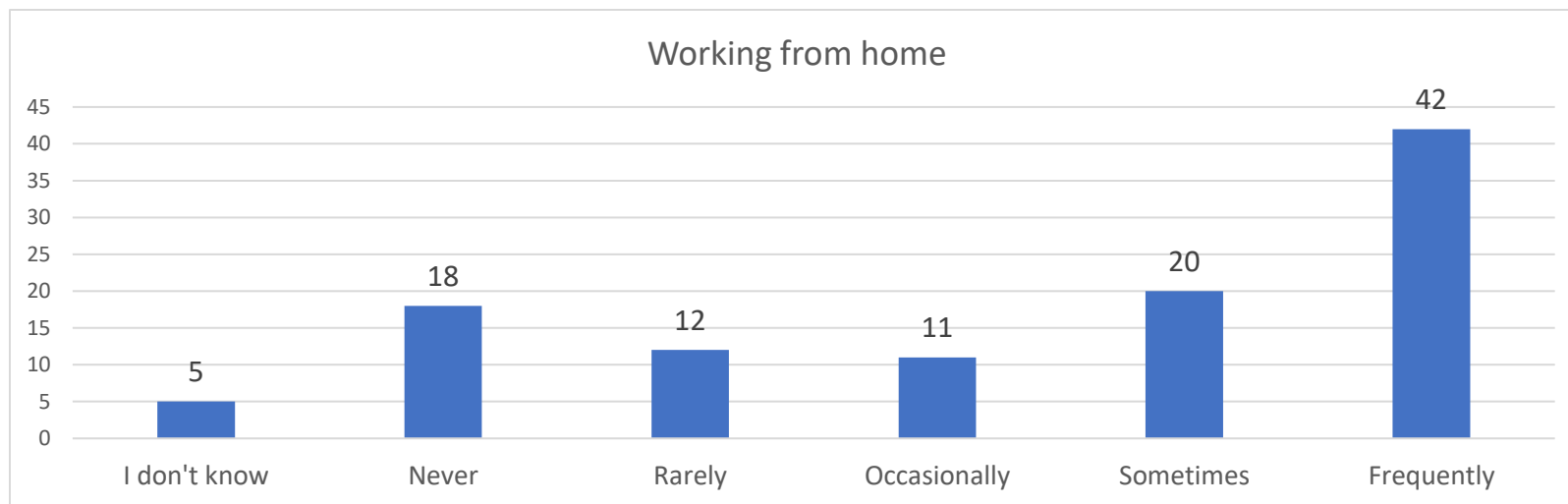




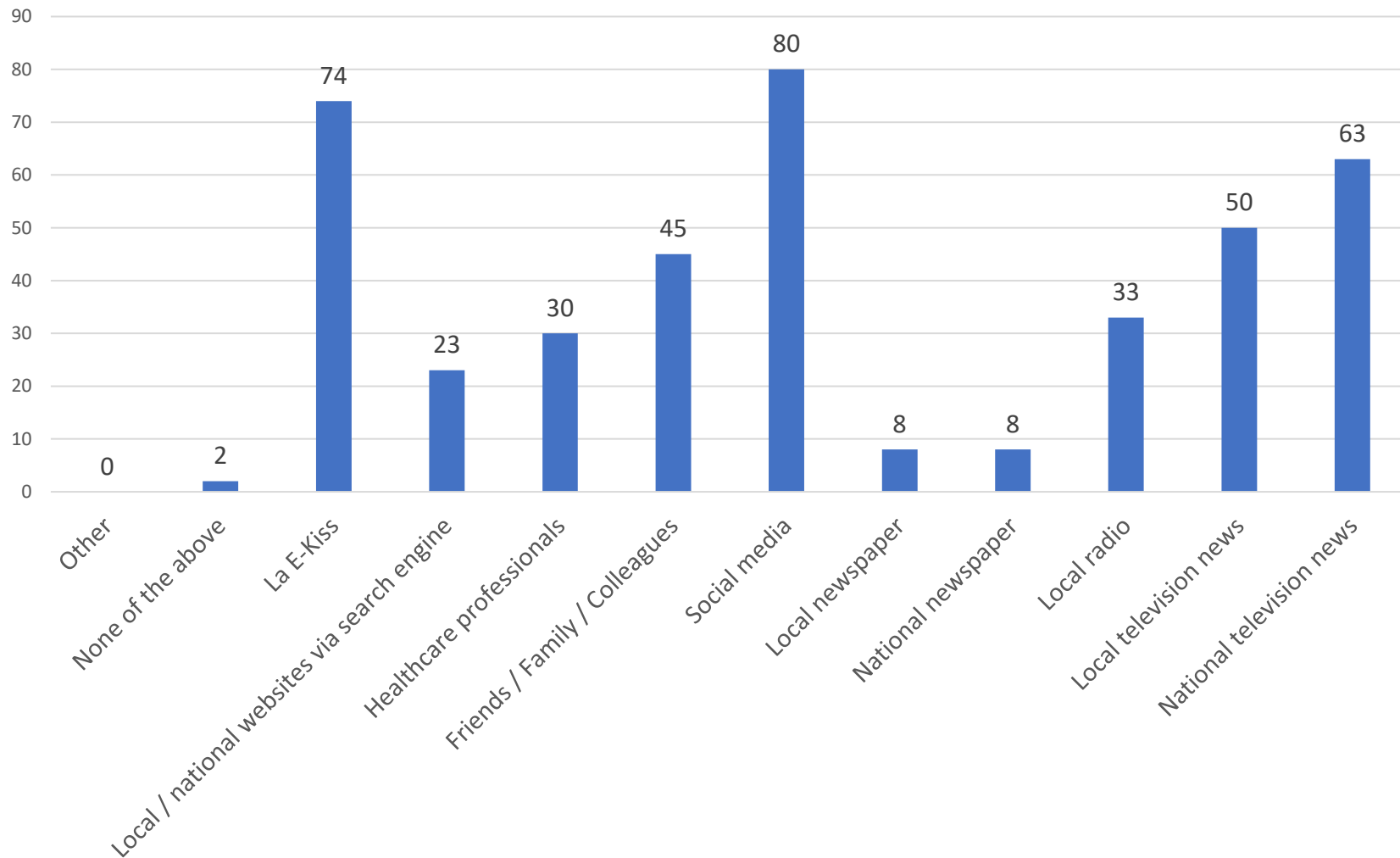
Q18a. Do they have the equipment needed to attend school virtually (e.g., computer, Internet access)?



Q19. How often are you effectively able to do the following activities using your home Internet?

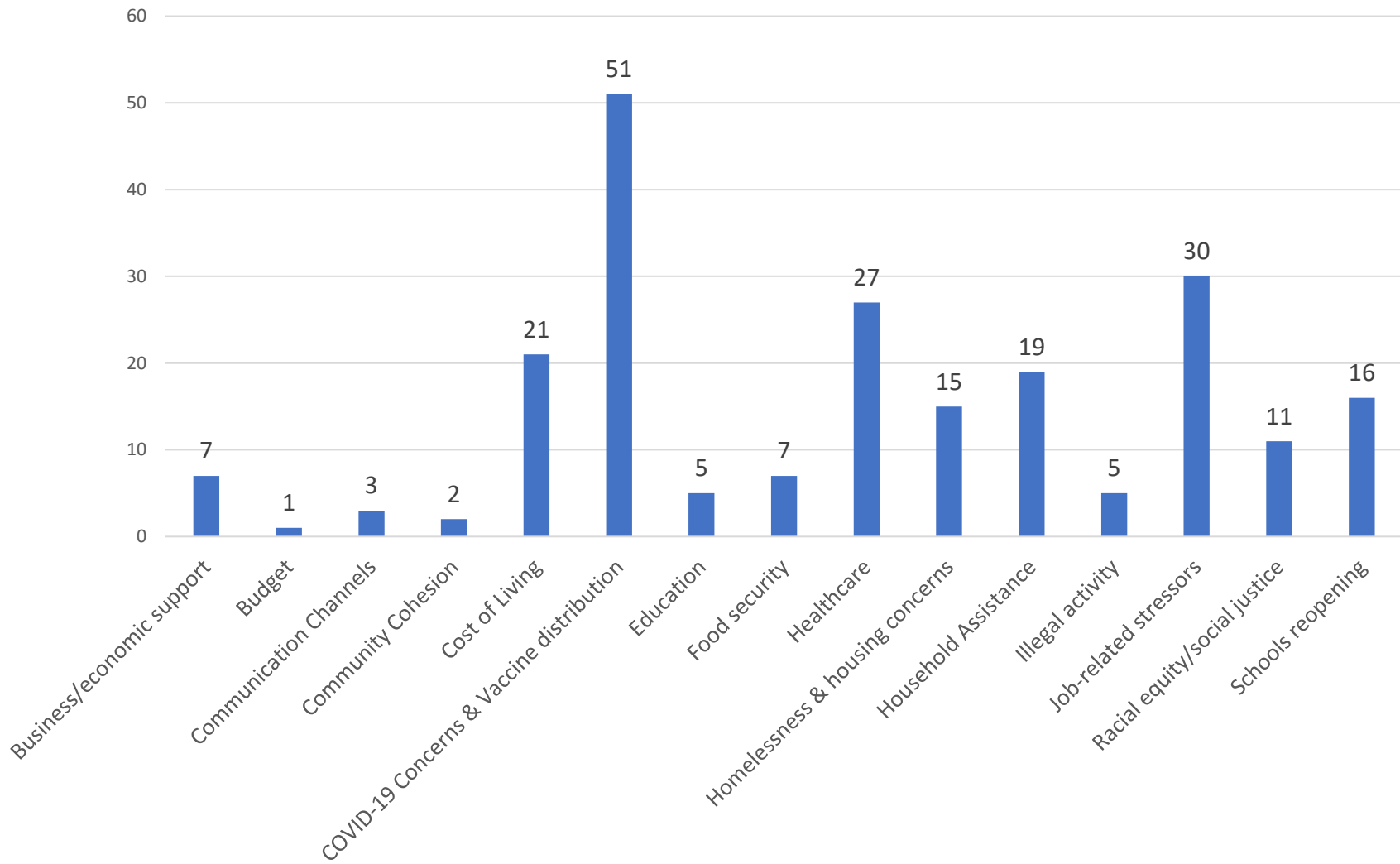


## Q20. What are your main sources of information about the coronavirus (COVID-19)?

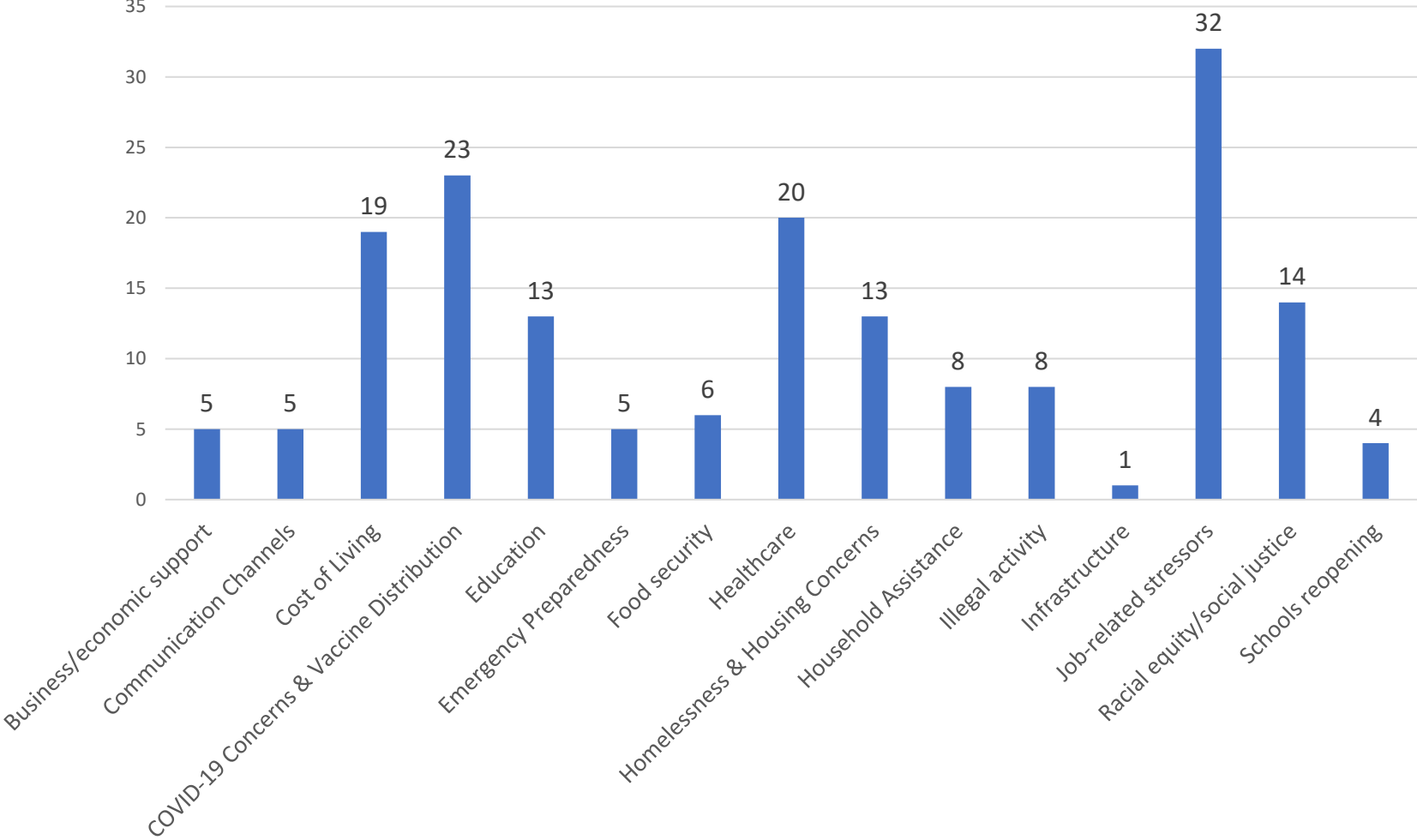


## Qualitative Responses

Q21. In your opinion, what are the most urgent concerns for Eugene in the next year? *(See category descriptions on page 30)*



Q22. In your opinion, what are the most urgent concerns for Eugene in the next 3-5 years? *(See category descriptions on page 30)*



## Category Descriptions for Qualitative Responses

Category	Category themes/descriptions for 'most urgent concerns' (Q. 21 and 22)
Business/economic support	Businesses should be allowed to reopen (no matter what); general support for helping the local business community recover from COVID impacts.
Budget	Concerns around projects not being completed/services not being offered specifically because of public budget shortfalls and cuts.
Communication channels	Call for better, different, more diverse news outlets.
Community cohesion	Call for unity and social/community cohesion through celebration, connectedness, etc.
Cost of living	General concerns expressed over costs of living increasing while wages stay stagnant.
COVID-19 concerns & vaccine distribution	Concerns over those not wearing masks or following CDC guidelines; concerns over reopening efforts and people following/not following rules and general concern over vaccines being distributed.
Education	More general education not having to do with reopening - people expressing concerns over students falling behind and general COVID impacts to overall education system.
Emergency preparedness	Concern over not being prepared for future disasters.
Food security	Concerns over food availability and people specifically going hungry (as opposed to need other basic resources).
Healthcare	Concerns over hospital space and care of healthcare workers, as well as cost of healthcare and lack of healthcare for those who don't have insurance; STRONG focus on mental health resources.
Homelessness & housing concerns	Care of, clean up of, & additional shelter for people experiencing homelessness; concerns over garbage, trash, and litter; mental health service availability. Also includes comments about lack of housing that is affordable.
Household assistance	Includes a lot of basic family support services, including childcare, elderly needs, utility/rent assistance.
Illegal activity	Crime, illegal drug use, petty theft, etc. all mentioned as a concern.
Infrastructure	Refers to advocating for or against City-led projects, such as parks, City Hall, road maintenance and infrastructure.
Job-related stressors	Ability to keep/maintain/retain jobs; lack of job creation; major concerns over accessing unemployment.
Racial equity & social justice	General support for racial equity, social justice, and antiracism.
School reopening (plus other youth-related resources)	Many people expressing the want to have schools and other youth-related activities re-open, as well as those wanting reopening but also expressing the need to do it safely.

## Written Responses: What Makes Eugene Special?

### Q.23 What makes Eugene special? (All answers)

For me, this place seems very peaceful
That they seem to care about the Latino community.
There is unity and support for the people
The diversity and the access to outdoor recreation
I would like it if it was cleaner
I don't know
I love the valley's weather
Nature
La unidad
A county that seems to care for the Latino community
The unity between the Latino community
I am not from Eugene but I love to visit
The support for the community
The help that the community provides.
I love leaving here, to be around nature, and I love the weather
It is a safe place and it is very clean
How quiet it is and it's community
The surroundings and the quietness
It's environmental strength, it's economy and socialism
It is quite, it has less traffic
I love that I have access to outdoor recreation
Because it has easy access to outdoor recreation
That you feel in nature when you are in the City
Eugene is a beautiful place, it is also very quiet and it's easy to feel safe with your family
☹️
I love that it is a small area, that it has a University that our kids can go and visit with their schools and that they can learn that it is possible to have a higher education because they have options. I love the cultural events
The support
The green areas
It's security, I live in peace here
It's a quite and beautiful place and it has lots of vegetation and plenty of recreational areas to enjoy with family
It has lots of help and laws are enforced
The help that the government is offering. For example food and other things
Very peaceful
Sequirity
It's community



It's a place that it's getting worse. I don't like to live in Eugene any longer
Beautiful community
That they are always there give support and that there is enough help for this difficult times that we are experiencing due to COVID
Eugene is a special place Eugene is home.
To me, this City feels peaceful
It's a beautiful place and good for the family, it is quiet and it doesn't have much violence
How peaceful it is
It's community is always willing to help
Yes, of course, it is a safe place and very quite
Its community and the opportunities that it has for everyone
How beautiful
That people want to help those in need
Is a very quiet town, is clean and there is not so much delinquency or homeless people
The safety of the people that leave here, it's economy growth and it's standard of living
It's weather and some of the people that live here
People's solidarity
It's people that is always helping the community and it's beautiful surroundings
Sense of community, good environment and respect for others.
It's parks and walking hills. Also, how close it is to recreational places where you can go camping.
Street art. Nature
It's a very quiet city
It's community, one by it self is not as strong as a unified community
My family lives near by
It's a peaceful , pretty, clean place with beautiful green areas like it's parks, rivers and it has it all so you don't have to go to other places to get the things you need to survive.
How peacefully it is to leave here
It's an inclusive community
It's vegetation is beautiful
That they make the community to take care and that they are enforcing the use of masks
Very nice and pretty
The authority, the respect and the support the governor is given to the Latinos
Natural places and the ocean
Its nature, its weather and it's community
It's a quite place where one can have a better live
It is a great community to live in. Love the outdoors. The social connections I have here. It has a challenges but we try to do well for folks. More work is needed for equitable access to resources for BIPOCs. I want to note that I feel that I am in a privileged position where COVID has not had a huge financial impact on me. But I know that that's not the case for many. I see the struggles with my friends. Specially my BIPOC friends.