



Eugene EMPLOYEE RESOURCE CENTER

Contact us at...



EmployeeResourceCenter@eugene-or.gov



(541) 682-5061



940 Willamette St. Ste. 200, Eugene, OR 97401



www.eugene-or.gov/1141

Frequently Asked About Topics

Topic	Contact us...
Absences	BenefitsStaff@eugene-or.gov
ADA	ADAInquiries@eugene-or.gov
Administration	ERCAdmin@eugene-or.gov
Background Checks	Backgrounds@ci.eugene.or.us
Benefits	BenefitsStaff@eugene-or.gov
Claims	EugeneERCClaims@eugene-or.gov
Emergency Management	EmergencyManagement@eugene-or.gov
I-9s	ERCAdmin@eugene-or.gov
ICS/NIMS	EmergencyManagement@eugene-or.gov
Leaves	COEBenefitsLeaveTeam@eugene-or.gov
Operations Support Team	EugeneOpsSupport@eugene-or.gov
PAFs	PAFs@eugene-or.gov
Personnel Files	ERCAdmin@eugene-or.gov
Public Safety Support Team	EugenePublicSafety@eugene-or.gov
Training/transcripts	COETraining@eugene-or.gov
Workplace Safety	AReid@eugene-or.gov

ERC Senior Leadership

Name & Title	Ext.	Name & Title	Ext.
Keri Beraldo A/ ERC Co-Director	x5068	Jennifer Lleras Van Der Haeghen A/ ERC Co-Director	x5765

Operations Support Central Services; Planning and Development; Library, Recreation, Cultural Services		
Name and Title	Ext.	Call me for...
Jessica Carlson Employee Experience Manager	x5913	Employee Relations Department support on labor law and application of policy and union contracts
Jody Barlow ERC Analyst	x5740	Performance Management Compensation & Classification Analysis Recruitment
Tracy Bridge ERC Analyst	x5780	Leaves, Absence Requests Benefits Consultation Return to Work
Annie Esterberg Sr. Benefits Coordinator	x5062	Benefits consultation General ERC Questions
Janel Klews ERC Program Coordinator	x5637	Recruitment Support Employment Support
Caitlin O'Quinn ERC Program Coordinator	x5769	Recruitment Support Employment Support

Public Safety Support Police, Fire		
Name and Title	Ext.	Call me for...
Jessica Carlson Employee Experience Manager	x5913	Employee Relations Department support on labor law and application of policy and union contracts
Nadia Ahmed ERC Analyst	x5731	Performance Management Compensation & Classification Analysis Recruitment
Tracy Bridge ERC Analyst	x5780	Leaves, Absence Requests Benefits Consultation Return to Work
Heather Den Besten ERC Program Coordinator	x5788	Recruitment Support Employment Support
Annie Esterberg Sr. Benefits Coordinator	x5062	Benefits consultation General ERC Questions
Jennifer Harris ERC Program Coordinator	x5789	Recruitment Support Employment Support

Public Works Support Public Works		
Name and Title	Ext.	Call me for...
Della Diller PW HR Manager	x5076	Operational Priorities Employee Relations Application of policy and union contracts
Tracy Walsh PW HR Generalist	x5064	Performance and Coaching Compensation & Classification Analysis Recruitment Support
Twyla Bohrer PW HR Sr. Program Coordinator	x8602	Personnel Processing Support Recruitment Support
Public Works employees should connect with the Operations Support Team for matters related to Workers' Compensation, Benefits, and Leave of Absences.		

Enterprise Risk Management		
Name and Title	Ext.	Call me for...
Paul Furnari Enterprise Risk Manager	x5669	Risk Consultation Environmental Programming
Anna Reid Safety & Loss Control Manager	x5791	Safety Risk Mitigation
Ruth McBride Claims Analyst	x5682	Workers' Compensation Management ADA Accommodation Requests Property & Liability Claims
VACANT Claims Analyst	x5662	Workers' Compensation Management Risk & insurance Consultation Property & Liability Claims
Amy Hartsfield Claims Analyst	X5110	Claims Support Return to Work

Emergency Management		
Name and Title	Ext.	Call me for...
Carrie Karl Emergency Manager	x5130	City Guidance & National Compliance Natural Hazard Mitigation Emergency Operations Planning
Zach Bernardo Emergency Management Analyst	x5640	Emergency Operations Planning Eugene Training & Exercise Plan EM Technology & Communications
Jeremiah Bridges Emergency Management Analyst	x8824	EOC Communications & Technology City Continuity of Operations Drones, Emergency Operations Planning
Catherine Zunno Sr. Emergency Management Coordinator	x6874	Grants, billing, team logistics Community Outreach CERT

NRDS Numbers, Resources, Data & Systems		
Name and Title	Ext.	Call me for...
Christina Bucich PeopleSoft Systems Coordinator	x5774	PeopleSoft Data Entry Employee Information Management
Stephanie Cervenka Administrative Specialist	x5629	Personnel File Administration I-9s
Kim Crockett Enterprise Software Tech	x5780	PeopleSoft System Administration Queries & Reports PeopleSoft Security Administration
Jennifer Escobedo Sr. Operations Coordinator	x5779	Office Management P2P, Operations, Records, Resources
Jay Ferris Classification & Compensation Sr. Analyst	x5664	Compensation & Classification Program Analysis
Janice Gross ERC Business Analyst	x5924	PeopleSoft Benefits Administration ERC Budget Management
Misty Jarrett ERC Business Analyst	x5663	PeopleSoft System Administration

People, Culture, & Development		
Name and Title	Ext.	Call me for...
Becky DeWitt A/ Employee & Labor Relations Manager	x5659	Complex Contract Consultation Employee Relations and Grievances Equity Capacity
Robert Brack Training & Development Manager	x5639	Organization Training Employee Engagement Coordinator Leadership & Career Development
Kathryn Butler Business Alignment Analyst	x5560	Legislative Coordination Policy Development
Shelby Tackett Training Administrative Specialist	x5793	Enterprise Learning Management (ELM) Project Administration

Health & Wellness		
Name and Title	Ext.	Call me for...
Tina Dixon Benefits & Wellbeing Manager	x8868	Strategic Benefits Design Facilitate Benefits Study Group Wellness Incentives
Laurel Mathiesen Recreation Program Supervisor	x5610	Wellbeing Programming FitCity Facility Management