A Guide to Urban Services in River Road and Santa Clara

The River Road and Santa Clara neighborhoods are a patchwork of City and unincorporated property. A variety of agencies provide urban services to the area. Who should residents call for questions about neighbor issues, road repair, or building permits? This guide will help answer those questions, and more.
Where Do You Live?

This guide is designed to help residents in River Road and Santa Clara understand urban services and connect with service providers. The first step in using this guide is to know whether your residence is located in the City of Eugene or unincorporated Lane County. On the map, unincorporated areas are white and City properties are shaded. To confirm the status of your property, check tax records or call Lane County Assessment and Taxation at 682-4321.
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Fire and Emergency Medical Services (EMS)

Fire and EMS services include fire and injury prevention, code enforcement, fire cause investigation, and fire and life safety plan review, as well as response to fires, specialized rescues, medical emergencies, and other emergency situations.

Fire and EMS (excluding ambulance service) is delivered in the following ways:

- **Santa Clara Rural Fire Protection District** provides first response services to most unincorporated residents in Santa Clara.

- **Lane Rural Fire/Rescue** serves a portion of unincorporated residents in Santa Clara: properties north of the Beltline and west of Stark Street to Northwest Expressway. **Lane Rural** serves 76 square miles in Lane County.

- **River Road Water District** contracts with Eugene Fire to provide services to unincorporated residents in River Road.

For ambulance service: Lane County is divided into Ambulance Service Areas (ASAs). Most City and unincorporated residents in River Road and Santa Clara are within Eugene’s ASA and receive paramedic ambulance service from Eugene Fire. Lane Rural’s ASA serves a portion of Santa Clara – properties generally north of the Beltline and west of Stark Street to Northwest Expressway.

**9-1-1 Calls:** All calls are routed to the **Central Lane 9-1-1 Center**. The 9-1-1 Dispatcher immediately identifies the location of the emergency and routes the call to the responsible agency. To assure acceptable response times during periods of peak activity, all the service providers provide pre-arranged back-up for each other.

**Contacts:**

City of Eugene
- Fire & EMS Department (Eugene Fire): 682-7100
  firedept@ci.eugene.or.us
- Central Lane Communications (911 Center), non-emergency: 682-5111
- Santa Clara Rural Fire Protection District (Santa Clara RFPD): 688-3697
- Lane Rural Fire/Rescue: 688-1770
- River Road Water District: 688-2019
Recreation and Cultural Services

River Road Park and Recreation District provides recreation and cultural services to both River Road and Santa Clara residents. River Road residents — both City and unincorporated — are considered “in-district” and they pay slightly lower fees and have priority in registering for high-demand activities such as swim classes and senior trips. All Santa Clara residents are considered “out-of-district”. In addition to a wide variety of classes and exercise programs, the District also provides after-school programs and hosts musical concerts each summer. District facilities include:

- Emerald Park in central River Road, with a large play structure, skate park, picnic area, pool, fitness room, and community rooms.
- The Annex, a large community room and kitchen on Hillcrest and River Road. Classes, meals and exercise programs are held at the Annex.
- Gymnastics Northwest off Prairie Road in West Santa Clara, a full-scale gymnastics facility.

City of Eugene Recreation and Cultural Services Department provides services to City and unincorporated residents at eight different locations in Eugene — Echo Hollow Pool and Petersen Barn Community Center in Bethel are the closest facilities to River Road and Santa Clara. Unincorporated residents pay 20% higher fees than City residents. The City also helps fund after-school programs and maintain playing fields at the schools. Cultural services are offered by the Hult Center and the Cuthbert Amphitheater — the fees are the same for both City and unincorporated residents.

Contacts:
River Road Park and Recreation District
Main office: 688-4052
Pool: 461-7777
Gymnastics Northwest: 688-8955
www.rrpark.org

City of Eugene Recreation and Cultural Services
Main office: 682-5333
Echo Hollow Pool: 682-5525
Petersen Barn: 682-5521
www.ci.eugene.or.us/rec

Library Services

Unincorporated residents can visit area libraries for free, but must purchase a library card to check out materials. The City of Eugene Public Library has a main facility and two branches, a total of 300,000 books, is open 64 hours per week, and a card costs $80 per year. The Springfield Library has 137,000 books, is open 42 hours a week, and a card costs $60 per year; the Junction City Library has 20,000 books, is open 31 hours a week, and a card costs $40 per year.

City residents in both Santa Clara and River Road receive a City of Eugene library card and can check out materials from the main library and any branch library in Eugene. The closest library for many residents is the Bethel Branch Library.

Both City and unincorporated residents are welcome to check out books at the River Road/Santa Clara Volunteer Library at 105 Oakleigh in River Road.

Contacts:
City of Eugene Public Library
Main: 682-5450
Bethel branch, 1990 Echo Hollow Road: 682-5766
www.ci.eugene.or.us/library

River Road/Santa Clara Volunteer Library, 105 Oakleigh: 607-1882
City of Springfield Library: 726-3766
Junction City Library: 998-8942
Planning, Development, and Neighborhoods

City of Eugene Planning Division provides both City and unincorporated residents with planning, permit, and historic preservation services, including: conditional use permits, land divisions, property line adjustments, site review, and zone changes. The 1987 River Road Santa Clara Urban Facilities Plan is the specific planning document for the area. Regional plans such as the MetroPlan and Transplan also guide development in the neighborhoods.

City of Eugene Building and Permit Services provides both City and unincorporated residents with construction permit review, construction inspections and zoning services. City residents also receive solid waste and recycling programs/ regulation and nuisance administration (managing complaints about a neighbor’s garbage, abandoned vehicles, open or vacant buildings, etc.).

Lane County Land Management manages nuisance administration in unincorporated areas.

City of Eugene Community Development Division provides these affordable housing and neighborhood programs:

- Support to the River Road Community Organization and the Santa Clara Community Organization, who both welcome City and unincorporated residents. A City staff person attends most neighborhood meetings to answer questions and stay connected to neighborhood issues.
- Training for neighborhood leaders, assistance with meeting process design and charter revisions, and funding for public information. The volunteer radar program is available to any neighbor who would like to help identify and educate speeding drivers.
- For City residents: funding for low-income housing development, housing rehabilitation loans, homebuyer assistance, emergency home repair, accessibility improvements for low-income individuals, job creation loans for businesses, and loans and grants to nonprofit agencies for facilities.
Police Services

Police services include law enforcement; investigation of financial, property or person crimes; and special operations.

**Eugene Police Department (EPD)** staffs the 9-1-1 Center and provides police services to City residents in Santa Clara and River Road. EPD has 184 officers serving a population of 144,000, or 1.3 officers per 1,000 residents. The City is divided into five patrol districts; RR/SC is in District 4, which also includes the industrial corridor and Bethel/Danebo. Each district should have a minimum of one officer on duty, and sometimes two. The closest public safety stations to River Road and Santa Clara are in the Whiteaker neighborhood at 520 Blair Blvd., and in the Bethel neighborhood at 464 Highway 99. In addition, EPD has police officers in all Eugene high schools from 9 a.m. to 4 p.m. The Patrol Division provides day-to-day law enforcement and special operations including patrol officers, school resource officers, traffic enforcement, police dogs (K-9s), and SWAT. The Investigations Division provides crime scene investigation and analysis, as well as investigation of violent, financial, property, vice and narcotics crimes.

**Lane County Sheriff’s Office** provides police services to unincorporated residents in Santa Clara and River Road. There are currently a total of 32 sworn deputies and sergeants covering 104,000 individuals, or .3 deputies per 1,000 residents. On average, there are two deputies covering an area of 4,618 square miles. Other services provided by the Sheriff’s Office include marine patrol, dunes patrol, forest patrol, municipal contract policing, and search and rescue. Under a mutual aid agreement, if an Oregon State Police or Eugene Police Department officer is closer than a sheriff’s deputy, they will respond to an emergency.

**Traffic Control:** Both City and County law enforcement agencies have traffic and speed control officers on duty. Officers can cite violators regardless of whether the incident occurs on streets inside or outside the city. Traffic complaints (which often occur on a combination of City and County streets) can be called in to either the Eugene Police Department or the Lane County Sheriff’s Office, and the two jurisdictions work together to respond.

**Contacts:**

*In an emergency, dial 9-1-1.*

**City of Eugene Police Department**
- Non-emergency: 682-5111
- Public Information Office: 682-5197
- Bethel Station: 682-5757
- Whiteaker Station: 682-5149
- [www.eugene-or.gov](http://www.eugene-or.gov)

**Lane County Sheriff**
- Non-emergency: 682-4150
- Neighborhood Watch: 682-4178
- [www.co.lane.or.us/sheriff](http://www.co.lane.or.us/sheriff)

**Contacts:**

*In an emergency, dial 9-1-1.*

**City of Eugene Planning**
- Planner on Duty: 682-5377
- Annexation issues: 682-8379
- [www.ci.eugene.or.us/pdd](http://www.ci.eugene.or.us/pdd)

**City of Eugene Building and Permit Services:**
- 682-5086
- [www.ci.eugene.or.us/pdd/bps](http://www.ci.eugene.or.us/pdd/bps)

**Lane County Land Management:**
- 682-3807

**City of Eugene Neighborhoods:**
- 682-5009
- [www.ci.eugene.or.us/neighbor](http://www.ci.eugene.or.us/neighbor)

**City of Eugene Housing:**
- 682-5446

**Housing and Community Services Agency of Lane County (HACSA):**
- 682-3755

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**Housing and Community Services Agency of Lane County (HACSA)** provides low-income housing, subsidized housing, rental assistance, public housing, and rehabilitation programs for all Lane County residents, both City and unincorporated.

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**Contacts:**

*City of Eugene Planning*
- Planner on Duty: 682-5377
- Annexation issues: 682-8379
- [www.ci.eugene.or.us/pdd](http://www.ci.eugene.or.us/pdd)

*City of Eugene Building and Permit Services:*
- 682-5086
- [www.ci.eugene.or.us/pdd/bps](http://www.ci.eugene.or.us/pdd/bps)

*Lane County Land Management:*
- 682-3807

*City of Eugene Neighborhoods:*
- 682-5009
- [www.ci.eugene.or.us/neighbor](http://www.ci.eugene.or.us/neighbor)

*City of Eugene Housing:*
- 682-5446

*Housing and Community Services Agency of Lane County (HACSA):* 682-3755
Transportation Services

Transportation services include the maintenance of roads, right-of-way (areas next to the road), bike paths and alleys, upgrades to existing facilities, and construction of new facilities. River Road and Santa Clara are a patchwork of City and County roads, and the two governments work together to provide maintenance. An agreement between the City and County divides River Road and Santa Clara into two maintenance areas:

**City of Eugene Public Works** maintains roads and right-of-ways in most of River Road. The City maintains roads according to City standards: *limited maintenance is provided* on unimproved streets, and improved streets (curbs and gutters, etc.) may receive *maintenance or rehabilitation based on need.*

**Lane County Public Works** maintains roads and right-of-ways in most of Santa Clara and a small portion of River Road. The County maintains and *rehabilitates improved and unimproved County roads, but not Local Access Roads.* A Local Access Road is open to the public but not maintained by Lane County.

*Within each maintenance area, the road agreement between the City and County includes:* maintaining the road shoulder and surface, bridges, structures, guardrails, markings, signage, and snow and ice removal.

*Some road-related services are not part of the maintenance agreement:* instead these services are based on whether the road is in the City or County: removal of abandoned cars or dead animals, vegetation control (road-side weeds), environmental spills, and permitting in the right-of-way (such as a permit to build or change a driveway). For these services, residents should call Eugene Public Works or Lane County Public Works to determine whether the road is in the City or County.

**Maintenance and installation of streetlights:** either the City of Eugene provides these services or they are provided by EWEB through contracts with the River Road Water District and the Santa Clara Water District. City of Eugene lights can be identified by a City of Eugene number plate on the street side of the light pole. For maintenance or repair of these lights, call Eugene Public Works. For other lights: in River Road call the River Road Water District, and in Santa Clara call EWEB.

**Contacts:**

City of Eugene Public Works (Maintenance Division): 682-4800
www.ci.eugene.or.us/pw

Lane County Public Works
Road Maintenance: 682-6900
Transportation Planning: 682-6936

River Road Water District: 688-1240

EWEB: 484-2411
www.eweb.org
Water and Wastewater

**Metropolitan Wastewater Management Commission** provides wastewater services to the entire Eugene/Springfield area. They contract with the City of Eugene Public Works to provide treatment services to both unincorporated and City residents in River Road and Santa Clara.

**Eugene Water and Electric Board (EWEB)** contracts with River Road Water District (RRWD) and the Santa Clara Water District (SCWD) to provide water service to all residents of River Road and Santa Clara. Both the RRWD and the SCWD purchase water from EWEB and sell it to properties within their service area. The Districts are responsible for setting water rates and major capital improvements. EWEB provides billing, administration, and maintenance for the Districts.

**Fire hydrant management:**
- In Santa Clara, the SCWD contracts with the Santa Clara Rural Fire Protection District to maintain street-level workings of hydrants in Santa Clara, and with EWEB to maintain the below-ground workings of hydrants.
- In River Road, the RRWD contracts with the Eugene Fire Department to maintain street level workings of the hydrants, and with EWEB to maintain the below ground workings of hydrants.

**Contacts:**
- City of Eugene Public Works: 682-4800
- City of Eugene Wastewater Treatment Plant: 682-8600
- Metropolitan Wastewater Management Commission: 726-3694
- River Road Water District: 688-1240
- Santa Clara Water District: 726-0681
- Eugene Water and Electric Board, Customer Services: 484-6016

Stormwater Services

Stormwater systems collect water runoff and channel it to either an infiltration area or an open waterway. Gutters, drains, ditches, and underground pipes are all part of the stormwater system. In most of River Road and Santa Clara, there is limited stormwater infrastructure: water runs into roadside ditches and absorbs into the ground. New subdivisions in the area have curb-and-gutter stormwater systems, which drain water into a dry-well, stream channel, or wetland. Similar to roads, the City and County divide River Road and Santa Clara into two areas for stormwater maintenance:

**Lane County** maintains drainage systems in the road right-of-way in Santa Clara and a small portion of River Road (see map on page 11 for details). The County does not maintain drainage areas outside the right-of-way. The County also conducts a leaf pick-up program for improved (curbed) streets in this area.

**City of Eugene Public Works** maintains drainage systems in both the right-of-way and outside the right-of-way for most of the River Road area (see map on page 11 for details). The City conducts a leaf pick-up program for both improved and unimproved streets in this area.

**Fees:** City residents and businesses pay a monthly stormwater fee, which is the major source of funding for the City stormwater system. Unincorporated residents do not pay stormwater fees.

**Contacts:**
- City of Eugene Public Works
  - Stormwater: 682-2739
  - Open Waterways: 682-4800
  - Flood Zone info: 682-8400
  - Billing: 682-4900
- Lane County Public Works: 682-6900
Because River Road and Santa Clara are located within the Eugene Urban Growth Boundary, each year more territory is annexed to the City of Eugene. Residents are often confused about when annexations take place and what decisions actually trigger annexation. The following are typical questions raised by residents:

1. **Why are some areas of River Road and Santa Clara in the City and other areas unincorporated?**

   Until 1982, Lane County managed planning and development in River Road and Santa Clara. Most houses built before 1982 are not in the City of Eugene. However, in 1982 the Cities of Eugene, Springfield and Lane County adopted the Metro Plan. Policies in the Metro Plan encourage annexation as the preferred means of providing services to new development, and state a preference for cities to become the providers of service within their Urban Growth Boundaries. The County code, which the City agreed to administer through an urban transition agreement, requires property owners to agree to annex for land divisions under 10 acres, zone changes, Planned Unit Developments, new commercial or industrial development, and any substantial increased need for City services (with a few exceptions for very minor development).

2. **What activities require annexation of property to the City?**

   The City usually requires property owners to annex properties to Eugene in order to:
   - Construct new “dwelling units” (a dwelling unit is a second kitchen, bath, and living area).
   - Connect to City sewers.
   - Create new vacant, developable lots.
   - Change zoning on a property to higher intensity of activity.
   - Develop new commercial or industrial buildings.

3. **What activities DO NOT trigger annexation?**

   Annexation is not usually required for:
   - Building residential outbuildings or remodeling, unless it includes the addition of a “new dwelling unit” (second kitchen, bath, and living area), or the equivalent for a business.
   - Placing a temporary manufactured home on a property with a Hardship Permit, and minor additions to existing businesses, where no new demand for City services is created.
   - Site improvements such as building a fence or improving a driveway.
4. Why are some streets in our neighborhood under the jurisdiction of the County and others under the jurisdiction of the City?

As part of the development process, the City annexes some streets to create logical segments. In addition, when an entire area is annexed for development, the streets that are built by the developer are then in the City’s jurisdiction.

5. Could the City annex the entire River Road or Santa Clara neighborhoods?

The City could work with current service providers to create an annexation plan, and then ask voters to approve the plan. Senate Bill 778, passed by the legislature in 2005, requires that the plan be approved by a “double majority”: a majority of unincorporated residents in the proposed area AND a majority of residents in the City of Eugene.

When an area of unincorporated property is surrounded by City property, the City can initiate annexation (also know as Island Annexation). This method is not currently a viable annexation strategy for the entire River Road and Santa Clara area because it is not surrounded by City.

For properties that do not meet annexation requirements, the Eugene City Council has consistently upheld the policy of voluntary annexation as stated in the Metro Plan: “Eugene will make every reasonable attempt to provide for annexation only on a voluntary basis and according to prior individual property annexation agreements.” (Metro Plan page II-D-7).

6. Who should I call if I have unanswered questions about annexation?

City of Eugene Planner on Duty: 682-5377, www.ci.eugene.or.us/pdd, 1-5 pm weekdays, or City of Eugene Annexation at 682-8379.

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Frequently Called Phone Numbers

River Road and Santa Clara consist of a patchwork of City and unincorporated property. To use this list, it is helpful to know whether your residence and/or street is located in the City of Eugene:

**For residence information:** Tax records indicate whether your property is in the City, or call Lane County Assessment and Taxation at 682-4321.

**For street information:** Call the City of Eugene Public Works at 682-4800 or Lane County Public Works at 682-6900.

**Abbreviations:**
- **City:** Residents living on property within the City of Eugene
- **Unincorp:** Residents in areas unincorporated to the City of Eugene
- **SC:** Lane County Road Maintenance Area (see map on page 11).
- **RR*:** City of Eugene Road Maintenance Area (see map on page 11).
- **County:** Lane County
- **Eugene:** City of Eugene
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<thead>
<tr>
<th>Issue</th>
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<tr>
<td>Abandoned Cars on Street</td>
<td>City Streets</td>
<td>682-5713</td>
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<td>(for private property, see Neighbor)</td>
<td>County Roads</td>
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<td>Air Pollution: yard burning, smells</td>
<td>LRAPA</td>
<td>726-3976</td>
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<td>Animal Control/Regulation</td>
<td>Lane County</td>
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<td>Annexation</td>
<td>Eugene Planning &amp; Dev.</td>
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<td>Bicycle Safety</td>
<td>Eugene Bike Coord</td>
<td>682-5471</td>
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<td>Building Permits</td>
<td>Eugene Building &amp; Permit</td>
<td>682-5505</td>
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<td>Building Safety Complaints</td>
<td>Eugene Planning &amp; Dev.</td>
<td>682-5495</td>
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<td>City Council/City Manager/Mayor</td>
<td>Eugene City Hall</td>
<td>682-5010</td>
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<td>Code Violations</td>
<td>Eugene Land Use</td>
<td>682-5819</td>
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<td>Community Mediation Services</td>
<td>769 Monroe St.</td>
<td>344-5366</td>
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<td>Composting – Questions/Workshops</td>
<td>Eugene Planning &amp; Dev.</td>
<td>682-5542</td>
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<td>County Commissioners</td>
<td>Lane County</td>
<td>682-4203</td>
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<td>Dead Animals</td>
<td>City Streets</td>
<td>682-4800</td>
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<td>Environmental Spill</td>
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<td>County Roads</td>
<td>682-6900</td>
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<td>Fences – Location, Regulation, Specs</td>
<td>Eugene Land Use</td>
<td>682-5505</td>
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<td>Flooded Streets, Ditches</td>
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<td>682-6900</td>
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<td>Garage Sales – regulation of</td>
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<td>682-8336</td>
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<td>Graffiti Reporting</td>
<td>City Streets</td>
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<td>County Roads</td>
<td>682-6900</td>
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<td>Grass Cutting &amp; Noxious Weeds</td>
<td>City Streets or properties</td>
<td>682-4800</td>
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<td>County Roads or properties</td>
<td>682-6900</td>
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<td>Homeless Issues/Camping Complaints</td>
<td>Eugene Land Use</td>
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<td>On private property</td>
<td>City: Eugene Police</td>
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<td></td>
<td>Unincorp: County Sheriff</td>
<td>682-4150</td>
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<td>Leases</td>
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<td>SC: County Public Works</td>
<td>682-6900</td>
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<tr>
<td>Legal Aid</td>
<td>376 E. 11&lt;sup&gt;th&lt;/sup&gt; St.</td>
<td>342-6056</td>
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<tr>
<td>Master Gardener Hotline</td>
<td>OSU Extension Svcs.</td>
<td>682-4247</td>
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<tr>
<td>Neighborhood Watch</td>
<td>City: Eugene Police</td>
<td>682-8186</td>
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<td></td>
<td>Unincorp: County Sheriff</td>
<td>682-4178</td>
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<td>Neighborhood Services</td>
<td>Eugene Planning &amp; Dev.</td>
<td>682-5009</td>
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<td>Neighborhood Complaints – garbage, vacant buildings, junk cars</td>
<td>City: Eugene Land Use</td>
<td>682-5819</td>
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<td>Unincorp: Lane Land Mngmnt</td>
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<td>Noise Complaints</td>
<td>City: Eugene Police</td>
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<td>Unincorp: Lane Land Mngmnt</td>
<td>682-3807</td>
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<td>Parks – Rules, Rentals, and Usage</td>
<td>Emerald Park</td>
<td>688-4052</td>
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<td>City Parks</td>
<td>682-4800</td>
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<td>County Boat Landings</td>
<td>682-2000</td>
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<td>Parking Enforcement</td>
<td>City Streets: Parking Control</td>
<td>682-5729</td>
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<td>County Roads</td>
<td>682-6900</td>
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<td>Planning and Development</td>
<td>Eugene 'Planner on Duty'</td>
<td>682-5377</td>
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<td>Police – Non Emergency</td>
<td>City: Eugene Police</td>
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<td></td>
<td>Unincorp: County Sheriff</td>
<td>682-4150</td>
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<tr>
<td>City of Eugene Public Safety Stations:</td>
<td>Bethel</td>
<td>464 Hwy 99</td>
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<td></td>
<td>Whiteaker</td>
<td>520 Blair Blvd.</td>
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<td>Echo Hollow</td>
<td>682-5525</td>
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<td>Petersen Barn</td>
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<td>River Road Facilities</td>
<td>688-4052</td>
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<td>Sewer/Paving Assessments</td>
<td>Eugene Finance</td>
<td>682-5037</td>
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<td>Sewer Maintenance</td>
<td>Eugene Public Works</td>
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<td>Solid Waste/Recycling</td>
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<td>682-6830</td>
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<td>Sidewalk Hazards</td>
<td>RR*: Eugene Public Works</td>
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<td>SC: County Public Works</td>
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<td>Speeding/Traffic Complaints</td>
<td>Eugene Police, or</td>
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<td>County Sheriff</td>
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<tr>
<td>Stormwater</td>
<td>RR*: Eugene Public Works</td>
<td>682-4800</td>
</tr>
<tr>
<td></td>
<td>SC: County Public Works</td>
<td>682-6900</td>
</tr>
<tr>
<td>Street Use Permits (Block Party)</td>
<td>Eugene Building and Permits</td>
<td>682-4800</td>
</tr>
<tr>
<td>Street Lights – repair</td>
<td>RR*: RR Water District</td>
<td>688-1240</td>
</tr>
<tr>
<td></td>
<td>SC: EWEB</td>
<td>484-2411</td>
</tr>
<tr>
<td>Street Repair/Signs – missing, repair</td>
<td>RR*: Eugene Public Works</td>
<td>682-4800</td>
</tr>
<tr>
<td></td>
<td>SC: County Public Works</td>
<td>682-6900</td>
</tr>
<tr>
<td>Taxes and Assessments</td>
<td>Lane County</td>
<td>682-4321</td>
</tr>
<tr>
<td>Tree Planting – NeighborWoods</td>
<td>City Streets</td>
<td>682-4800</td>
</tr>
<tr>
<td>Tree Removal in Roadway</td>
<td>City Streets</td>
<td>682-4800</td>
</tr>
<tr>
<td></td>
<td>County Roads</td>
<td>682-6900</td>
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<tr>
<td>Traffic Design</td>
<td>City Streets</td>
<td>682-5291</td>
</tr>
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<td></td>
<td>County Roads</td>
<td>682-6900</td>
</tr>
<tr>
<td>Utilities Locate (48 hrs. before digging)</td>
<td>Toll Free</td>
<td>1-800-332-2344</td>
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<tr>
<td>Waste Disposal</td>
<td>Lane County</td>
<td>682-4119</td>
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<tr>
<td>Weed Control/Vegetation Management</td>
<td>See Grass Cutting</td>
<td>682-4119</td>
</tr>
<tr>
<td>Zoning Questions</td>
<td>Eugene 'Planner on Duty'</td>
<td>682-5377</td>
</tr>
<tr>
<td>Zoning Violations</td>
<td>Eugene Land Use</td>
<td>682-5819</td>
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<tr>
<td></td>
<td>(illegal building, signs, fences, number of animals, home businesses)</td>
<td></td>
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</tbody>
</table>

* For properties west of River Road, between Beltline and Maxwell, call County Public Works: 682-6900.
School Districts

Legend

<table>
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<th>School Districts</th>
<th></th>
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<tbody>
<tr>
<td>4 J</td>
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<tr>
<td>Bethel</td>
<td></td>
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<tr>
<td>Junction City</td>
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CAUTION:
THIS MAP IS BASED ON IMPRECISE SOURCE DATA, SUBJECT TO CHANGE, AND FOR GENERAL REFERENCE ONLY.