

Central Lane Communications Virtual Tour



Main Corridor

- **Central Lane Communications moved into its current facility in September, 2000.**
- **In consultation with 911 staff, the 13,000 square foot building was designed to accommodate both safety needs, such as FEMA earthquake standards, and environmental ones. Natural light is used as much as possible throughout the building.**

Administration

Central Lane
Communications Center
911

- This section houses offices for the Technical Services Director, the, 911 Program Manager, and an Administrative Specialist.
- Additional work stations are available for use by Lead Workers, Coaches, or anyone else who needs to complete tasks away from the main Operations floor.

The UPS Room



It takes a lot of technology to keep a 911 center running.

- Dispatchers maintain contact with our partner agencies by radio, phone, and email.
- A redundant uninterrupted power supply (UPS) with generator backup ensures our equipment can keep running in the event of a power failure.

The Operations Floor

- This area was ergonomically designed to meet the demands of being occupied 24 hours a day.
 - If they wish, employees can use a treadmill or stationary cycle at their workstations.
- Each workstation has between three and five monitors, to enable:
 - Entering, tracking and dispatching calls for service
 - Monitoring radio traffic
 - Quick access to maps and other resources
- All phone lines into and out of the Operations Floor are recorded.

Break Room

CLCC employees work long hours in a high-stress environment, so space for “down time” takes on additional importance

- The main break room includes a full kitchen and a massage chair.
- A separate, “quiet room” gives employees a space to relax in solitude or take a short nap.
- The facility also includes a shower.

Campus



- CLCC shares a campus with the Police and Fire training centers and Eugene Fire Station 2.
- Employees have their own patio area for sitting outside or barbequing.
- Employees also have access to the fully equipped workout room at the Fire Station.



Thanks for visiting!

