

## HISTORY

The Rental Property Program (RPP) was developed in 2001 to assist managers of rental properties with problem tenants, heighten awareness of activity on or around their properties, reduce calls for service to certain locations, and build stronger relationships between law enforcement and the rental community.

## ABOUT THE PROGRAM

Building and maintaining positive relationships with your tenants and your local law enforcement agency are proactive steps toward successful management strategies. Building these relationships has to begin with knowledge of landlord and tenant rights. Staff involved with the Rental Property Program may be able to answer some of your questions on this topic.

In addition to any concerns you may have about your property, RPP staff would like to take the opportunity to answer any questions within their capacity.

The Eugene Police Department is committed to forming community partnerships. Any information you can provide to help the department better serve you or your tenants will further aid Eugene Police in forging partnerships and bringing about a safer community.

## INFORMATION SHARING

Whether or not you provide Eugene Police with any information or concerns, we would like to inform you of any extraordinary activities that may be taking place in or around your properties outside your presence. Such activities may include, but are not limited to:

- Criminal mischief
- Criminal trespass
- Disputes among tenants
- Unlawful external or internal damage
- Noise disturbances
- Disorderly and/or intoxicated subjects
- Illegal drug activity



*The Rental Property Program has the capacity to generate an email to you any time a police call-for-service is generated at one of your properties with date, time and nature of the incident (excluding those under age 18).*

## CONTACT INFORMATION

If the Rental Property Program sounds like it's right for you, you can simply fill out the form at right and fax or mail it in.



If you are interested in any further information about the RPP, please contact the program manager by phone at 541.682-5642 or

*If you would like to enroll in the Rental Property Program, please completely fill out the information below and return it as soon as possible so you can begin receiving weekly reports about your properties. Fax this form to 541-687-2436 or mail it to:*

West University Public Safety Station  
Attn: Rental Property Program  
791 East 13th Avenue  
Eugene, OR 97401

**Property mgmt. company name and phone:**

**Contact for Rental Property Program:**

Name: \_\_\_\_\_  
Office phone: \_\_\_\_\_  
Alternate phone: \_\_\_\_\_  
Fax: \_\_\_\_\_  
Email: \_\_\_\_\_

**Property names and addresses:**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Manager(s) / on-site manager(s):**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Any specific questions or concerns?**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

## ALSO OF INTEREST:

As a property owner or manager, you may also be interested in the Eugene Police Department's "Trespass Letter of Consent" (TLC) program. The Eugene Police Department maintains a "Trespass Letter of Consent" file to assist business and property owners in handling trespass issues.

A Trespass Letter of Consent (TLC) is a specifically worded, legal document which allows a police officer to take enforcement action on your behalf without contacting you first. Police officers do not have the authority to go onto private property and remove individuals or request them to leave without the consent of the property owner. If an officer observes someone on private property when the business is closed, or a problem is called in by a renter or someone else who does not have the authority to sign a trespass complaint, the department must then contact the person who is legally responsible for the property.

That's where a Trespass Letter of Consent comes in. A trespass letter gives Eugene police officers permission to act on the property owner's or manager's behalf in trespass situations.

If you would like more information about the TLC program and whether it's right for you and your property, please call 541-682-5642.



Eugene Police Department  
300 Country Club Road  
Eugene OR 97401



# RENTAL PROPERTY PROGRAM

**FOR PROPERTY OWNERS  
AND MANAGERS**

**Improve your knowledge about  
activity at your property while  
strengthening your relationships  
with your tenants and your local  
law enforcement agency.**

**Eugene Police  
Department**



**PROTECT.SERVE.CARE.**

