



Eugene Police Department Commendations

December 2021



The Eugene Police Department received 16 commendations from citizens in December, 2021. Below is a sample of those commendations.

- A citizen commended an officer for their effort in locating and retrieving a stolen bike from the citizen's residence. The citizen was very appreciative and wanted to express their gratitude. The citizen commented, "Thank you so much for your hard work and dedication to finding the kids' bikes. It means a lot to our family!"
- An officer was commended by a citizen for their "professionalism and kindness" during a call in which there was a significant police response to a shooting incident near the citizen's home. The citizen expressed their gratitude "for all of the EPD officers who kept us safe that night."
- A citizen sent a 'Thank You' card to commend officers for their efforts in retrieving the citizen's stolen vehicle recently. Within the card, the citizen commented, "To the Eugene Police Officers who helped retrieve my precious blue Subaru - You are incredible! I am so incredibly grateful for your time, attention and vigilance. Your team is so kind, professional and amazing at the work you do to keep the community safe. Thank you from the bottom of my heart."
- An officer received accolades from a citizen for their sense of calmness while responding to a 'Robbery' incident that took place at a local grocery store. The citizen was at the location and had been assaulted by a shoplifter during the incident. The citizen commented, "I wanted to say the way that (officer's name) handled it was just extraordinary. I mean, he was so kind. He still had his boundaries as an officer but was so empathetic."
- A citizen commended the Eugene Police Department for the pleasant surprise that the citizen discovered recently. A relative of the citizen's daughter-in-law had recently committed suicide and so the citizen had been asked to assist in contacting a cleaning service to take care of the incident location. When the citizen contacted the cleaning company, they were informed that a representative from EPD had already requested the cleaning service. The citizen commented, "I just want to thank you. That was an amazing thing for you to do and it just really helped the family."
- An officer was complimented by a citizen for the positive interaction that the citizen experienced with the officer recently. The citizen commented, "I just had the most informative experience with (officer's name)...she was helpful, informative and I hope she gets kudos for this."
- A citizen sent a letter praising an officer for their polite and helpful attitude while assisting the citizen on two separate occasions recently. One encounter was a dispute situation the citizen was involved in and the other was an assault incident the citizen had witnessed in the downtown corridor. Within the letter, the citizen commented, "In both

incidents, (officer's name) was polite, helpful, concerned, caring and made me feel safe."

- A citizen expressed their gratitude for a detective's "kindness and professionalism" during an investigation related to a 'Theft' case the citizen had reported. The citizen stated that the detective had been "incredibly helpful" since being assigned the case. The citizen commented, "...I feel a little safer knowing there is an officer like (detective's name) out there who truly cares about the community he has sworn to protect. I have never met him, but the kindness he has shown me has made me reevaluate my perspective on law enforcement. I think most often you do not hear about the officers who are out there doing their work well and making people feel heard and validated."
- A citizen expressed their appreciation for an officer that had responded to a shoplifting incident at the store where the citizen works. The citizen stated that following the officer's investigation of the incident, the officer showed concern with a patron and co-worker that had pursued the suspect to retrieve the stolen goods. The officer spoke to them about their actions possibly putting them in harm's way. The citizen commented, "It seemed the two individuals who had pursued the shoplifter were arguing with the officer. I would like the officer involved to know he was heard and his point was taken, at least by me. The attitude the officer was met with did not represent the feeling of other volunteers in the shop and I would like that officer to understand that and, also to know he is appreciated. "
- A community service officer was commended by a citizen for their work regarding the homeless population near an area close to the citizen's property. The community service officer has made regular patrols and stayed in contact with the citizen about events in the area. The citizen commented, "She always conducted herself with respect and compassion to both sides of the issue and more than understood the frustrations from local businesses. I know I speak for many of us in the area that have endless gratitude for (officer's name) and her dedication to the community and work she does."
- An officer was commended by a citizen for the positive approach utilized in handling a 'Dispute' incident that the citizen was involved in with a family member. The citizen felt that the officer displayed a "calm and cooperative" demeanor while addressing the situation. The citizen commented, "I know police get a bad rap sometimes, especially here in Eugene...I just wanted to say thanks and hopefully you can tell (officer's name) he did a great job"