



# Eugene Police Department Commendations

## November 2021



### The Eugene Police Department received 19 commendations from citizens in November, 2021. Below is a sample of those commendations.

- A citizen and their sibling sent a 'Thank You' letter to commend an officer for their assistance as the citizen and sibling live out of state and were attempting to find out details related to the death of their brother. The officer was able to assist, for which they were extremely grateful. Within the letter, the citizens commented, "(Officer's name) was so helpful with everything. He described how he was found and the conditions of his home. He was so helpful and kind and gave us a great peace of mind...I just wanted to make sure you knew of his kindness, because it meant the world to us."
- The Chief of Police from an outside agency sent a 'Thank You' letter to commend officers for their participation as procession escorts during a funeral service for a fallen officer from the Chief's department. It was an overwhelming task for the Chief's department to plan and conduct the processions and funeral service as they were grieving and mourning the loss of their fallen co-worker, but with the outreach from EPD, they were able to get through the "somber time". The Chief commented, "Thank you for the unwavering support and professionalism for a partner agency in a time of need."
- A community service officer received high praise from a citizen for their assistance in locating a vehicle the citizen had reported stolen. The citizen was very impressed with how their case was handled. The citizen commented, "He did his job spectacularly well and it really made a big difference that he was able to retrieve it for me."
- A citizen commended an officer for their professionalism and positive demeanor during a 'Traffic Stop' that the citizen had witnessed. The citizen was appreciative of the good work and commented, "I sat on my front porch and watched the entire interaction. I just want to say that it was spot on. He did a really good job!"
- An officer received accolades from a citizen for their professionalism related to a DUI accident that the citizen was responsible for. The citizen had placed them self into a situation for which they were regretful. Even so, the citizen felt that the officer still treated them with dignity and respect during their interaction. The citizen commented, "I just wanted to say thank you so much because he was so professional, and he treated me with so much respect...I just wanted somebody to know that he did an awesome job and I really appreciated the way he dealt with the situation..."
- A citizen commended an officer for their "kindness, consideration and respect" when the officer responded to a call for service following the death of the citizen's sibling. The citizen was very appreciative for the way the incident was handled. The citizen commented, "It was very kind of you and we really appreciate the way it was

done... This is a very heartfelt compliment.”

- An officer was commended by a citizen for their understanding when the officer had conducted a 'Traffic Stop' on the citizen recently for a headlight that wasn't functioning properly. The citizen felt that the officer showed a "genuine concern" in their reason for making the stop. The citizen commented, "It was a wonderful interaction. He did a great job!"
- A local reporter posted a compliment via social media to express their appreciation for an officer. The officer surprised the reporter with a coffee and a cookie right before they were going live. The reporter commented, “What other law enforcement agency does this? (Officer’s name) is the same LEO, that bought a 25-cent glass of lemonade, handing a \$100.00 bill to the kids at the lemonade stand that was ripped off this past August. His own money! A true, blue, trusting, professional, caring, loving, passionate, law enforcement cop!"
- An employee from a local crisis center commended officers for the way they handled a 'Disorderly Subject' call for service. With the circumstances that were presented, the officers were able to clearly explain what they would be able to do for both the involved subject and employees for the crisis center. The employee commented, "The officers were just very patient, very caring and understanding... Things just went well today, and I want them to know that they are appreciated."
- Officers were commended by a citizen for their precise handling of an active shooter situation within the city recently. The citizen was very pleased with how officers “moved in, secured the neighborhood and took steps to eradicate the suspect”. The citizen commented, “Listening to the Crisis Negotiation Team work with the suspect for hours, I was impressed with their compassion, patience and professionalism. In the end, the SWAT operation brought him out peacefully. Thank you to all the men and women of our police force for a job well done. We are lucky to have you in our community.”
- A citizen expressed their gratitude towards an officer for their response to an altercation that took place at a local bus station. There were many individuals involved in the incident that began with a couple males arguing and screaming, threatening to stab each other. The citizen commented, “He very kindly listened to everything we had to say. Never rushed us or made us feel like we were wasting his time. He was very professional and understanding... It was a refreshing experience.”