



# Eugene Police Department Commendations

## October 2021



### The Eugene Police Department received 21 commendations from citizens in October, 2021. Below is a sample of those commendations.

- An employee from an outside agency commended officers for their "professionalism and ability to de-escalate a tense situation" at a recent Oregon Ducks football game when an alleged assault had taken place in the section where the citizen was seated. Prior to the officers responding, the incident had escalated to the point where other fans began to leave their seats and did not return. The outside agency employee commented, "I would like to thank the Eugene Police Department and their partners for creating a safe environment for fans to enjoy Oregon Ducks football games. Over the years I have been extremely impressed with your department's ability to handle such a large and often chaotic event."
- Officers were commended by a citizen for their response to a 'Prowler' call for service that the citizen had reported when someone had thrown a brick through a glass door while attempting to enter their home. This was extremely frightening for the citizen, but they were extremely appreciative for the quick response and actions taken by the responding officers. The citizen commented, "I called 911, and your wonderful officers were here within five or six minutes. There were several officers, plus the canine unit...they all went above and beyond the call of duty, to make sure that I felt safe and comfortable."
- A citizen commended officers and a call-taker for their prompt response and tactful handling when the citizen made a call for service regarding a noise complaint that had later escalated into a 'Dispute' between two of the citizen's neighbors. The citizen felt that the officers displayed "great emotional intelligence" surrounding the situation and were able to resolve what had taken place. The citizen commented, "These officers were absolutely outstanding!"
- An officer was commended by a citizen for their professionalism and caring demeanor during a recent Oregon Ducks football game that the citizen and their spouse had attended. The citizen and their spouse had traveled from out of state to the game and while returning to the airport, the citizen was trying to locate a restroom. Due to the citizen's age, there was a need to locate a facility right away. The citizen commented, "He knew if he gave me directions, I would have surely gotten lost...I appreciate him for taking the time and showing the way."
- A citizen praised an officer for their assistance earlier this year. The citizen had reported a mass of unhoused occupants that had become a traffic hazard near their home. The officer responded and dealt with what the citizen felt was a very difficult situation. The citizen commented, "I just wanted to call and tell you what a great job he was trying to do with an impossible situation."

- An officer received accolades from a citizen for assisting in the removal of a group of individuals that had set up a camp and had been using drugs/paraphernalia out in the open. The group had also tried to use a taser on the citizen as they were walking by. The citizen had reported the situation to the officer in passing and was shocked at how fast the problem had dissolved. The citizen commented, "I really appreciate him taking care of that...He did a wonderful job and I just thank him a ton."
- A citizen commended officers for their professionalism when they had responded to the citizen's calls for service regarding noise complaints that they had reported on two separate occasions. The citizen understood that there was not a lot that could be done regarding their issue but felt both officers were very "caring and empathetic" to their situation. The citizen commented, "Just tell them that (citizen's name) at Olive Plaza really appreciates the time they took to talk to me."
- A community service officer received a heartfelt 'Thank You' for a burglary investigation they had conducted at a local apartment complex. The citizen raved about the service and positive impact received from the officer. The citizen felt the officer did "a thorough investigation with great attention to detail". The citizen further articulated that the officer displayed "empathy and kind heart" during their interaction with the officer.
- A citizen commended officers for the "positive experience" they had at the airport recently. The citizen had a situation that they needed assistance with and felt that the officers went out of their way to help and solve their problem. The citizen commented, "Please let them know that they are doing a great job."
- Officers and a detective were commended by the sheriff from an outside agency for their cooperation and assistance in taking two subjects into custody that had been located in Eugene. The subjects were involved in UEMV/Theft cases that the sheriff's agency had been investigating. The apprehension of the subjects resulted in the recovery of stolen property. A representative from the sheriff's agency commented, "The Eugene Street Crimes helped us make a case recently and has also been an extremely valuable resource. It took one phone call...produced an entire team outside of a target residence."
- A citizen expressed their appreciation for the exceptional response from an officer when they had reported a sexual assault incident. The citizen explained that the officer was "gracious and truly helpful". The citizen described the officer's performance as "exemplary" and was grateful for their kindness and professionalism during their contact with the officer.