



Eugene Police Department Commendations

August 2021



The Eugene Police Department received 15 commendations from citizens in August, 2021. Below is a sample of those commendations.

- A citizen commended officers for the way they handled a 'Dispute' call for service when the citizen had encountered an uneasy predicament with a former roommate. The citizen commented, "They did a very professional job. I just wanted to give them kudos."
- A community service officer was praised by a citizen for their assistance in trying to locate the citizen's missing son that they believed was in the local area. The citizen had not had any contact with their son for quite some time and was concerned for their well-being. The citizen commented, "I was very impressed with him. He was very helpful. He took a lot of time with me...Very accommodating."
- An officer was praised by a citizen for their compassion and professionalism during the passing of the citizen's spouse recently. The citizen was very appreciative for the officer's support during the unexpected loss. The citizen commented, "On the day of my wife's death, you showed compassion and respectful courtesy to me and my family. For that I am truly grateful, and I commend you for your professionalism."
- An officer received accolades from a citizen for their kindness when the citizen's young son and friend had been deceived by a patron at their lemonade stand. The subject had paid the children with what appeared to be a counterfeit \$100 note. When the children were attempting to have it checked at the convenience store nearby, the subject took all their money and drove off. The citizen commented, "My son and his friend then called the EPD who responded right away. The kids were of course heartbroken, in tears and totally distraught. (Officer's name) responded with compassion, kindness and the utmost professionalism. He truly exemplified what it means to be an outstanding police officer in our community. And then as he left, he bought a lemonade, paying with a \$100.00 bill of his own and refused any change. My family wants to send our heartfelt thanks to him and all the officers who selflessly protect and serve the people of Eugene every day."
- A citizen commended department personnel for their professionalism when they reported a garage burglary that had occurred at their residence. The citizen commented, "I talked with two different dispatchers and both were professional and communicated well." The citizen also complimented the responding officer and stated, "(Officer's name) is an asset to the EPD because he is an experienced police officer that understands how to do community police work through courteous communication and actions and following up on the information provided."
- An officer was commended by a citizen through social media for their kindness

in moving a stalled vehicle off the roadway. The citizen commented, "This officer took time to help push a stalled vehicle off (Highway) 126 and then just moments later pulled over again to clear a trash bag out of the middle of the highway. Thank you for helping to keep a very dangerous road a little bit safer."

- A citizen commended an officer for their courtesy when they had responded to check out a possible break in at the citizen's place of business. The citizen commented, "He accompanied me into my shop and checked it out thoroughly for any intruders, none were found. (Officer's name) stayed with me while I contacted my alarm company and rearmed my security system. Even though it was a false alarm and I felt bad that it was kind of a waste of an officer's time, (officer's name) assured me he didn't feel that way and was very kind & courteous. I really appreciated his help, reassurance & professionalism."
- An officer was commended by a citizen for their generosity when the citizen had run out of gas recently and was stranded on the freeway. The officer had a gas can available and was able to provide enough fuel to send the citizen on their way. The citizen commented, "I just want to thank him for his act of kindness because I really needed it at the time."
- A citizen commended an officer for their "confidence and compassion" for their follow-up when the citizen had reported that their car had been side-swiped in a city parking lot. The officer responded to the citizen's home to take the report and the citizen was very impressed with how the officer conducted them self. The citizen commented, "When he came to my house, he was very polite and explained he was recording voice and visual...I was especially impressed with his confidence and his compassion. He moved immediately to a negotiated

process rather than a confrontational one."

- An officer was commended by a citizen for the way they responded and handled a motor vehicle accident the citizen was involved in. The citizen commented, "I'd like to say that (officer's name) did a fantastic job. My bell was rung (still is, actually). He was super nice and professional. I read his police report and it is also fantastic."
- A citizen recognized an officer for their compassion and caring during a recent event that involved the loss of the citizen's father. The citizen commented, "Thank you for your caring and humane approach for assisting me, my mother and family during the recent collapse and death of my father. I know he would have appreciated how you and the team went about your job. This sort of kindness, compassion and listening to our wants and needs may have seemed ordinary to you, but I will tell you it was extraordinary to us! Your presence and focus to stay in the moment and be attentive is what will stick in my mind. Again, thank you!"
- An officer and detective were commended by a citizen for their effort in investigating a crime that the citizen had reported. The citizen commented, "Both officers treated my concern with the utmost respect, they answered all of my questions, and they were beyond professional especially when I was emotional and somewhat distraught with what had encountered." An officer was commended by a citizen through social media for their assistance in locating the citizen's family member, whom has dementia, and had become lost while driving. The citizen commented, "He was able to get her back to where she needed to be, and everyone is safe. Thank you again for your quick thinking, quick response and caring attitude. You are appreciated."