



Eugene Police Department Commendations

July 2021



The Eugene Police Department received 12 commendations from citizens in July, 2021. Below is a sample of those commendations.

- A representative from an out of state organization sent a 'Thank You' letter to express their gratitude for an officer that assisted with hosting a crisis response to mental health learning session for their department. The citizen commented, "We appreciated the frank discussion and obtained an incredible amount of information to assist the (organization name) with its future formation of a Crisis Intervention Team."
- A citizen commended an officer for their professionalism during a call for service when the citizen's spouse was found deceased. This was a very difficult situation for the citizen, but the officer displayed great compassion and was able to assist the citizen on the next steps. The citizen commented, "He was very thorough, very gentle and kind to us as we were going through the process. He made it very easy to understand what was going on. I just really appreciated his demeanor, his handling of the situation."
- A "very grateful" citizen commended an officer for their kindness in helping the citizen locate their vehicle after the citizen had become disoriented due to not being familiar with the area. The officer and members from CAHOOTS were able to locate the citizen's vehicle and ensure the citizen's safety. The citizen commented, "(Officer's name) found my car for me and I was able to get home safely. He made it seem like a cinch."
- A citizen commended the officers, call taker and dispatchers that responded to their friend's call for service when a 'Burglary' had been reported. The incident was very traumatic for the citizen's friend, but they were thankful for the response by all of those that were involved. The citizen commented, "She praised the call receiver for calming her down and keeping her in line. She also praised the officers' quick response and how they handled the situation. You all meant a lot to her and were there for her when she needed you."
- A card was received from a citizen complimenting the Eugene Police Department for what they do daily for the community. The citizen commented, "Thank you for your faithful and sacrificing service offered to our community despite our current political climate and under very trying circumstances many times. Please know many citizens value you and pray for your safety daily."
- An officer was received praise from a citizen for assisting the citizen with jumpstarting their vehicle at the airport recently. The citizen commented, "A wonderful thank you to (officer's name) for helping fix my dead car at the Eugene Airport. He was so professional and considerate despite the 113-degree heat. I was feeling very desperate with no one to call...Thanks so much!"
- A citizen sent accolades for an officer that recently had a very positive

interaction with the citizen's grandchildren. The citizen commented, "Just wanted to thank (officer's name) for stopping by our home last night and making two little boys so happy by giving them Ems tickets for 'National Night Out'. He followed through on a promise made to them while jogging by on the weekend. Great Community outreach by the EPD!"

- A community service officer was commended by a citizen for helping locate the citizen's 90-year-old grandfather when he had wandered off from his home. The citizen commented, "He is not able to do much on his own and he has never done this before. My grandma was freaking out and called the EPD. (Officer's name) received the call and spent the afternoon looking for him. When his shift was over, he stayed on for an additional shift to keep looking and found my grandpa...He was truly a hero."
- An officer was commended by a citizen through social media for their assistance in locating the citizen's family member, whom has dementia, and had become lost while driving. The citizen commented, "He was able to get her back to where she needed to be, and everyone is safe. Thank you again for your quick thinking, quick response and caring attitude. You are appreciated."
- Officers were commended by a citizen for their professional handling of a 'Theft' call for service that the citizen had reported. The citizen commented, "The lead officer was very respectful, provided instructions for me and provided a clear understanding of what the PD could do and what they couldn't do. The lead officer was very calm and had a well thought out system for working with me and for working with the suspect...I was impressed with how the officers did their job."