



Eugene Police Department Commendations

May 2021



The Eugene Police Department received 19 commendations from citizens in May, 2021. Below is a sample of those commendations.

- A citizen sent a 'Thank You' letter to compliment an officer for their excellent handling of a 'Dispute' call for service. The citizen was very appreciative of the outcome and felt safe due to the officer's response. The citizen commented, "I'd also like to thank you for personally reaching out to the principal at (school location) and making sure that (daughter's name) could exit in a way that would avoid another confrontation. She was very concerned about having a scene in front of the school."
- A 'Thank You' card was received from a family commending the Eugene Police Department. Within the card the family commented, "We wish to thank the Eugene Police Department for their dedicated commitment to law enforcement. As police parents, we appreciate your service to your community, and we are grateful for the professionalism shown daily. You have our respect, support, and love always. May you continue to stay safe and well - you are very much needed."
- A citizen expressed their gratitude for an officer and the investigation that was conducted involving a juvenile assault victim. The officer displayed compassion for the victim and tenacity in their review of the incident. The citizen commented, "Thank You! We appreciate your investigation, follow up on this incident! Big 'Thank You' to you!"
- Officers were commended by a citizen for their prompt response and handling of a 'Dispute' call for service that the citizen had reported. The citizen was very pleased with the outcome and the officers' ability to de-escalate what had transpired at the scene. The citizen commented, "They were prompt. They didn't shame me. They treated me kindly and respected that I had to intervene...They were awesome!"
- A citizen commended the Eugene Police Department for everything that the officers do for the community. The citizen commented, "I wanted to express my concern and gratitude for being on the line for the benefit of our society as a whole and for protecting us...I just wanted to let them know I care."
- A local judge commended the "integrity and compassion" that an officer demonstrated during a recent trial. The judge was very impressed with the officer's recollection as a witness and their demeanor during the trial. The judge commented, "She was also able to explain certain tactics used during that incident in a way that would make sense to the average person. She came across as very professional and honest."
- A sheriff from an outside agency sent a 'Thank You' letter to express their appreciation for the EPD officers that had participated as Honor Guard members during a line-of-duty funeral service for a fallen deputy. The sheriff commented, "Both (officers' names)

spent the entire day ensuring the law enforcement honors were rendered with the highest level of professionalism and tradition."

- Officers were commended by a citizen for the de-escalation tactics that were displayed in dealing with a juvenile that was in mental crisis. The crisis worker and after-hours caseworker for the juvenile had responded to the home as the foster provider was in distress and overwhelmed. The citizen commented, "(Officers' names) were extremely helpful in de-escalating the child and helping the foster parent feel supported... Their care and compassion for a child in crisis and an overwhelmed foster family was noticeable and extremely helpful."
- A citizen praised an officer for their professionalism and humanism. The citizen's son had recently been attacked during a road rage incident and the officer was assigned to handle the case. The citizen commented, "Since minute one, he has been nothing short of professional yet caring, non-judgmental and has kept in constant contact with us through every step of what is happening with the case."
- A citizen commended a detective for their investigative efforts during a sexual assault case that involved a family member of the citizen. The citizen commented, "We are forever grateful for (detective's name). He was and is an anchor in a very brutal storm. He executed the justice that my family needed to see and feel in a time that was dark and extremely uncertain... THANK YOU for your support, your professionalism, your demeanor and heart. We are profoundly thankful in ways that are inadequate to express verbally. And we are forever grateful that you choose to be and do what you do, every day. Thank you."
- A communications supervisor was commended by a citizen for the "amazing job" they do within the 9-1-1 call center. The citizen commented, "(Employee's name) is always professional, calm and upbeat. Over the years, she has worked with me to help myself and the (redacted) neighborhood understand the best way to give dispatchers information when we are experiencing an issue." The citizen further stated, "It is people like (employee's name) who go above and beyond that make EPD a stronger positive presence in our community."