

Eugene Police Department Commendations

September 2020



The Eugene Police Department received 27 commendations from citizens in September, 2020. Below is a sample of those commendations.

- An officer was commended by a citizen for their professionalism related to a 'Hit and Run' call for service that the officer had responded to. The citizen commented, "Your (officer's name) came out, was very professional and compassionate, and located the driver. Thank you for your service during this hard time in our country. Just want to let you know you are supported and greatly appreciate your help. Thank you again to your department and the officer."
- A citizen commended a supervisor that addressed their concerns related to how a 'Dispute' call for service was handled. The citizen also commended the officers that responded to the incident. The citizen commented, "I really appreciate him taking the time to play phone tag with me because of my work. He understood what I was saying." The citizen further commented, "I also want to thank the officers that took the time to talk to (names redacted) because of the fight between the two of us."
- A detective was commended by a citizen for their "notable attention to detail, persistence, and compassion" related to a case the detective had investigated. This was a matter that lasted for an extended period. The citizen was extremely grateful for the way the detective handled the case and had communicated updates related to the case. The citizen commented, "The Eugene Police Department is lucky to have such a skilled detective in the force."
- An officer was praised by a citizen for their effort in dealing with an illegal camping issue in front of the citizen's home. The citizen commented, "I had a long ongoing problem with people camping in front of my house over a period of about two-three weeks. On the evening of 8/31, (officer's name) arrived late in the evening and told people living in the van that they had to move that night. He had given them ample warnings (at least two other times). They did not comply. He was very nice but was firm at the same time. She could not start the vehicle and he even offered to help push it. (Officer's name) was really a super guy."
- Officers were commended by a citizen for their "exemplary people and police skills" while responding to a 'Domestic Dispute' call for service that the citizen had reported recently. The citizen commented, "As we had our ears near the door, we heard the conversation between the officers and the man involved."

Your officers interacted with this man with such respect, calm, and compassion. Their questioning was done in a conversational manner; empathizing with the man's apparent displacement from fires in California...Wow, what well-trained, compassionate officers.”

- A citizen sent a 'Thank You' card to express their gratitude for the Eugene Police Department’s service to the community. Within the card, the citizen commented, “I would like to thank all of you for what you are doing for our community. I know it has to be hard to put on your uniform every day to protect and serve. I firmly believe in "Blue Lives Matter". My family is a law enforcement family - some retired and four still serving. Thank you again - My prayers go out to you all and all others who serve."
- A citizen commended and gave their “profound thanks” to a call taker who had talked a fellow citizen through instructions during a recent event requiring CPR to be performed. The citizen commented, “As an educator, (citizen’s name) was trained in CPR but had never had to do it before and found it very, very helpful to have someone counting her through. She also passed on the information that the patient went for 17 minutes without breathing but still survived and is doing fine."
- An officer was commended by a citizen for an interaction they had witnessed between the officer and a juvenile that had been chasing a street sweeper operated by the

citizen. The citizen commented, "His service was absolutely amazing...He took the time out of his day to stop and talk to the little kid...He's a troubled little kid and I think he just needs some good orderly direction and that's what I think we just saw."

- A citizen sent a 'Thank You' card to thank officers for their continued service and to express their appreciation for the jobs they do. In a segment of the letter, the citizen comments, “I would like to thank each and every one of you for continuing to selflessly serve your community in the face of so much adversity...Thank you for your relentless commitment to your communities and your country."
- An officer was commended by a citizen for their professionalism during a recent traffic stop. The citizen commented, “Despite the conditions in the world, and locally, your officer went out of his way to vigilantly enforce important traffic safety laws and help ensure the Eugene community continues to enjoy the safe driving and living conditions guaranteed by proactive, and effective Police force. Your officer was polite, respectful, and efficient. The Officer also engaged me positively on the importance of traffic safety given the local hazards created by smoke. Your Officer wore a mask, and kept a respectful distance, while ensuring he conducted the traffic stop safely for everyone involved.”

- A community service officer and 911 staff were commended by a citizen that had placed a 'Burglary' call for service recently. The citizen had identified a damaged door that appeared to have been a point of entry for what they believed had been a burglary attempt. The community service officer was able to determine that the damage had most likely occurred due to the recent heavy winds within the area. Nonetheless, the citizen was very impressed with the professionalism and response by EPD staff. The citizen commented, "We just wanted to thank the call-taker system for getting the message out and then the officer for getting to the problem within a very short period of time."
- A citizen expressed their "deep gratitude" for the officers that responded to a 'Domestic Dispute' call for service that the citizen had placed last year. Even though the event took place over a year ago, the thoughts of the incident is still something that the citizen reflects upon. The citizen commented, "Not only did they save my life, but they did a remarkable job protecting me as the victim. I never got the opportunity to thank them and in times like these, I wanted them to know the difference they made."