

Eugene Police Department Commendations

July 2020



The Eugene Police Department received 37 commendations from citizens in July, 2020. Below is a sample of those commendations.

- A citizen commended officers for their professionalism related to an 'Assault' that the citizen had reported. The citizen was very impressed with the demeanor of both officers. The citizen commented, "Just showed a lot of compassion and kindness...They just kind of put me at ease with something that was kind of traumatizing." The citizen further stated, "I was just kind of taken back by the professionalism, kindness and compassion."
- An officer was praised by a citizen for their work in resolving an animal neglect case. The citizen commented, "I just wanted to say thank you for helping us...I know that the police aren't getting a lot of positive recognition these days. I just wanted to say that I really appreciate your kindness and consideration for members of our community and that you are an amazing member of your profession."
- A citizen commended officers for their "extraordinary patience and tolerance" while being verbally abused by a bystander recently. The officers had responded to a call for service to assist an Assault 2 victim, when the bystander arrived and began to berate the officers with the use of profanity. The citizen stated that the officers "remained professional, poised and courteous" throughout the incident.
- An officer received a positive compliment from a citizen for their assistance related to a vehicle accident that the citizen was involved in. The citizen stated that the officer that responded was "extraordinarily helpful, lent him his phone and all around pleasant."
- Officers were commended by a citizen for "doing an excellent job" in handling a 'Dispute' call for service involving the citizen's son that suffers from mental health conditions. The officers handled the call in such a fashion that enforcement action wasn't needed. The citizen felt compelled to thank the officers for their handling of the call.
- A citizen commended the call taker and dispatchers that assisted with their call for service recently. The citizen had been experiencing an internal bleeding issue and required to be transported to a local hospital. The citizen commented, "She saved my life by contacting the (name of fire station). Without their (medics) coordination with the 911 call center and that dispatcher, I would not be here. I just want to thank you guys

and tell you you're awesome. Thank you."

- Officers were recognized by an outside agency detective for their assistance with a fraud case that the detective had been investigating. The case information available to the detective indicated that the suspect lived in Eugene, so the detective requested a response to the address by the Eugene Police Department. The officers' efforts led to extremely valuable information for the detective. The detective commented, "This has been my lone contact with Eugene PD and I have to say that they represent your department very well!"
- A citizen commended an officer for their professionalism related to a 'Dispute' call for the service that the officer had responded to. The citizen commented, "Very wonderful job! That's what our community wants. She took the time to speak with me. She was very informative, enlightening and I feel like she was honest with me."
- A citizen expressed their gratitude and sympathy for what the Eugene Police Department has had to endure over the last month as it relates to the recent protests and riot events. The citizen commented, "You are certainly in my heart. My son and I have lived here for 39 years and we have only had good and professional relations with the police."
- A citizen praised the Eugene Police Department for their efforts in clearing out a homeless camp in the citizen's neighborhood. The citizen

stated that the officers have done a "great job" in the way they've dealt with the issue. The citizen commented, "I just wanted to thank the officers for their professionalism in dealing with the camp."

- The Eugene Police Department was commended by a citizen for the approach that has been used in handling the recent protests and riot events in the area. The citizen commented, "Thank you very much for the incredible wisdom and self-discipline you have shown the past two weeks. Thank you for valuing the lives of the protesters and the lives and well-being of our police officers OVER AND ABOVE the property that has been damaged. Thank you for seeking common ground with the protesters and acknowledging their work toward creating protests to peacefully vent frustration and seek positive changes for all in our community. Our community is blessed to have you in a leadership position. I have participated in several protests and have felt safe, 99% of the time, during each protest in Eugene."
- A citizen sent in a 'Thank You' card to show their appreciation for the Eugene Police Department. In the card, the citizen commented, "Many of us are grateful for the work you do in our community. You've been working so hard to make this community fun and safe. I know together we'll be able to make positive change. Your safety and happiness are important to us. Keep up the good work."