

Eugene Police Department Commendations

June 2020



The Eugene Police Department received 56 commendations from citizens in June, 2020. Below is a sample of those commendations.

- A local business commended the Eugene Police Department and expressed their appreciation for everything the department does in keeping “a safe and comfortable place for all citizens to live, work and play”. A representative from the business commented, “We especially want to thank you for your ongoing service during the COVID-19 pandemic and your measured response to more recent events. While it can't be easy to be in law enforcement at this time, we want you to know that you and your efforts are valued and appreciated. We benefit every day from the protection that you provide for us all and we are grateful for that.”
- The Eugene Police Department received praise from a citizen for the job they did related to the recent protest events here locally. The citizen commented, “As this past weekend came and went, I found myself coming back to this feeling of gratitude for every effort you all took to keep Eugene as safe as possible. As does everyone across the country, I have a plethora of emotions right now, primarily heartbroken. There is and will always be plenty of criticism to go around, so today I want to send you my gratitude.”
- A citizen commended the Eugene Police Department for the professionalism displayed during a recent protest/riot event. The citizen commented, "I just wanted to compliment on the professional behavior of the police officers last night. The crowd walked down our street on (street name). They kept them from damaging any property. They acted professionally. They just handled the crowd really well." The citizen further commented, "I just think we are fortunate to have such a great police force."
- The Eugene Police Department received high regard for the way they've handled the recent protests and riot events. The citizen also complimented an unknown officer that they had a kind interaction with during one of the events. The citizen commented, "The overall police presence was wonderful." The citizen further commented, "He (the officer) just extended that word of kindness with such good will. It really touched me."
- A citizen shared the positive experience they had during an incident where they had almost collided with a Patrol vehicle on the roadway. Both vehicles were attempting to change lanes at the same time and had nearly missed

each other. The citizen believed they were going to be stopped by the officer due to the near mishap, but the officer waved at them and in the end, all was well. The citizen works with persons with developmental disabilities and happened to be transporting a few of these individuals during the time of the incident. They were witnesses to this positive interaction. The citizen commented, "I felt like that left a really positive impact with the individuals that I support." The citizen further stated, "I just thought it was so cool that they were just real friendly about it."

- The Eugene Police Department received accolades for the way they've handled the recent protests/riot events. The citizen commented, "I just feel that the approach has been calm and measured. Every time I read what the Chief says, it just makes sense and it's so well balanced."
- A detective was commended by a citizen for their work on a recent case involving the sexual assault of their young daughter. The citizen commented, "His action in our case was swift and thorough. He brought an arrest and charges on the perpetrating individual in a few short weeks of our initial contact with him. Even though he had other cases in progress at the time, he made us feel like we were an important priority for his decisive actions. He was completely professional for every interaction without losing the human connection and touch that this sensitive situation required. I know there were many other officials who

assisted in this case and arrest, and we are incredibly grateful for all of them. Thank you all for everything you do."

- Officers were praised by a citizen for their handling of an incident involving an intoxicated driver. The citizen commented, "I watched the officers. I thought they dealt with the issue extremely well, with the utmost professionalism."
- A citizen expressed their gratitude and support for the Eugene Police Department. The citizen commented, "I just wanted to call and say thank you to all the police...I just wanted to make sure that they knew that someone was thinking of them and that we appreciate everything they do every day."
- A citizen called in to give thanks to the Eugene Police Department. The citizen commented, "I was calling to say thank you for everything that you and all of the officers do." The citizen further stated, "I think the whole country has been kind of beat up over the last 5-6 months...You guys all do awesome work and I just wanted to say thank you."
- An officer received a 'Thank You' e-mail from a citizen for their assistance with a rental car company that the citizen was in dispute with. Someone had illegally rented a car under their spouse's name, and the car company was attempting to charge the citizen for damages sustained to the car. The citizen commented, "(Officer's name) went beyond what I ever expected him to do and worked his way through their

customer support lines to figure out exactly who we are supposed to be talking to, to obtain this form. We really appreciate the effort and work (Officer's name) put into this...It was very comforting to see such attention paid to small local matters that really help citizens here."

- A citizen commended the Eugene Police Department for the way they handled an incident involving a community member under mental distress. The incident required police presence lasting approximately thirteen hours. The citizen commented, "I just wanted to tell you how happy I am with the way things went and our police's reaction to it...I felt that they kept everyone safe, including the man that was in distress. To go on for that many hours without doing something more harmful, I was just highly impressed with our police department."
- A traffic safety officer was commended by a citizen that had recently been pulled over for a non-working brake light. The citizen commented, "He was very pleasant and even told me where to buy the bulb and how to install it. Thanks!"
- A call-taker recently received a 'Thank You' card from a citizen, whom they had assisted during a 'Fall Injury' call for service. The citizen commented, "Thank you for your calm and helpful demeanor. I had never previously called for a medical emergency. Thank you for listening and summoning help. You stayed on the line until you heard I was ok...Thank you for being there."
- The Eugene Police Department was lauded by a citizen wishing to show their support to local law enforcement. The citizen commented, "You guys do a wonderful job. Please keep it up...We love you, we need you and we respect you!"
- A citizen commended officers and a call-taker for their assistance related to a 'Dispute' call for service that the citizen had placed. The citizen commented, "I spoke with (call-taker's name) today...he was extremely helpful. He sent two police officers and they were both very helpful and really patient, kind and respectful."
- A citizen sent a 'Thank You' letter to commend a call-taker and the responding officers for their quick response and care related to an attempt the citizen had made at committing suicide. The citizen was in a very troublesome state in that moment and was very grateful of the positive outcome. The citizen commented, "You saved my life as you do so many lives. Every time I have dealt with Eugene Police officers, firefighters and EMT's, it has been an extremely reassuring, kind and helpful experience."