

Eugene Police Department Commendations

March 2020



The Eugene Police Department received 19 commendations from citizens in March, 2020. Below is a sample of those commendations.

- A citizen commended an officer for their assistance and professionalism in retrieving the citizen's personal property that had been left at the airport. The citizen commented, "He really went out of his way to help me. I just wanted to let you know that he did a great job!"
- An officer was commended by a citizen for the positive interaction they experienced with the officer recently. The citizen commented, "I've had amazing interaction with (officer's name) two days in a row... There's no way that there can be a better police department in the world than the Eugene Police Department!"
- A citizen commended a community service officer for the assistance provided recently in locating a friend's automobile. The citizen's friend is an older gentleman that has started to suffer from memory loss, so the citizen wanted to express their gratitude for the officer going above and beyond in locating the vehicle. The citizen commented, "You guys were nice enough to find it right away and everybody was just wonderful in the process!"
- Officers were commended by a citizen for their "compassion and dedication" in getting their daughter the required medical attention that was needed during a recent event. The citizen's daughter is bipolar and had been severely manic over the past two months. The citizen commented, "Both (officers' names) had previous interactions with her and knew of her condition. They had compassion for her situation and also for us, her family. We appreciate their work in trying to keep her safe and ultimately helped us get her to the ER via CAHOOTS... We feel these officers stood out in their dedication in helping someone with a mental illness."
- A citizen commended officers for their assistance related to a 'Trespass' call for service that the citizen had placed for a rental property that they own. Tenants of the property had previously asked the trespassers to leave, which they refused. The officers responded and were able to persuade the trespassers to disperse. The citizen commented, "I have just great praise for the police for being so responsive and am very grateful for that."
- Officers were praised by a citizen for their response to an 'Assault' call for service that took place within the citizen's apartment complex. The citizen was in a neighboring apartment and witnessed how

professional the officers were in dealing with the situation. The citizen commented, "To see them in action, I felt blessed...I just really wanted to say that I appreciated it."

- A citizen expressed their gratitude towards an officer for the kindness that was shown to their child. The citizen's son has Downs Syndrome and the officer had stopped and took the time to visit with him. The citizen commented, "He was very nice and made my son's day. When my son showed him the police coins that he is so proud of collecting through his participation in Special Olympics and the officers that volunteer their time, (officer's name) offered another coin from the city of Eugene. This was wonderful. Just wanted to take the time to say thank you, as acts like this one often go unnoticed but mean so much. THANK YOU!"
- An officer was commended by a citizen for their attentiveness while responding to an incident requiring the officer to drive in an urgent manner. The citizen witnessed a truck that proceeded through an intersection, that didn't seem to hear or see the officer approaching the intersection with their lights and sirens on. The citizen commented, "I just wanted to commend the police officer on pausing just those two seconds to be sure there wasn't cross traffic because that would have been tragic."
- An officer was commended by a citizen for the "exemplary assistance" they received recently. The citizen commented, "(Officer's

name) came to assist me on a very complex case today. He was so phenomenal!"

- A citizen commended an officer for their professional assistance in responding to a call for service placed by the citizen. The citizen was extremely grateful for the level of customer service provided. The citizen commented, "Last night I had a dire emergency and (officer's name) responded to the scene and helped me so incredibly well."
- An officer was commended by a citizen for the follow-up and compassion shown when they had placed a call for service requesting a 'Welfare Check' for a friend that had not been heard from for quite some time. It was found that the citizen's friend had passed away in their home. The officer was able to relay this unfortunate information to the citizen. The citizen commented, "He was most empathetic and kind as he informed me of (subject's name) passing."
- A citizen commended a detective for their persistence and tenacity in locating a stolen vehicle that belonged to the company they worked for. The citizen commented, "I wanted to express my gratitude for all the time and effort you spent assisting me...You went above and beyond what I will tell you is the norm for me when working with many police divisions across the U.S. The kindness and professionalism shown each time we spoke restores the faith we have in the police and the call to service and assistance you take."