

Eugene Police Department Commendations

February 2020



The Eugene Police Department received 18 commendations from citizens in February, 2020. Below is a sample of those commendations.

- A citizen commended officers for the positive interaction they had the pleasure of experiencing recently. The citizen was very impressed by these officers and how well they represented the Eugene Police Department. The citizen commented, "(Officer's name) is such an amazing officer..." The citizen further stated, "The Eugene Police Department is number one in the world!"
- A department employee was commended by a citizen for their exceptional customer service skills. The citizen had called with details of recent troubles that had been transpiring within their neighborhood and was very impressed with how well the employee handled their call. The citizen stated that the employee should get a "ten out of ten" score in customer service. The citizen further commented that the employee "listened well, didn't interrupt and that it has been many years since anyone has communicated" with her in this manner.
- A citizen expressed their gratitude for the assistance and professionalism an officer provided related to the theft of the citizen's wallet. The officer took the report and was able to provide the citizen guidance on the next steps moving forward. The citizen commented, "I just really appreciated how nice he was...It was very cool."
- A community service officer was commended by a local church leader and other unhoused citizens, for the officer's partnership in assisting with the clean-up of their church grounds that had been utilized by those without permanent housing. In return, the unhoused individuals have been able to stay on the property. The CSO also worked with a neighboring business on this issue and the business donated funds for a portable toilet. The citizen commented, "I can't thank you enough for all of your help. I am especially impressed by and appreciative of your care and concern for everyone that is a part of our efforts."
- A call taker was commended by a citizen for their "professionalism and calm" related to a call for service when the citizen's fiancé had stopped breathing, later passing away unexpectedly. The call taker coached the citizen in administering CPR amidst the chaos that the citizen was experiencing. The citizen stated that they will "forever remember the calm, reassuring voice of the stranger on phone just doing her job".

- A representative from an outside agency commended officers for their partnership related to an investigation conducted by the representative's agency. Their investigation had led to an address within the local area. EPD officers were able to provide "resources and crucial information" to assist in the prosecution of the involved subjects. The representative stated that the efforts by the officers "were crucial in conducting surveillance, providing intelligence, and conducting a traffic stop of the suspect as he departed his place of employment allowing us to secure him, his vehicle, and his residence in the safest manner possible."
- A citizen commended a detective for their kindness in locating and returning the citizen's missing wallet. The citizen commented, "Thank you for stopping to pick up and deliver my soggy, wayward wallet. You made what was quickly becoming a very bad day into a faith-in-humanity renewing morning full of relief and a pretty good story. Thank you for everything you do to help those in crisis - small or large - and for making us all safer."
- An officer was commended by a citizen for the assistance provided in removing a disorderly subject from the campus of a local school that the citizen manages. The subject was refusing to leave, so the citizen was left with no other choice but to place a call for service for assistance. Upon arrival, the officer was able to convince the subject to leave the school grounds within five minutes. The citizen commented, "I am so appreciative of his help in what was perhaps, seemingly not a high priority, but given the circumstances of my school and students, an important one. The Eugene Police Department has always been a valued community partner, and this is one more example of why."
- An officer was commended by a citizen for "providing a fantastic and extremely informative" drug recognition training at the citizen's place of employment. The citizen commented, "He was extremely professional and very knowledgeable about drug recognition and was able to educate school campus security and school principals how to identify drugs and signs of impairment."