The Eugene Police Department received 27 commendations from citizens in October, 2018. Below is a sample of those commendations.

- A citizen commended the Eugene Police Department for their assistance related to a fire response. Once fire personnel arrived on scene, they encountered gunfire and their vehicles took direct hits. Shortly after, EPD responded to the scene with the Bearcat to assist. The citizen commented, "Your leadership, selflessness and heroism in the face of such a distressing and dangerous situation were exceptional. To all those who responded and to the families of our first responders, Thank you."

- The department was commended by a citizen for their efforts related to an issue where the citizen had reported a neighbor's dog had been continuously barking outside. The citizen commented, "The barking has stopped, so your intervention was very effective. I wanted to express my appreciation. Thanks again for your service."

- A call-taker was commended by a citizen for the positive interaction the citizen experienced during a call to the non-emergency line. The citizen commented, "That is exactly what I expect from people. She was amazing! I thought I would give you a heads up to give her a pat on the back."

- A citizen commended an officer for the pleasant ride along experience the citizen recently had. The citizen commented, "I was impressed with his ability to incorporate compassion into what I now realize is a pretty tough job. Thanks to you and all your officers for keeping us safe and allowing citizens to see firsthand what you face daily."

- A citizen commended officers for the compassion shown to their son during an 'Assault' call for service. The citizen stated their son was "surprised by the respect and the ease of the conversation" and felt there wasn't any "judgment or condescension" by the officers. The citizen further commented, "Thank you for educating your officers in the art of compassion with following the law."

- A detective was commended for a recent training the detective presented to the citizen's work organization. The citizen commented, "You did a great job and your presentation sparked a lot of good conversation in the group. It's
clear that you have compassion for the victims and their families."

- A citizen commended officers for the positive treatment that was provided to a citizen with Down syndrome individual that had been reported 'missing'. The citizen happened to be at the location where the missing individual was located. The citizen commented, "They were just so nice to him. They took him out to see their squad car while they were waiting for his dad to come."

- Officers were commended by a citizen for their assistance when the citizen was experiencing an emergency medical situation. The officers were able to contact medics to respond to the citizen's location when the citizen was in a seizure state that resembled stroke symptoms. The citizen was later transported to a local hospital for treatment and is feeling much better now. The citizen commented, "They were an absolute lifesaver!"

- A citizen commended an officer that helped them get home safely recently when their taillights went out on their motorcycle. The citizen commented, "I really appreciate him for helping me."

- Officers were commended by a citizen for their efforts in retrieving the citizen's stolen bicycle in front of the city library. The citizen commented, "Just wanted to say a huge thank you for helping me retrieve my bicycle today…It was stolen several weeks ago and I just saw it locked up outside the library today. I called and the Eugene Police Officers showed up very quickly and helped me cut the lock and gave me my bike back. This is such a good day for me. The bicycle had a lot of sentimental value as my grandmother who recently passed of cancer helped me purchase the bike. She knew how much I loved to ride. Thanks again for your help, you guys do an amazing job serving our community!"

- A citizen commended the Eugene Police Department for working together with those living in the citizen's neighborhood, in an effort to arrest a subject and their acquaintances involved in criminal activity within the neighborhood. The citizen stated that after the arrest "everyone in the neighborhood felt a sense of security and were grateful for EPD intervening".

- The Eugene Police Department was commended by a citizen for eliminating recent "hot rodding" incidents that had been taking place near the citizen's home. The citizen was impressed with EPD's response to the situation and commented, "I called the department and asked what I should do and was advised to call the department when the individual was in the parking lot revving his engine. However, a patrol car was on site before I needed to call. Thank you. I really appreciate our police department. You keep us safe and sound!"