

City of Eugene POLICE COMMISSION



The Police Commission recommends to the City Council, City Manager, police department, and the people, the resources, preferred policing alternatives, policies, and citizen responsibilities needed to achieve a safe community. We strive to create a climate of mutual respect and partnership between the community and the police department that helps to achieve safety, justice and freedom for all people in Eugene.

Outreach and Resource Committee Members: James Manning, Chair; Juan Carlos Valle, Vice-Chair; Jim Garner; Kaitlyn Lange; Tamara Miller; Tim Mueller

Outreach & Resource Committee Eugene Police Commission

5:30 PM Thursday, February 2 2012
McNutt Room, Eugene City Hall
777 Pearl Street, Eugene

Staff Contact: Carter Hawley, 541-682-5852

<u>Starting Time</u>	<u>Item</u>	<u>Minutes</u>
5:30	Agenda and material review	5
5:35	Notes approval – January 4, 2011	5
5:40	Public Comment	10
5:50	Review and Discuss Community Survey Results	60
6:50	Community Dialogue and Member Closing Comments	10

Upcoming Meeting: Thursday, March 1, 2012, McNutt Room



Police Commission

City of Eugene
777 Pearl Street, Room 106
Eugene, Oregon 97401
(541) 682-5852

Memorandum

January 27, 2012

To: Members of the Outreach and Resource Committee - Police Commission

From: Carter Hawley, Police Commission Analyst

Subject: Material Review for February 2, 2012 Meeting

Survey

The Community survey was completed and the results have been tabulated. Included in your packet are two documents related to the survey. At the last meeting, the Committee reviewed the summary tables and requested that staff return with a summary highlighting the most relevant points.

Attached in this packet are the following documents:

- The summary tables provided last month, for your reference. The material presented has not changed, although I have cleaned up the formatting, and added a chart about how encouraged or discouraged respondents felt in providing input regarding police policy.
- A two page summary of major points, focusing on the perception of trust and performance of the Eugene Police Department.
- A blank copy of the survey instrument

The survey instrument is provided so that the committee or individual members may distribute the survey for additional responses.

At the February 2 meeting, staff are seeking any input about revisions to the two page summary, and any additional uses or information the committee seeks about the survey.

Outreach and Resource Committee

Eugene Police Commission

DRAFT

**Note: meeting is available on audio tape. These notes represent only the basic information captured at the meeting per public meetings law. A copy of the audio recording can be purchased by contacting the Police Commission Analyst at 541-682-5852.*

Meeting: Police Commission – Outreach and Resource Committee

Date: Wednesday, January 4

Present: Committee members: James Manning, Chair; Juan Carlos Valle, Vice Chair; Jim Garner; Tamara Miller; Staff: Carter Hawley; Linda Phelps

Absent: Kaitlyn Lange

The Meeting convened at 5:30.

Mr. Manning introduced the agenda

Ms. Miller corrected the minutes, bottom of page 2. Strike “share the offer to”. Mr. Mueller moved and Ms. Miller seconded approval of the minutes as amended. The motion was approved unanimously.

Mr. Manning recapped the meeting with Centro Latino held in December. He encouraged committee members to meet with staff from Centro Latino.

Mr. Valle stated that the staff at Centro Latino didn't want to lose the bicultural / bilingual staff. He also recommended to the Chief that they fill the position with a bicultural / bilingual person. He stated that the issue is trust, and knowing about the community.

Mr. Mueller noted that it would be useful to have an action item to follow up with Centro Latino. Mr. Valle responded it was helpful to have Mr. Schneider make himself available to the staff at Centro Latino.

Mr. Manning agreed that the Committee could follow up with Sgt. Barrong on issues raised at Centro Latino.

Mr. Valle noted that the Committee received a lot of information that was not germane to the Police Commission, but that Committee did a great job collecting information and forwarding it to the appropriate people.

Ms. Miller commented she was happy Centro Latino wanted to have a second meeting, and understands that the other agencies have not sought to meet.

Mr. Valle stated that it was a significant sign to have Centro Latino seek to have a second meeting. He also asked if there was a way for us to ask to be put on the agenda with the other agencies.

Ms. Hawley reviewed the methodology.

Mr. Valle noted the methodology is valid.

Ms. Hawley reviewed the first table.

Ms. Miller commended the amount of data, the number of calls and how the demographics compare with the sample size.

Mr. Mueller asked what should happen next with the survey and information, and he would like to take the survey to others in the community group.

Mr. Garner suggested that the group focus on overall impression.

Ms. Miller suggested that additional charts and graphs be developed.

Ms. Hawley suggested summary statements from survey, with more review of trust, policy and where the department gets information.

Mr. Valle suggested that the summary should include something about "more analysis is needed".

Closing Comments

Ms. Miller expressed her appreciation to EPD for providing the funds to conduct this high quality survey. It provides good baseline data.

Mr. Valle asked how the EPD measures support. Mr. Valle thanked this committee for insisting that this is a Commission survey.

Mr. Mueller commented the Committee needs to take the information and share it with the community and the Department, to help us show the community how to move forward.

Mr. Garner expressed his appreciation for the funding, especially to allow the Committee to oversee the survey, without compromising what either the Department or Commission sought. It was a win-win, and the information is great.

Mr. Manning thanked the committee. While it was a team effort with EPD, it was clearly this committee's work. The committee works hard. He thanked Chief Kerns for the funding.

The meeting adjourned at 7:00.

Notes taken by Carter Hawley

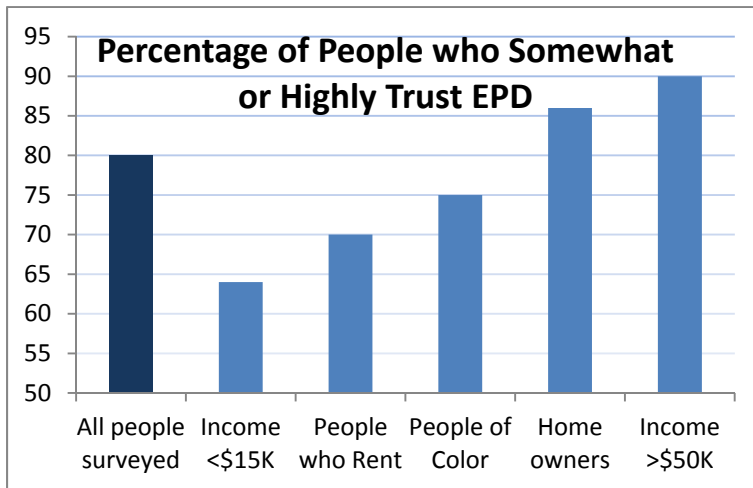
Public Opinion Survey

Conducted for the Eugene Police Commission

In November 2011, Advanced Marketing Research conducted a public opinion survey for the Eugene Police Commission. One of the key goals of the Police Commission is to improve the trust, understanding and communication between the Police Department and the community it serves. This survey provides baseline information about those key issues. A random phone survey was conducted, producing statistically valid results for the overall population.

Demographics were collected to learn more about how factors such as income, age and race/ethnicity affect perceptions and responses. Those differences which are statistically reliable are highlighted below.

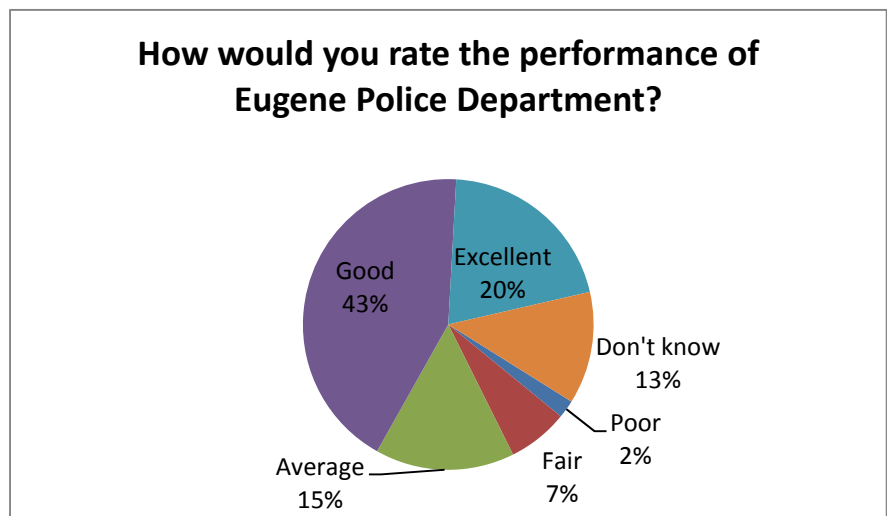
80% Trust the Eugene Police Department



80% of all respondents stated they somewhat or highly trusted the Eugene Police Department, This is slightly lower among people of color (75%), people who rent (70%), and people who make less than \$15,000 per year (64%) The percentage of people with higher levels of trust than the general population include higher among people who own their home (86%), people making more than \$50,000 (90%)

63% of all respondents rated the performance of Eugene Police Department as good or excellent.

73% of people over age 65 provided a good or excellent rating, while 57% of people under age 34 provided similar rating.



In addition to information about trust and performance, the survey offered other interesting results:

41% of all respondents feel somewhat or very encouraged to provide input to the City regarding police policies.

69% of all respondents described their most recent interaction with the Eugene Police as somewhat or very positive. The percentage of people with similar descriptions increased for those with post-graduate education (81%), those making more than \$75,000 (75%)

74% of all respondents reported basing their opinions about Eugene Police Department on first-hand experience or as a witness. This is lower among people making less than \$15,000 per year (63%).

38% of all respondents reported basing their opinions about Eugene Police Department on the media. This is higher among people over age 65 (60%).

26% of all respondents reported basing their opinions about Eugene Police Department on word of mouth. This is higher among people age 18-24 (39%), and people who rent their homes (34%). It is lower among people aged 55-64 (14%), and people who own their homes (21%).

38% of all respondents felt that the level of Eugene Police Department Staffing is very or somewhat adequate. This was higher among people aged 18-24 (51%), people making less than \$15,000 /year (49%) and lower among people 45-54 (20%)

The full report and summary data tables are available upon request.

Eugene Police Commission

777 Pearl Street, Room 107

Eugene, OR 97401

www.Eugene-or.gov/policecommission

541-682-5852

Results of Public Opinion Survey
for Eugene Police Commission

Q2 - Overall, how would you rate the performance of the Eugene Police Department?

	Total	GENDER		AGE					Own/Rent		Ethnicity		ZIP CODE						EDUCATION				# INTERACTIONS LAST YR			Total	INCOME					OVERALL IMPRESSION			LAST INTERACTION				
		Male	Female	18-24	25-34	35-44	45-54	55-64	65+	Own	Rent	White	Other	97401	97402	97403	97404	97405	97408	No College	Some College	4-Year Degree	Post Grad	None	1 to 5		>5	<\$15K	\$15K-\$24K	\$25K-\$49K	\$50K-\$74K	\$75K+	Negative	Neutral	Positive	Never	<2 Yrs Ago	3-5 Yrs Ago	>5 Yrs Ago
TOTAL	400	188	212	70	59	53	66	74	75	274	113	337	56	83	131	21	35	111	19	78	141	129	49	234	146	19	400	65	39	85	78	87	52	31	311	63	202	66	52
Poor	8 2%	6 3%	2 1%	0 0%	0 0%	4 8%	1 2%	3 4%	0 0%	5 2%	3 3%	5 1%	2 4%	0 0%	3 2%	0 0%	2 6%	3 3%	0 0%	3 4%	3 2%	2 2%	0 0%	2 1%	4 3%	2 11%	8 2%	1 2%	0 0%	4 5%	1 1%	2 2%	5 10%	0 0%	3 1%	1 2%	7 3%	0 0%	0 0%
Fair	27 7%	14 7%	13 6%	8 11%	5 8%	3 6%	7 11%	3 4%	1 1%	11 4%	14 12%	22 7%	4 7%	4 5%	9 7%	3 14%	4 11%	7 6%	0 0%	9 12%	7 5%	9 7%	2 4%	12 5%	15 10%	0 0%	27 7%	7 11%	1 3%	10 12%	3 4%	2 2%	17 33%	5 16%	5 2%	5 8%	19 9%	3 5%	0 0%
Avg	62 16%	30 16%	32 15%	12 17%	15 25%	9 17%	10 15%	10 14%	6 8%	40 15%	21 19%	51 15%	10 18%	8 10%	23 18%	5 24%	7 20%	15 14%	4 21%	11 14%	28 20%	17 13%	6 12%	37 16%	20 14%	4 21%	62 16%	12 18%	8 21%	12 14%	15 19%	12 14%	14 27%	15 48%	33 11%	9 14%	33 16%	11 17%	7 13%
Good	171 43%	83 44%	88 42%	40 57%	24 41%	22 42%	27 41%	32 43%	25 33%	108 39%	57 50%	144 43%	24 43%	36 43%	61 47%	6 29%	12 34%	50 45%	6 32%	29 37%	70 50%	52 40%	18 37%	95 41%	70 48%	6 32%	171 43%	29 45%	22 56%	35 41%	36 46%	28 32%	9 17%	4 13%	158 51%	19 30%	94 47%	27 41%	24 46%
Exclnt	82 21%	39 21%	43 20%	6 9%	4 7%	10 19%	11 17%	19 26%	30 40%	73 27%	8 7%	75 22%	7 13%	22 27%	19 15%	2 10%	7 20%	23 21%	9 47%	16 21%	18 13%	33 26%	14 29%	51 22%	24 16%	7 37%	82 21%	10 15%	4 10%	12 14%	17 22%	32 37%	1 2%	1 3%	80 26%	14 22%	37 18%	13 20%	13 25%
Don't know	50 13%	16 9%	34 16%	4 6%	11 19%	5 9%	10 15%	7 9%	13 17%	37 14%	10 9%	40 12%	9 16%	13 16%	16 12%	5 24%	3 9%	13 12%	0 0%	10 13%	15 11%	16 12%	9 18%	37 16%	13 9%	0 0%	50 13%	6 9%	4 10%	12 14%	6 8%	11 13%	6 12%	6 19%	32 10%	15 24%	12 6%	12 18%	8 15%

**Results of Public Opinion Survey
for Eugene Police Commission**

Q3 - Would you say your overall impression of the Eugene Police Department is positive or negative?

	Total	GENDER		AGE						OWN/RENT		ETHNICITY		ZIP CODE						Education				# INTERACTIONS LAST YR					INCOME					OVERALL IMPRESSION			LAST INTERACTION			
		Male	Female	18-24	25-34	35-44	45-54	55-64	65+	Own	Rent	White	Other	97401	97402	97403	97404	97405	97408	No College	Some College	4-Year Degree	Post Grad	None	1 to 5	>5	<\$15K	\$15K-\$24K	\$25K-\$49K	\$50K-\$74K	\$75K+	Negative	Neutral	Positive	Never	<2 Yrs Ago	3-5 Yrs Ago	>5 Yrs Ago		
Total	400	188	212	70	59	53	66	74	75	274	113	337	56	83	131	21	35	111	19	78	141	129	49	234	146	19	65	39	85	78	87	52	31	311	63	202	66	52		
Very negative	13	5	8	1	2	5	2	1	2	8	5	8	3	3	5	0	2	3	0	3	4	4	2	5	7	1	2	2	4	3	0	13	0	0	3	10	0	0		
	3%	3%	4%	1%	3%	9%	3%	1%	3%	3%	4%	2%	5%	4%	4%	0%	6%	3%	0%	4%	3%	3%	4%	2%	5%	5%	3%	5%	5%	4%	0%	25%	0%	0%	5%	5%	0%	0%		
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Somewhat negative	39	22	17	15	6	4	3	7	4	18	20	30	9	5	18	2	6	7	1	6	22	8	3	20	18	1	13	4	11	4	4	39	0	0	7	26	3	3		
	10%	12%	8%	21%	10%	8%	5%	9%	5%	7%	18%	9%	16%	6%	14%	10%	17%	6%	5%	8%	16%	6%	6%	9%	12%	5%	20%	10%	13%	5%	5%	75%	0%	0%	11%	13%	5%	6%		
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Neutral	31	17	14	6	7	1	7	7	3	20	9	28	3	5	9	5	2	8	2	4	12	12	3	16	13	1	7	2	7	8	5	0	31	0	5	16	4	5		
	8%	9%	7%	9%	12%	2%	11%	9%	4%	7%	8%	8%	5%	6%	7%	24%	6%	7%	11%	5%	9%	9%	6%	7%	9%	5%	11%	5%	8%	10%	6%	0%	100%	0%	8%	8%	6%	10%		
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Somewhat positive	168	78	90	28	32	31	29	22	24	106	54	140	24	30	57	7	15	53	6	35	50	59	21	103	59	6	21	20	39	37	33	0	0	168	27	77	33	23		
	42%	41%	42%	40%	54%	58%	44%	30%	32%	39%	48%	42%	43%	36%	44%	33%	43%	48%	32%	45%	35%	46%	43%	44%	40%	32%	32%	51%	46%	47%	38%	0%	0%	54%	43%	38%	50%	44%		
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Very positive	143	66	77	19	11	12	22	37	41	118	24	126	16	38	41	6	10	38	10	27	52	45	19	84	49	10	21	10	22	26	45	0	0	143	18	73	24	21		
	36%	35%	36%	27%	19%	23%	33%	50%	55%	43%	21%	37%	29%	46%	31%	29%	29%	34%	53%	35%	37%	35%	39%	36%	34%	53%	32%	26%	26%	33%	52%	0%	0%	46%	29%	36%	36%	40%		
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Don't know	6	0	6	1	1	0	3	0	1	4	1	5	1	2	1	1	0	2	0	3	1	1	1	6	0	0	1	1	2	0	0	0	0	0	0	3	0	2	0	
	2%	0%	3%	1%	2%	0%	5%	0%	1%	1%	1%	2%	2%	2%	1%	5%	0%	2%	0%	4%	1%	1%	2%	3%	0%	0%	2%	3%	2%	0%	0%	0%	0%	0%	5%	0%	3%	0%		
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Results of Public Opinion Survey
for Eugene Police Commission

Q4 - Do you feel you are encouraged or discouraged in providing input to the City regarding Police policies?

	Total	GENDER		AGE						OWN/RENT		ETHNICITY		ZIP CODE						Education				# INTERACTIONS LAST			INCOME					OVERALL IMPRESSION			LAST INTERACTION			
		Male	Female	18-24	25-34	35-44	45-54	55-64	65+	Own	Rent	White	Other	97401	97402	97403	97404	97405	97408	No College	Some College	4-Year Degree	Post Grad	None	1 to 5	>5	<\$15K	\$15K-\$24K	\$25K-\$49K	\$50K-\$74K	\$75K+	Negative	Neutral	Positive	Never	<2 Yrs Ago	3-5 Yrs Ago	>5 Yrs Ago
	400	188	212	70	59	53	66	74	75	274	113	337	56	83	131	21	35	111	19	78	141	129	49	234	146	19	65	39	85	78	87	52	31	311	63	202	66	52
Very discouraged	14	7	7	2	2	3	3	3	1	11	3	9	4	2	5	0	1	6	0	0	8	5	1	7	5	2	3	1	5	2	2	9	0	5	1	9	2	2
	4%	4%	3%	3%	3%	6%	5%	4%	1%	4%	3%	3%	7%	2%	4%	0%	3%	5%	0%	0%	6%	4%	2%	3%	3%	11%	5%	3%	6%	3%	2%	17%	0%	2%	2%	4%	3%	4%
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Somewhat discouraged	52	27	25	11	8	5	10	9	8	33	18	44	7	6	20	3	10	10	3	13	21	12	5	30	22	0	11	6	11	8	8	14	5	33	9	31	7	4
	13%	14%	12%	16%	14%	9%	15%	12%	11%	12%	16%	13%	13%	7%	15%	14%	29%	9%	16%	17%	15%	9%	10%	13%	15%	0%	17%	15%	13%	10%	9%	27%	16%	11%	14%	15%	11%	8%
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Neither encouraged nor discouraged	127	54	73	19	21	26	16	19	26	88	35	109	15	27	38	7	10	40	5	19	42	47	18	79	43	5	15	13	32	21	29	18	15	91	23	56	23	21
	32%	29%	34%	27%	36%	49%	24%	26%	35%	32%	31%	32%	27%	33%	29%	33%	29%	36%	26%	24%	30%	36%	37%	34%	29%	26%	23%	33%	38%	27%	33%	35%	48%	29%	37%	28%	35%	40%
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Somewhat encouraged	129	69	60	25	21	13	24	31	14	81	42	104	23	23	45	6	9	42	4	25	44	41	18	69	53	6	21	13	27	31	27	8	8	112	16	71	19	14
	32%	37%	28%	36%	36%	25%	36%	42%	19%	30%	37%	31%	41%	28%	34%	29%	26%	38%	21%	32%	31%	32%	37%	29%	36%	32%	32%	33%	32%	40%	31%	15%	26%	36%	25%	35%	29%	27%
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Very encouraged	35	14	21	5	4	5	7	6	7	26	9	31	4	9	13	2	4	5	2	7	14	9	5	18	14	3	6	3	6	6	10	1	1	33	8	17	7	2
	9%	7%	10%	7%	7%	9%	11%	8%	9%	9%	8%	9%	7%	11%	10%	10%	11%	5%	11%	9%	10%	7%	10%	8%	10%	16%	9%	8%	7%	8%	11%	2%	3%	11%	13%	8%	11%	4%
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Don't know	43	17	26	8	3	1	6	6	19	35	6	40	3	16	10	3	1	8	5	14	12	15	2	31	9	3	9	3	4	10	11	2	2	37	6	18	8	9
	11%	9%	12%	11%	5%	2%	9%	8%	25%	13%	5%	12%	5%	19%	8%	14%	3%	7%	26%	18%	9%	12%	4%	13%	6%	16%	14%	8%	5%	13%	13%	4%	6%	12%	10%	9%	12%	17%
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Results of Public Opinion Survey
for Eugene Police Commission

Q7 - Would you describe your most recent interaction with the Eugene Police as positive or negative?

	Total	GENDER		AGE						OWN/RENT		ETHNICITY		ZIP CODE						Education				# INTERACTIONS LAST					INCOME					OVERALL IMPRESSION			LAST INTERACTION			
		Male	Female	18-24	25-34	35-44	45-54	55-64	65+	Own	Rent	White	Other	97401	97402	97403	97404	97405	97408	No College	Some College	4-Year Degree	Post Grad	None	1 to 5	>5	<\$15K	\$15K-\$24K	\$25K-\$49K	\$50K-\$74K	\$75K+	Negative	Neutral	Positive	Never	<2 Yrs Ago	3-5 Yrs Ago	>5 Yrs Ago		
	337	165	172	57	53	46	61	66	52	232	95	281	49	65	112	16	30	99	15	60	121	112	42	177	141	18	51	32	73	69	77	42	26	266	0	202	66	52		
Very negative	25	15	10	5	4	6	6	4	0	11	14	18	6	4	10	0	2	8	1	5	10	7	3	10	14	1	3	2	10	1	6	13	4	8	0	20	3	2		
	7%	9%	6%	9%	8%	13%	10%	6%	0%	5%	15%	6%	12%	6%	9%	0%	7%	8%	7%	8%	8%	6%	7%	6%	10%	6%	6%	14%	1%	8%	31%	15%	3%	0%	10%	5%	4%			
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Somewhat negative	33	12	21	8	7	3	9	5	1	17	14	26	7	4	10	3	7	9	0	8	16	9	0	16	16	1	6	5	8	8	5	11	5	17	0	23	4	5		
	10%	7%	12%	14%	13%	7%	15%	8%	2%	7%	15%	9%	14%	6%	9%	19%	23%	9%	0%	13%	13%	8%	0%	9%	11%	6%	12%	16%	11%	12%	6%	26%	19%	6%	0%	11%	6%	10%		
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Neutral	25	18	7	5	5	2	1	6	6	16	8	20	4	6	10	1	3	4	1	5	9	7	4	11	13	0	7	5	4	4	2	2	6	17	0	12	8	4		
	7%	11%	4%	9%	9%	4%	2%	9%	12%	7%	8%	7%	8%	9%	9%	6%	10%	4%	7%	8%	7%	6%	10%	6%	9%	0%	14%	16%	5%	6%	3%	5%	23%	6%	0%	6%	12%	8%		
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Somewhat positive	97	57	40	19	24	9	19	13	13	63	30	82	14	12	39	6	8	29	3	16	42	29	9	54	37	6	15	12	24	24	13	9	8	79	0	62	16	16		
	29%	35%	23%	33%	45%	20%	31%	20%	25%	27%	32%	29%	29%	18%	35%	38%	27%	29%	20%	27%	35%	26%	21%	31%	26%	33%	29%	38%	33%	35%	17%	21%	31%	30%	0%	31%	24%	31%		
		++	--		+++			-						--	+																---									
Very positive	135	56	79	19	13	20	23	33	25	104	28	116	15	30	39	6	8	44	8	24	39	46	25	67	58	10	19	8	22	24	45	7	3	123	0	85	32	15		
	40%	34%	46%	33%	25%	43%	38%	50%	48%	45%	29%	41%	31%	46%	35%	38%	27%	44%	53%	40%	32%	41%	60%	38%	41%	56%	37%	25%	30%	35%	58%	17%	12%	46%	0%	42%	48%	29%		
		--	++		--			+		+++	--			+++									+++					-	-		+++	---		+++						
Don't know	22	7	15	1	0	6	3	5	7	21	1	19	3	9	4	0	2	5	2	2	5	14	1	19	3	0	1	0	5	8	6	0	0	22	0	0	3	10		
	7%	4%	9%	2%	0%	13%	5%	8%	13%	9%	1%	7%	6%	14%	4%	0%	7%	5%	13%	3%	4%	13%	2%	11%	2%	0%	2%	0%	7%	12%	8%	0%	0%	8%	0%	0%	5%	19%		
		-	+			+		++		+++	--			+++																	++									

Results of Public Opinion Survey
for Eugene Police Commission

Q9 - In general, do you trust or distrust the Eugene Police Department?

	Total	GENDER		AGE						OWN/RENT		ETHNICITY		ZIP CODE						Education				# Interactions 1st yr			INCOME					Overall Impression			Last Interaction				
		Male	Female	18-24	25-34	35-44	45-54	55-64	65+	Own	Rent	White	Other	97401	97402	97403	97404	97405	97408	No College	Some College	4-Year Degree	Post Grad	None	1 to 5	>5	<\$15K	\$15K-\$24K	\$25K-\$49K	\$50K-\$74K	\$75K+	Negative	Neutral	Positive	Never	<2 Yrs Ago	3-5 Yrs Ago	>5 Yrs Ago	
	400	188	212	70	59	53	66	74	75	274	113	337	56	83	131	21	35	111	19	78	141	129	49	234	146	19	65	39	85	78	87	52	31	311	63	202	66	52	
Highly distrust	18 5%	9 5%	9 4%	2 3%	1 2%	4 8%	3 5%	5 7%	3 4%	13 5%	5 4%	12 4%	4 7%	6 7%	7 5%	0 0%	0 0%	5 5%	0 0%	3 4%	9 6%	5 4%	1 2%	7 3%	9 6%	2 11%	3 5%	0 0%	7 8%	2 3%	3 3%	10 19%	1 3%	6 2%	1 2%	12 6%	3 5%	0 0%	
												--																			+++		---						
Somewhat distrust	33 8%	18 10%	15 7%	10 14%	8 14%	5 9%	3 5%	3 4%	4 5%	10 4%	22 19%	25 7%	8 14%	2 2%	17 13%	2 10%	4 11%	7 6%	1 5%	7 9%	15 11%	8 6%	3 6%	16 7%	17 12%	0 0%	10 15%	5 13%	11 13%	2 3%	3 3%	20 38%	3 10%	10 3%	4 6%	18 9%	7 11%	3 6%	
				++						---	+++		+	--	++												++		+	--	---	+++		---					
Neither trust nor distrust	21 5%	13 7%	8 4%	5 7%	4 7%	2 4%	2 3%	3 4%	5 7%	12 4%	6 5%	18 5%	2 4%	3 4%	8 6%	1 5%	2 6%	7 6%	0 0%	7 9%	7 5%	6 5%	1 2%	12 5%	7 5%	1 5%	9 14%	2 5%	3 4%	3 4%	2 2%	5 10%	9 29%	7 2%	5 8%	11 5%	1 2%	3 6%	
Somewhat trust	149 37%	73 39%	76 36%	26 37%	30 51%	23 43%	30 45%	27 36%	12 16%	95 35%	49 43%	120 36%	27 48%	28 34%	49 37%	10 48%	13 37%	45 41%	4 21%	33 42%	44 31%	51 40%	20 41%	88 38%	57 39%	4 21%	14 22%	19 49%	31 36%	39 50%	31 36%	12 23%	12 39%	124 40%	26 41%	73 36%	25 38%	19 37%	
					++				---				+														---		+++		---	++							
Highly trust	172 43%	73 39%	99 47%	26 37%	15 25%	19 36%	25 38%	36 49%	49 65%	139 51%	30 27%	155 46%	15 27%	42 51%	49 37%	7 33%	15 43%	45 41%	14 74%	27 35%	65 46%	56 43%	22 45%	104 44%	56 38%	12 63%	27 42%	13 33%	31 36%	32 41%	47 54%	4 8%	5 16%	162 52%	22 35%	87 43%	29 44%	27 52%	
					---				+++	+++	---	+++	---																		++	---	---	+++					
Don't know	7 2%	2 1%	5 2%	1 1%	1 2%	0 0%	3 5%	0 0%	2 3%	5 2%	1 1%	7 2%	0 0%	2 2%	1 1%	1 5%	1 3%	2 2%	0 0%	1 1%	1 1%	3 2%	2 4%	7 3%	0 0%	0 0%	2 3%	0 0%	2 2%	0 0%	1 1%	1 2%	1 3%	2 1%	5 8%	1 0%	1 2%	0 0%	
							+																							++		---	+++						

Results of Public Opinion Survey
for Eugene Police Commission

Q 10- On what do you base your opinion about the Eugene Police Department?

	Total	GENDER		AGE						OWN/RENT		ETHNICITY		ZIP CODE						Education				# INTERACTIONS LAST YR			INCOME					OVERALL IMPRESSION			LAST INTERACTION			
		Male	Female	18-24	25-34	35-44	45-54	55-64	65+	Own	Rent	White	Other	97401	97402	97403	97404	97405	97408	No College	Some College	4-Year Degree	Post Grad	None	1 to 5	>5	<\$15K	\$15K-\$24K	\$25K-\$49K	\$50K-\$74K	\$75K+	Negative	Neutral	Positive	Never	<2 Yrs Ago	3-5 Yrs Ago	>5 Yrs Ago
	400	188	212	70	59	53	66	74	75	274	113	337	56	83	131	21	35	111	19	78	141	129	49	234	146	19	65	39	85	78	87	52	31	311	63	202	66	52
First hand experience or as a witness	296	145	151	49	48	45	56	57	39	204	84	249	40	53	104	13	28	84	14	53	110	91	40	144	133	18	41	31	66	56	68	40	23	230	15	189	55	30
	74%	77%	71%	70%	81%	85%	85%	77%	52%	74%	74%	74%	71%	64%	79%	62%	80%	76%	74%	68%	78%	71%	82%	62%	91%	95%	63%	79%	78%	72%	78%	77%	74%	74%	24%	94%	83%	58%
						+	++		---					--	+									---	+++		--								---	+++	+	---
Media	153	75	78	24	23	14	21	25	45	106	45	131	21	42	44	6	9	44	8	26	49	59	18	113	35	5	23	15	34	36	25	23	14	115	40	61	17	28
	38%	40%	37%	34%	39%	26%	32%	34%	60%	39%	40%	39%	38%	51%	34%	29%	26%	40%	42%	33%	35%	46%	37%	48%	24%	26%	35%	38%	40%	46%	29%	44%	45%	37%	63%	30%	26%	54%
						-			+++					+++								++		+++	---		--							+++	---	--	++	
Word of mouth	102	52	50	27	16	14	15	10	19	57	38	80	19	17	38	10	7	26	4	17	33	39	12	68	28	6	14	12	25	20	18	13	9	79	21	44	14	17
	26%	28%	24%	39%	27%	26%	23%	14%	25%	21%	34%	24%	34%	20%	29%	48%	20%	23%	21%	22%	23%	30%	24%	29%	19%	32%	22%	31%	29%	26%	21%	25%	29%	25%	33%	22%	21%	33%
				+++				---		---	++	-												+	--										-			
Don't know	7	1	6	2	1	0	2	1	1	5	1	6	1	0	1	0	1	5	0	2	0	4	1	7	0	0	3	0	1	0	1	0	0	6	3	0	1	1
	2%	1%	3%	3%	2%	0%	3%	1%	1%	2%	1%	2%	2%	0%	1%	0%	3%	5%	0%	3%	0%	3%	2%	3%	0%	0%	5%	0%	1%	0%	1%	0%	0%	2%	5%	0%	2%	2%
		-	+																					++			+								++			

**Results of Public Opinion Survey
for Eugene Police Commission**

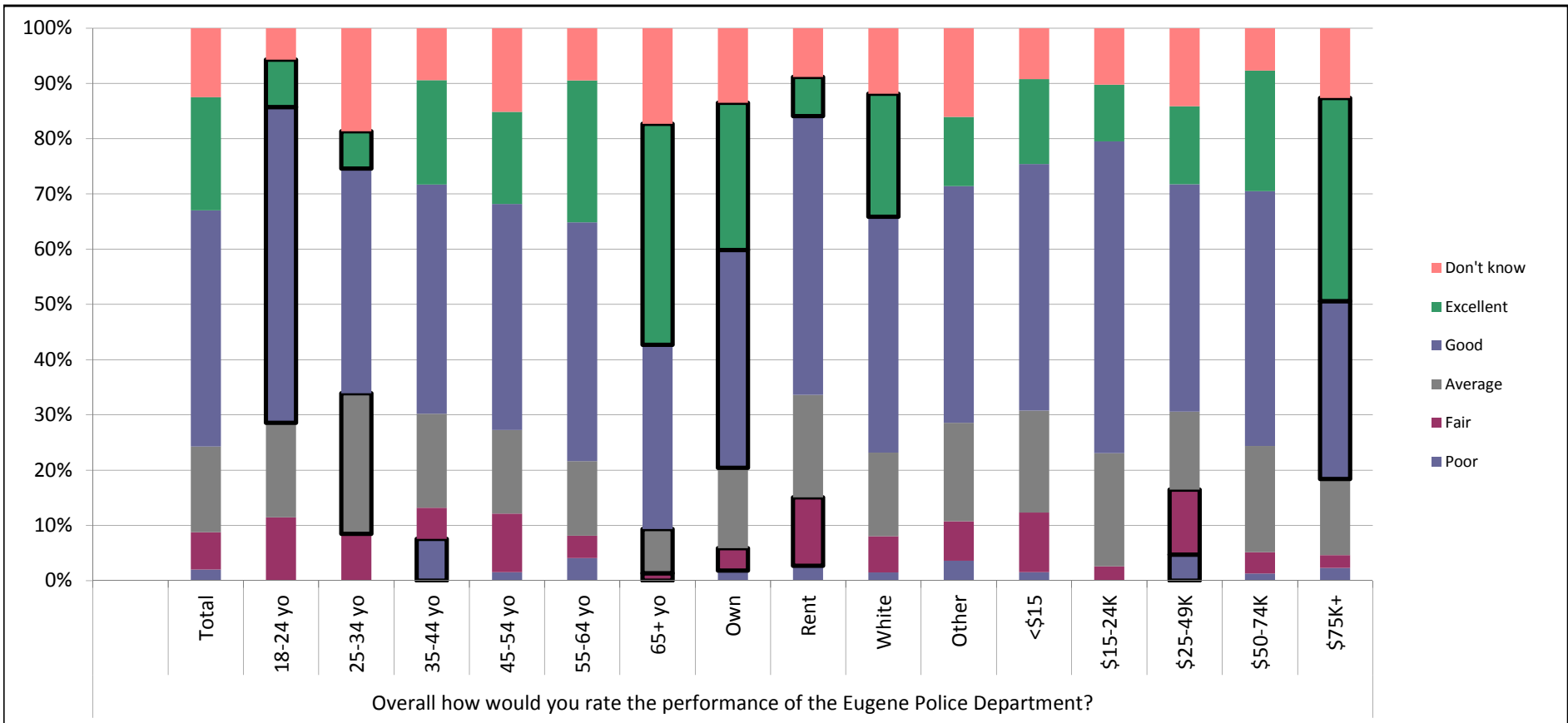
Q 14- What do you feel is the biggest public safety concern in the Eugene area?

	Total	GENDER		AGE						OWN/RENT		ETHNICITY		ZIP CODE					EDUCATION				# INTERACTIONS LAST YR			
		Male	Female	18-24	25-34	35-44	45-54	55-64	65+	Own	Rent	White	Other	97401	97402	97403	97404	97405	97408	No Colg	Some Col	4-Year	Post- grd	None	1 to 5	>5
TOTAL	400	188	212	70	59	53	66	74	75	274	113	337	56	83	131	21	35	111	19	78	141	129	49	234	146	19
Crime/drugs/gangs	238 60%	108 57%	130 61%	41 59%	40 68%	36 68%	40 61%	39 53%	40 53%	166 61%	66 58%	204 61%	33 59%	52 63%	85 65%	10 48%	20 57%	61 55%	10 53%	44 56%	76 54%	89 69%	27 55%	142 61%	84 58%	11 58%
Traffic issues	50 13%	23 12%	27 13%	10 14%	3 5%	5 9%	9 14%	12 16%	11 15%	35 13%	13 12%	41 12%	8 14%	8 10%	14 11%	5 24%	3 9%	19 17%	1 5%	9 12%	17 12%	14 11%	10 20%	27 12%	19 13%	4 21%
Homeless/transients	43 11%	16 9%	27 13%	6 9%	4 7%	4 8%	10 15%	11 15%	8 11%	31 11%	11 10%	39 12%	3 5%	12 14%	11 8%	1 5%	3 9%	16 14%	0 0%	9 12%	15 11%	13 10%	6 12%	26 11%	15 10%	2 11%
Funding/police presence/jail beds	22 6%	10 5%	12 6%	1 1%	4 7%	1 2%	7 11%	3 4%	5 7%	16 6%	5 4%	20 6%	1 2%	3 4%	7 5%	0 0%	3 9%	6 5%	3 16%	4 5%	8 6%	6 5%	3 6%	12 5%	8 5%	2 11%
Downtown	18 5%	8 4%	10 5%	1 1%	1 2%	1 2%	2 3%	7 9%	5 7%	17 6%	1 1%	16 5%	1 2%	5 6%	4 3%	1 5%	0 0%	8 7%	0 0%	4 5%	7 5%	4 3%	3 6%	7 3%	10 7%	1 5%
Occupy Eugene	13 3%	9 5%	4 2%	0 0%	1 2%	1 2%	2 3%	3 4%	6 8%	13 5%	0 0%	13 4%	0 0%	4 5%	2 2%	0 0%	1 3%	4 4%	2 11%	3 4%	3 2%	6 5%	1 2%	8 3%	4 3%	1 5%
Police behavior/attitude	6 2%	4 2%	2 1%	1 1%	2 3%	0 0%	1 2%	2 3%	0 0%	4 1%	2 2%	6 2%	0 0%	0 0%	3 2%	0 0%	1 3%	2 2%	0 0%	1 1%	3 2%	1 1%	1 2%	3 1%	3 2%	0 0%
Nothing	4 1%	3 2%	1 0%	0 0%	0 0%	1 2%	1 2%	1 1%	1 1%	4 1%	0 0%	3 1%	0 0%	1 1%	2 2%	0 0%	0 0%	1 1%	0 0%	0 0%	3 2%	1 1%	0 0%	1 0%	2 1%	1 5%
Policies/politics	3 1%	3 2%	0 0%	0 0%	1 2%	1 2%	0 0%	0 0%	1 1%	1 0%	2 2%	2 1%	1 2%	0 0%	0 0%	0 0%	1 3%	2 2%	0 0%	0 0%	2 1%	1 1%	0 0%	1 0%	2 1%	0 0%
Police are too restricted	2 1%	2 1%	0 0%	0 0%	0 0%	0 0%	0 0%	1 1%	1 1%	2 1%	0 0%	2 1%	0 0%	2 2%	0 0%	0 0%	0 0%	0 0%	0 0%	1 1%	0 0%	0 0%	1 2%	2 1%	0 0%	0 0%
Street maintenance issues	2 1%	2 1%	0 0%	0 0%	0 0%	2 4%	0 0%	0 0%	0 0%	0 0%	2 2%	1 0%	0 0%	0 0%	2 2%	0 0%	0 0%	0 0%	0 0%	2 3%	0 0%	0 0%	0 0%	0 0%	2 0%	0 1%
Racism	1 0%	0 0%	1 0%	0 0%	0 0%	1 2%	0 0%	0 0%	0 0%	1 0%	0 0%	0 0%	1 2%	0 0%	0 0%	0 0%	0 0%	1 1%	0 0%	0 0%	0 0%	0 0%	1 2%	0 0%	1 1%	0 0%
Other	1 0%	0 0%	1 0%	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 0%	0 0%	0 0%	0 0%	1 5%	0 0%	0 0%	0 0%	1 1%	0 0%	0 0%	0 0%	1 0%	0 0%	0 0%
Don't know	33 8%	14 7%	19 9%	10 14%	8 14%	3 6%	3 5%	3 4%	6 8%	16 6%	15 13%	23 7%	10 18%	4 5%	11 8%	4 19%	4 11%	7 6%	3 16%	9 12%	14 10%	7 5%	3 6%	22 9%	10 7%	1 5%

Results of Public Opinion Survey
for Eugene Police Commission

Overall how would you rate the performance of the Eugene Police Department?

	Total	18-24 yo	25-34 yo	35-44 yo	45-54 yo	55-64 yo	65+ yo	Own	Rent	White	Other	<\$15	\$15-24K	\$25-49K	\$50-74K	\$75K+
Poor	8	0	0	4	1	3	0	5	3	5	2	1	0	4	1	2
Fair	27	8	5	3	7	3	1	11	14	22	4	7	1	10	3	2
Average	62	12	15	9	10	10	6	40	21	51	10	12	8	12	15	12
Good	171	40	24	22	27	32	25	108	57	144	24	29	22	35	36	28
Excellent	82	6	4	10	11	19	30	73	8	75	7	10	4	12	17	32
Don't Know	50	4	11	5	10	7	13	37	10	40	9	6	4	12	6	11
	400	70	59	53	66	74	75	274	113	337	56	65	39	85	78	87



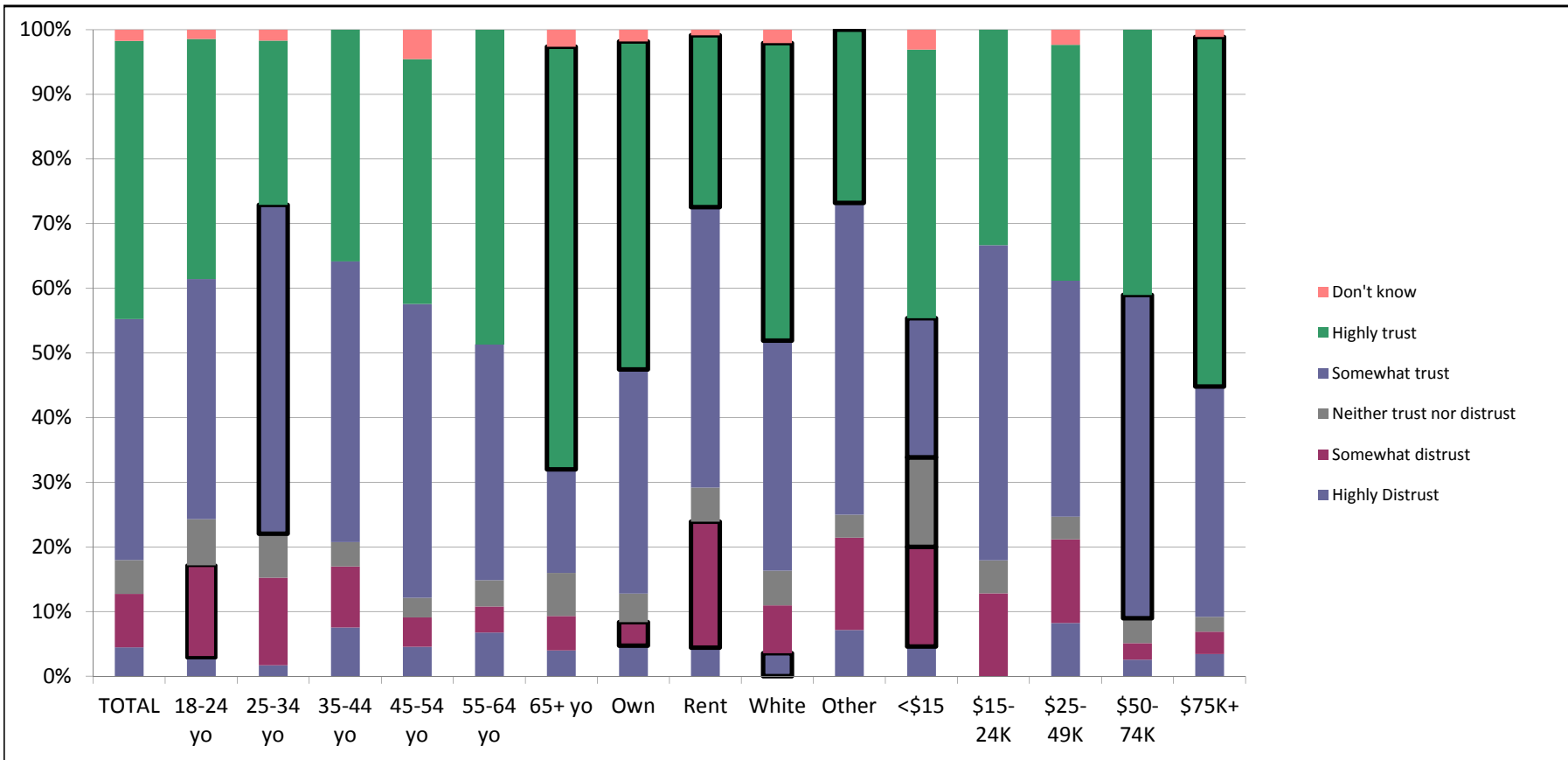
Variations of statistical significance are outlined

Community Survey, Eugene Police Commission November 2011

Results of Public Opinion Survey
for Eugene Police Commission

In general, do you trust or distrust the Eugene Police Department

	TOTAL	18-24 yo	25-34 yo	35-44 yo	45-54 yo	55-64 yo	65+ yo	Own	Rent	White	Other	<\$15	\$15-24K	\$25-49K	\$50-74K	\$75K+
Highly Distrust	18	2	1	4	3	5	3	13	5	12	4	3	0	7	2	3
Somewhat distrust	33	10	8	5	3	3	4	10	22	25	8	10	5	11	2	3
Neither trust nor dist	21	5	4	2	2	3	5	12	6	18	2	9	2	3	3	2
Somewhat trust	149	26	30	23	30	27	12	95	49	120	27	14	19	31	39	31
Highly trust	172	26	15	19	25	36	49	139	30	155	15	27	13	31	32	47
Don't know	7	1	1	0	3	0	2	5	1	7	0	2	0	2	0	1
	400	70	59	53	66	74	75	274	113	337	56	65	39	85	78	87



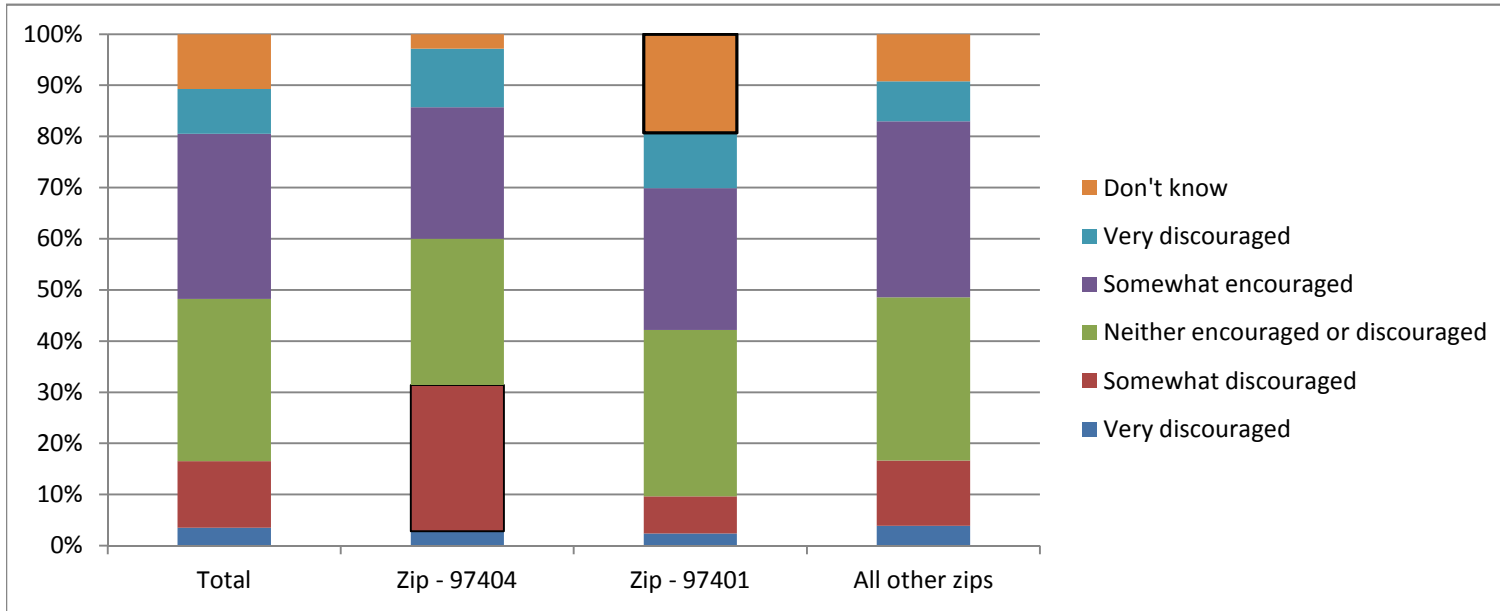
Variations of statistical significance are outlined

Community Survey, Eugene Police Commission November 2011

Results of Public Opinion Survey
for Eugene Police Commission

Do you feel you are encouraged or discouraged in providing input to the City regarding Police policies?

	Total	Zip - 97404	Zip - 97401	All other zips
Very discouraged	14	1	2	11
Somewhat discouraged	52	10	6	36
Neither encouraged or discouraged	127	10	27	90
Somewhat encouraged	129	9	23	97
Very discouraged	35	4	9	22
Don't know	43	1	16	26



Variations of statistical significance are outlined

EUGENE POLICE COMMISSION SURVEY - 2011

Questionnaire # _____

Q.1 (ASK TO SPEAK WITH PERSON ON LIST) Hello, I'm ___ with Advanced Marketing Research, conducting a survey for the City of Eugene's Police Commission, regarding the Eugene Police Department. Do you live within Eugene City limits? (TERMINATE IF "NO")

Q.2 Overall, how would you rate the performance of the Eugene Police Department: EXCELLENT, GOOD, AVERAGE, FAIR, or POOR?

- Poor 1
- Fair 2
- Average 3
- Good 4
- Excellent ... 5
- Don't know . 6

Q.3 Would you say your overall impression of the Eugene Police Department is positive or negative? Is that VERY or SOMEWHAT (positive/negative)?

- Very negative 1
- Somewhat negative . 2
- Neutral 3
- Somewhat positive ... 4
- Very positive 5
- Don't know 6

Q.4 Do you feel you are encouraged or discouraged in providing input to the City regarding Police policies? Is that VERY or SOMEWHAT (encouraged/discouraged)?

- Very discouraged 1
- Somewhat discouraged 2
- Neither encouraged nor discouraged . 3
- Somewhat encouraged 4
- Very encouraged 5
- Don't know 6

Q.5 Do you feel the level of Eugene Police Department staffing is adequate or inadequate? Is that VERY or SOMEWHAT (adequate/inadequate)?

- Very inadequate 1
- Somewhat inadequate 2
- Neither adequate nor inadequate . 3
- Somewhat adequate 4
- Very adequate 5
- Don't know 6

Q.6 How long ago was your most recent interaction with the Eugene Police?

- Never had any interaction .. 1
- 2 years or less 2
- 3-5 years 3
- 6-10 years 4
- Over 10 years 5
- Don't know 6
- Refused 7

Q.7 Would you describe your most recent interaction with the Eugene Police as positive or negative? Is that VERY or SOMEWHAT (positive/negative)?

- Very negative 1
- Somewhat negative . 2
- Neutral 3
- Somewhat positive ... 4
- Very positive 5
- Don't know 6

Q.8 Why would you give that rating?

Q.9 In general, do you trust or distrust the Eugene Police Department? Do you HIGHLY or SOMEWHAT (trust/distrust) the Eugene Police Department?

- Highly distrust 1
- Somewhat distrust 2
- Neither trust nor distrust . 3
- Somewhat trust 4
- Highly trust 5
- Don't know 6

Q.10 On what do you base your opinions about the Eugene Police Department? (READ CHOICES IF NECESSARY; MULTIPLE RESPONSES POSSIBLE)

- First hand experience or as a witness 1
- Media 2
- Word of mouth 3
- Other 4
- Don't know 5

Q.11 Other:

Q.12 What has worked well, either for you personally, or that you are aware of, related to the Eugene Police?

Q.13 What can be improved, either for you personally, or that you are aware of, related to the Eugene Police?

Q.14 What do you feel is the biggest public safety concern in the Eugene area?

Q.15 How many times have you interacted with anyone from the Eugene Police Department in the past 12 months? (in a police/civilian capacity)

- 0 times 1
- 1-5 times 2
- 6-10 times 3
- More than 10 times .. 4
- Don't know 5
- No answer/Refused . 6

Q.16 Do you own or rent your current residence?

- Own 1
- Rent 2
- Homeless 3
- Other 4
- Don't know/No answer . 5

Q.17 Please tell me when I mention the category that includes your age:

- 18-24 1
- 25-34 2
- 35-44 3
- 45-54 4
- 55-64 5
- 65 and over 6
- Refused - DO NOT READ . 7

Q.18 What is the highest level of education you had the opportunity to complete?

- Less than high school graduate 1
- High school graduate 2
- Technical/special (not college) 3
- Some college 4
- Graduated college (4-year degree) . 5
- Post graduate work 6
- Post graduate degree 7
- Don't know/Refused 8

Q.19 What is your residential zip code?

97401 . 1
97402 . 2
97403 . 3
97404 . 4
97405 . 5
97408 . 6
Other .. 7

Q.20 Please stop me when I read the ethnic group to which you belong:

White or Caucasian 1
African American 2
Latino/Latina 3
Asian 4
Native American 5
Middle Eastern 6
Other 7
Refused - DO NOT READ . 8

Q.21 Other:

Q.22 Please tell me when I read the category that contains your total annual household income:

Under \$15,000 1
\$15,000-\$24,999 2
\$25,000-\$49,999 3
\$50,000-\$74,999 4
\$75,000-\$99,999 5
\$100,000 and up 6
Don't know/Refused - DO NOT READ . 7

Q.23 THANK YOU FOR YOUR TIME! Hang up and record: Gender:

Male 1
Female . 2

Q.24 Phone number:

Q.25 Interviewer:

Dana 1
Robert ... 2
Paula 3
Judith 4
James 5
Marlene . 6

Q.8 Why would you give that rating?

They wouldn't listen; I was misunderstood 1
Treated roughly/ aggressively 2
Not helpful for the situation 3
Stopped for no reason 4
Insufficient staff/slow response/non-responsive .. 5
Rude/unfriendly/ unprofessional 6
Traffic ticket 7
General/non-specific 8
Incompetent 9
Profiling 10
Other 98
Don't know 99

Q.12 What has worked well, either for you personally, or that you are aware of, related to the Eugene Police?

Nothing 1
Doing a good job 2
Nice/friendly/ polite 3
Handle problems effectively/ competently/ helpful ... 4
Quick response 5
From what I've heard/seen 6
Volunteers 7
Easy to reach/ communication 8
Outreach to community 9
Police presence 10
Canine unit 11
Other 98
Don't know 99

Q.13 What can be improved, either for you personally, or that you are aware of, related to the Eugene Police?

Nothing	1
Communication issues	2
More authority for police	3
Attitude issues	4
Funding/more officers/quicker response ..	5
Police Commission issues	6
Always room for improvement	7
Location issues	8
Force/ aggressiveness/ profiling	9
Policy/politics	10
Crime prevention/public safety	11
Public outreach/PR	12
Everything	13
Other	98
Don't know	99

Q.14 What do you feel is the biggest public safety concern in the Eugene area?

Nothing	1
Everything	2
Crime/drugs/ gangs	3
Homeless/ transients	4
Downtown	5
Occupy Eugene	6
Police are too restricted	7
Policies/politics	8
Traffic issues	9
Street maintenance issues	10
Funding/police presence/jail beds ..	11
Police behavior/attitude	12
Racism	13
Other	98
Don't know	99