



# V.I.P. News

The Eugene Police Department's Volunteers in Policing Newsletter

Fall 2008

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*"Each of us can look back upon someone who made a great difference in our lives, often a teacher or a volunteer whose wisdom or simple acts of caring made an impression. In all likelihood, it was someone who sought no recognition, but the impact of their character and kindness on our lives was heroic."*

Stephen M. Wolf



## Carrie's Corner

What's new?

Over the past few months, EPD volunteers have been involved in dozens of department and community activities. From August through October, 89 volunteers contributed 6,102 hours of service! A few highlights:

### In August:

- ◆ Six volunteers assisted with Safety Town.
- ◆ Seniors on Patrol volunteers distributed downtown safety surveys to area businesses.

### In September:

- ◆ The Huckleberry Patrol removed and/or painted over 98 tags in midtown.
- ◆ Squad Car Maintenance Team volunteers shuttled 115 vehicles, washed 71 vehicles, inventoried and restocked 51 trunks, handled 14 minor repairs and changed four tires.

### In October:

- ◆ Sixteen volunteers served as role players during four sessions of the active shooter in service training.
- ◆ Twenty-four volunteers assisted with the Prevention Convention, including staffing an outreach booth at the Lane County Home Show and serving in a variety of positions at the event.
- ◆ Speakers Bureau volunteer Jack Weiser gave a presentation fraud and identity theft prevention to 58 Downtown Lyons Club attendees.
- ◆ Seniors on Patrol team members Carolyn Hansen and Ron Reichenberger generated 197 positive contacts with kids and adults during their special afternoon/evening patrol on Halloween.

## Volunteers Participate in Eugene Celebration Parade

For the third year in a row, the VIP Program had an entry in the Eugene Celebration Parade. Twenty-one volunteers and two employees participated. The entry featured the Seniors on Patrol Crown Vic and pick-up truck, the Squad Car Maintenance Team pick-up truck, Seniors on Patrol bicycles, Huckleberry Patrol Team bicycles and McGruff the Crime Dog.



# Volunteers Serve as Role Players at Airport Disaster Exercise

By Deputy Chief Joe Zaludek, Fire & EMS Department

On October 15th, 2008, the Eugene Airport hosted the triennial full scale disaster exercise at the Eugene Airport. The exercise involved five regional fire departments, The Eugene Police Department and Peace Health Medical Center at both the River Bend and University District hospitals.

The reality of the mock disaster scenario was made possible by the 40 Eugene Police and CERT volunteers that participated as "victims" of a simulated aircraft incident, a majority of which were transported to the hospital emergency departments to evaluate their respective disaster capabilities.

This drill posed realistic challenges to the responders due to the participation of the volunteers that were moulaged with simulated burns and wounds. This gave the responders an opportunity to triage, treat, and eventually transport many of the participants in an ambulance.

This exercise met the FAA requirements for emergency response and gave our fire, EMS, and law enforcement teams some real time feedback on the effectiveness of our emergency plans.

Your participation will make our community safer as we adjust the emergency plans to reflect the best operating practices and communication procedures for a large scale incident in our Community.

Thank you very much for all your time, energy, and support that made this drill a resounding success. We truly appreciate your participation and we could not have had a drill of this magnitude with out you.

## MOULAGE



## DISASTER EXERCISE



PHOTOS BY RACHEL CARLSON

## Character Pins Awarded

Each quarter, the VIP Program hosts a meeting for EPD volunteers. The purpose of the meetings is to give all volunteers a chance to socialize, learn about new volunteer opportunities and upcoming events and to ask questions. At the fall quarterly meeting, we unveiled a new special recognition for volunteers: character pins. Character pins are lapel pins with a special theme that are presented on a card with a message relating to the pin. The first two recipients of character pins were Kim Olson and Dan Maxwell.

Kim Olson was honored with the Red Carpet Service Award. Since February 27, 2006, Kim has been serving as an EPD volunteer, starting out at the Whiteaker Public Safety Station and continuing on when WPSS moved and became the Monroe Street Station. Kim was instrumental in helping with the move from WPSS to MSS. In addition to being a tremendous resource to everyone who works at the MSS, she has served as McGruff's handler, has volunteered at Safety Town and the Olympic Trials. She provided endless hours helping Sergeant Lisa Barrong with Prevention Convention preparation. Since January 2008, Kim has volunteered an average of 89 hours/month. That is more than half-time! As of the end of October, Kim has volunteered a total of 2,479 hours!!



### Red Carpet Service Award

Rolling out the red carpet is a tradition of honorary treatment given to guests of the highest esteem. In dealing with customers, no matter how big or small, you give the best service, treating each one as royalty. You show people they are truly special and justly deserving of your utmost attention and assistance. It's your wonderful charm and personality that make you a first-class service star. Thanks for rolling out the red carpet.



Dan Maxwell was honored with the Leaping into Action Award. Dan has been a member of the Squad Car Maintenance Team since December 21, 2004. He is one of our team leaders. Dan helped put together the SCMT manual, makes suggestions and comes up with innovative ideas for problem-solving. He trains new volunteers, and has been commended for his leadership and training expertise. When there are shift vacancies due to vacations or illnesses, Dan is always willing to fill in. He doesn't let a vacant shift happen -- if a shift has not been filled by the day before the vacancy, he always offers to come in. He helped staff the VIP outreach booth at the River Road Community Association event and at the Good Earth Home Garden & Living Show, volunteered at the Olympic Trials, and has participated in VIP Program's entry at the Eugene Celebration Parade annually since 2006. Since January 2008, Dan has volunteered an average of 83 hours/month....more than half time!! As of the end of October, Dan has volunteered a total of 2,800 hours!!



### Leaping into Action Award

There are two kinds of people in the world—those who procrastinate and those who jump at every opportunity. You always take the initiative, jumping at the chance to get involved, never hesitating to take the lead. Your enthusiasm inevitably kicks others into gear. You jump start our day!



Thank you and congratulations Kim and Dan!

# An Ounce of Prevention

By Volunteer Sandra Rochowansky

On Saturday, October 18 from 9:30 a.m. to 3:30 p.m. EPD staff and volunteers rolled up their sleeves and went to work at the first-ever Eugene Police Prevention Convention. South Eugene High School graciously opened its doors to host this ultimate in crime prevention for kids, teens and adults.



Volunteers Tony LaMarche, Dennis Lees, TJ Maness and Marty Dunlap



PIO Director Melinda Kletzok and Communications/911 volunteer Brad Dunlap

There were workshops, vendors, booths and exhibitions by Eugene Police special units like SWAT, K-9, the bomb team and the crime lab. High school classrooms became instant crime prevention workshops for adults, as well as a Teen Extreme and Kid Zone. Topics ranged from Internet safety to Ask a Police Officer, fingerprinting, dialing 911 and recognizing sexual predators. Three Spanish-specific classes rounded out the offerings. As the kids moved through the stations, they received passport stamps for fun prizes.



K9 Sergeant Tom Eichhorn, K9 Yasko and Prevention Convention attendees



Volunteer Carolyn Hansen, VIP Program Administrative Specialist Rachel Carlson and Prevention Convention attendee Ethan Carlson

Eugene Police Prevention Convention was set up with individuals and families in mind. Adults could sit in on crime prevention workshops, while kids and teens enjoyed programs designed specifically for them. Sergeant Lisa Barrong and the crime prevention team of officers, civilian employees and volunteers did a fabulous job in staging this positive event that highlighted the department's community image, and we anticipate a follow up next year.



Volunteer Kim Olson, Monroe Street Station Manager Lupe Thompson, volunteers Beatriz Braun and Claudio Uriarte



Volunteers Tony LaMarche and Bill Tabbut

## Thank You Notes to Shining Stars

*\*I wanted to send a note thanking the **Squad Car Maintenance Team** volunteers for their work. Even though I spend very little time in a patrol car these days, I know how hard we can be on equipment, and maintaining that equipment is no small task. The SCMT folks keep at it day after day, always with smiles on their faces (and with frequent offers of chocolate, no less). Their friendly approach and commitment to EPD is much appreciated.*

From Officer Scott Dillon, Traffic Enforcement Unit

*\*Thank you to volunteers **Sarah Alexander, Sandra Rochowansky, and Smitty Smith**. Sarah, a resident of Florence, visits Eugene several times each month to help me with a variety of administrative support duties. She is an expert at filing and meticulously alphabetizes all of the volunteer personnel filing. She also makes phone calls, does mail-outs and laminates -- you name it, she helps with it. Sandra is a talented writer/editor. She attends events, interviews employees and volunteers, takes photographs, and writes article for VIP News. Smitty uses PageMaker to prepare a variety of documents for me as well as updating volunteer photo rosters. Most recently he has been updating an Excel spreadsheet with data for a 5-year volunteer retention study.*

From VIP Program Coordinator Carrie Chouinard

*\*I wanted to say thank you to **all the VIP volunteers who assisted us in the October 2008 Active Shooter In Service Training**. The volunteers worked long hours, late into the night during a four-day period. They were willing to work any assignment they were asked to. All of the volunteers had positive attitudes the entire time; when lying on the ground as a victim, when being carried by officers simulating being hurt, or when running away as simulated shots were being fired during an active shooter scenario. We are grateful for all of our volunteers and without them the training would not be as effective as it was with them. On behalf of Sgt. Solesbee, EPD SWAT, the School Resource Team, EPD's Defensive Tactics Team and all of the officers who participated in the training, thank you VIP volunteers.*

From Officer Terry Roper



## Volunteer Anniversaries

Congratulations and thank you to the following volunteers who have had recent anniversaries with the VIP Program:



Sandy Burr.....	2 year anniversary	September 6
Don Zadoff .....	6 year anniversary	September 19
Joyce Rauschert.....	4 year anniversary	September 27
Willard Grabofsky ..	1 year anniversary	September 27
Beatriz Braun .....	2 year anniversary	October 2
Frances Powell .....	6 year anniversary	October 4
Nancy Andrukaitis..	2 year anniversary	October 13
Brad Dunlap .....	8 year anniversary	October 24
George Jeffcott .....	2 year anniversary	October 27
Pat Vohs .....	7 year anniversary	October 30
Mindy Logue .....	2 year anniversary	November 3
Marcia Long .....	8 year anniversary	November 9

## Volunteer Opportunity: Bicycle Maintenance & Repair Technician

Applications are being accepted for bicycle maintenance and repair technicians. Volunteers selected for this position will maintain and repair found bicycles that we have not been able to reunite with owners. The repaired bicycles are donated to victims of domestic violence and other individuals in need of bicycle transportation.



Up to a dozen bicycles need maintenance and repair monthly. Shifts are available weekdays. This position requires a minimum of three months of service. To apply, contact Carrie Chouinard at 682-5355 or [carrie.f.chouinard@ci.eugene.or.us](mailto:carrie.f.chouinard@ci.eugene.or.us).



*V.I.P. News is a quarterly newsletter for the Eugene Police Department's Volunteers in Policing Program. We welcome your comments and suggestions. If you would like to be removed from or added to our mailing list, please contact Carrie Chouinard, Volunteers in Policing Program Coordinator, at 541-682-5355 or [carrie.f.chouinard@ci.eugene.or.us](mailto:carrie.f.chouinard@ci.eugene.or.us). For more information on the VIP Program, visit [www.eugene-or.gov/policevolunteers](http://www.eugene-or.gov/policevolunteers).*