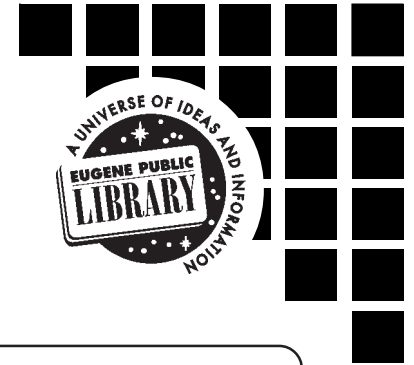


Eugene Public Library



Mission

Eugene Public Library supports an informed community, lifelong learning, and the love of reading by providing access for all city residents to the universe of ideas and information.

Responsive Customer Service and Empowerment

The Library strives to attain and sustains a high level of customer service, emphasizing the self-empowerment of users through the effective use of new technology. Our collections, programs, facilities, staff, and operations all align to maximize the satisfaction of library users.

Community Gathering Place

The Library is the hub of the community in ways that resonate far beyond the provision of information. The library is also a cultural center, a forum for democratic debate, an after school meeting center, a welcoming environment for those new to our shores and sanctuary of opportunity to the poor and underserved.

Lifelong Learning and Literacy

The Library supports the lifelong learning needs of community residents as they seek information and materials for personal growth and development, keep informed on topics of sustained and current interest, and engage in the pleasure of reading, hearing, and viewing diverse and intellectually stimulating collections of materials. We actively instill literacy skills and the love of learning in children.

Core Values

Organizational and Professional Values

As a division within the City of Eugene's Library, Recreation, and Cultural Services Department, the Library reflects and aligns with organizational values, managing and optimizing resources accountably to fulfill a consistent expectation of service. We develop our professional capacities through training and development. In our policies and practices we exhibit the time-honored values of our profession as embodied in the Freedom to Read Statement, the Library Bill of Rights and the Code of Ethics of the American Library Association.



Eugene Public Library
Strategic Plan FY07-FY11
Goals & Strategies



Goal
1

The Eugene Public Library, system-wide, provides all users with equitable, consistent, quality library service.

- Continually review , prioritize, and consider addition, modification, or cessation of EPL services to ensure high value to patrons as well as complying with organizational and service delivery best practices.
- Bring library collections organization, management, and circulation into alignment with best practices for public access.
- Provide an array of public programs and services for all ages and cultural backgrounds.
- Provide a safe and welcoming environment.



Goal
2

The Eugene Public Library identifies and builds relationships with community partners to enhance library services and better serve community groups with diverse needs.

- Design EPL programs and services to reach community groups with diverse needs.
- Develop alliances with community partners.
- Develop effective communication with community organizations and individuals.
- Maintain effective, vigorous Library volunteer program.



Goal
3

The Eugene Public Library responsibly uses our community's public resources through focused alignment with best professional practices, effective teamwork, and City of Eugene policies.

- Identify and incorporate tools to increase EPL effectiveness in public library service.
- Identify and incorporate best practices in library work methods and organizational culture.
- Emphasize and encourage staff training and career development.
- Develop plans and policies, and relationships for the Library, in alignment with LRCS and City of Eugene.
- Identify sustainable resources for current operations.