

# EUGENE CITY COUNCIL NEWSLETTER

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## AROUND THE CITY

### **Presentations Cover the Gamut of Topics**

From estate planning to using a smart phone, the topics of presentations offered by Recreation Services' Adult Program are as varied as they are interesting. The presentations are geared for those aged 50 and older, and are free, but pre-registration is requested.



Upcoming presentations include:

- The Oregon Blue Book: an overview of the facts, information and trivia contained in the book, Feb. 6, 12:15 -1:15 p.m., at Petersen Barn.
- So You're Going on Medicare: a review of the basics of Medicare coverage, Feb. 14, 1 - 2:30 p.m., at Campbell Center; 1:30 - 3 p.m., at Petersen Barn.
- Estate Planning: an overview and discussion of wills, trusts, and designated beneficiaries, 2:30 - 4 p.m., at Campbell Center.
- Using a Smart Phone: how to use an iPhone, Android or Blackberry, March 15, 3 - 4 p.m., at Campbell Center.

Many presentations are repeated. For a complete list of presentations, dates and times, visit [www.eugene-or.recguide](http://www.eugene-or.recguide) or call Tom Powers at 541-682-5318.

### **Community Emergency Response Team (CERT) In Action**

On Thursday, Jan. 19, the Eugene-Springfield Metro Community Emergency Response Team (CERT) was activated in response to severe flooding in the area. This was the first time the CERT was activated in response to an emergency incident.

Due to the severity of the flooding, the Lane County Emergency Operations Center requested assistance from the City of Springfield to fill sandbags to support emergency response activities. The City of Springfield recognized the lack of manpower to fulfill the request and called the CERT into action.

Twenty CERT members answered the call-to-action within an hour of notification. Several activated CERT members were generously allowed time off by their employers to assist in the response effort. The CERT members worked tirelessly during high winds and torrential downpours to fill 3,600 sandbags over a six-hour period.



The City of Springfield, with the assistance of the CERT and Lane County, successfully filled the requested number of sandbags, distributed sandbags to citizens, and transported sandbags to assist with response efforts in the Mohawk area.

For more information, contact Stacy Burr, Risk Services Emergency Management Program, at 541-682-5860.

### **First Friday Concert at Eugene Public Library**

On First Friday, Feb. 3, at 6 p.m., the Downtown Eugene Public Library will host a free concert by the Alder Street Woodwind Quintet. Formed in the late 1960s, this classical ensemble with a light touch has changed players many times, but its name and charm have endured. That's why the current batch of talented musicians calls itself "the oldest established permanent floating woodwind quintet in Eugene." Members are Pamela Ferree, flute; Kitty Steetle, oboe; Dan Cathey, clarinet; Marian Sparks, horn, and Charles Wright, bassoon.

The Downtown Library stays open until 8 p.m. on First Fridays. For more information, contact the Eugene Public Library at 541-682-8316 or [www.eugene-or.gov/library](http://www.eugene-or.gov/library).

### **Answering the Call**

The highly trained staff at Central Lane 9-1-1 is always there, but what is it that they really do? To learn what happens on the other end of the line, take a moment to review this month's Working City feature and meet the dispatchers behind the call at <http://vimeo.com/cityofeugene>.

The members of Central Lane 9-1-1 serve the City's first responders, dispatching for both the Eugene Police and Fire/EMS, but beyond that they also serve as the dispatch hub for approximately 18 other neighboring fire agencies and as the answering center for nearly 90 percent of Lane County citizens' 9-1-1 calls. Staff serve as the intake point, gathering vital initial information and then routing it to the appropriate responding agency ensuring emergencies are handled quickly and efficiently.

On average, the center makes and receives between 1,300 - 1,600 telephone calls a day. Around 280 result in calls for service for the Eugene Police Department and roughly 120 calls result in Fire/EMS dispatches in Lane County. Roughly 60 percent of the calls received are from cell phones and, as the launch point for the CENS (reverse 9-1-1 notification) system, Central Lane 9-1-1 has been an advocate for the new self-registration of both cell phone and VOIP phone numbers to ensure all people in the region are properly notified. To register phone numbers, visit [www.lcog.org/alertme](http://www.lcog.org/alertme).

Each month on the City's homepage, find segments such as this one on the 9-1-1 Center, showcasing the latest Working City episode. Each feature will highlight the exciting positions and programs taking place throughout the organization. Find them in the lower right hand side of the homepage at [www.eugene-or.gov](http://www.eugene-or.gov).

For more information on the 9-1-1 call center, contact [911admin@ci.eugene.or.us](mailto:911admin@ci.eugene.or.us).